

# Acer eRecovery Management 2.1 : Release Notes

## 1. Product Release Information

**Product Name:** Acer eRecovery Management 2.1

**Release Number:** 2.1.3001

**Release Date:** 2008/09/04

**Customer Support:** Cigar Huang, Joe Lin

## 2. Introduction

This document contains the release notes for Acer eRecovery Management 2.1. The following sections describe the release in detail and provide late-breaking or other information that supplements the main documentation.

eRecovery v2.1 is a special version only for low-cost PC. It is branched from Acer eRecovery Management v2.0.5001.

## 3. What's New

- 2.1.3001 September 4th, 2008

- i. Updated files

- 1. eRAgent.exe v 2.1.3.0
    - 2. eRecoveryUI.exe v 2.1.3.1
    - 3. MFC71.dll v7.10.3077.0
    - 4. Msvcr71.dll v7.10.3052.4

- ii. Spec. changed

- 1. None

- iii. Issue fix

- 1. eRAgent.exe will show "dwRet = 5" message box while guest account login.
    - 2. Locking keyboard and mouse does not work.

## 4. Minium System Requirements

**System Processor:** Intel or AMD IA32 processor

**System Memory:** 512MB+ (1024MB+ recommended)

**Free Disk Space:** 20MB+(with 4GB or more hidden partition created by Acer NAPP 5.0 process)

**Operating System:** Microsoft Windows XP

**Networking:** None required

**Existing Software:** .NET Framework 1.1

**HDD:** 1 OS partition and 1 hidden partition exist

## 5. Installation and Upgrade Notes

- Installation
  - i. Setup a XP system using NAPP4.X or later process.
  - ii. Run eRecovery\_v2.1.3000.exe installer package to install all necessary binaries.
- Manifest

This release consists of the following items:

  - i. Release Note
  - ii. eRecovery\_v2.1.3000.exe

## 6. Limitation

- eRecovery burning depends on NTI CD Maker. Please install NTI CD Maker XP version to make eRecovery burning success.

## 7. Version History

- 2.1.3000 May 30, 2008
  - i. Updated files
    1. eRecovery.exe v 2.0.1.43
    2. eRecoveryUI.exe v 2.1.3.0
  - ii. Spec. changed
    1. Remove “Brun Disc” tab in UI
    2. Remove “Restore system from CD/DVD” in Restore tab.
  - iii. Issue fix
    1. Bug DB No. 112: Unhandled exception (Object reference not set to an instance of an object.) Pop up when launch eRY.
- 2.1.1000 May 22, 2008
  - i. Updated files
    1. eRAgent.exe v 2.1.1.0
    2. eRecovery.exe v 2.0.1.42
    3. eRecoveryUI.exe v 2.1.1.0
    4. catply.exe v 1.0.0.2
    5. ERUpdateHidden.EXE v 6.0.2900.2180
    6. BurnMachine.exe v 1.0.0.14
  - ii. Spec. changed
    1. No create user backup, no burn user backup, and no restore to user backup.
    2. Install on disk which only has OS partition and hidden partition.
    3. No burn factory default notification.

- iii. Issue fix
  - 1. None