

Chapter 7

Traveling with the Notebook

This chapter tells you what to do when traveling with the notebook. This chapter also includes a list of Acer's worldwide offices and contact information.

7.1 Traveling Preparations

Follow these steps to prepare the notebook for travel:

1. Make diskette copies of important files on the hard disk.
2. Turn off the notebook and all peripherals.
3. Make sure the display lid is properly closed. The display lid latch must be secure.
4. Disconnect the AC adapter and all peripherals.
5. Place the notebook, AC adapter, external floppy drive, extra battery pack and user documentation in a carrying bag.
6. Hand-carry the notebook. **Do not check it in as luggage!**



The notebook can pass through airport X-ray equipment, but metal detectors may damage the notebook (i.e., hard disk drive).

7. Check with your airline if you plan to use the notebook on the aircraft.
8. When traveling in another country, check that the local AC voltage and the AC adapter power cord specifications are compatible. If not, purchase a power cord that is compatible with the local AC voltage. Do not use converter kits sold for appliances to power the notebook.
9. Check also if the PC card modem and connector used with your notebook is compatible with the telecom system of the country you are traveling in.

7.2 International Traveler's Warranty

Your notebook is backed by an international traveler's warranty (ITW) that gives you security and peace of mind when traveling. Our worldwide network of service centers are there to give you a helping hand. Simply fill up and return the ITW application form to avail of this unique service.

A list of Acer-authorized service sites is available with the ITW form..



Have your ITW card number ready when you call. For updated sites and more information on ITW, see the ITW brochure.

7.3 Worldwide Support

If the country you are traveling in does not have an Acer-authorized ITW service site, you can still get in contact with our offices worldwide.

World Headquarters

Acer Incorporated
156 Min Sheng E. Rd. Sec. 3, 6F
Taipei, Taiwan 105 R.O.C.
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Berruguete No. 25
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Telephone: 525-627-9400
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Worldwide Operations

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Acer Computer (Far East) Ltd.
2001 United Centre, 2F
95 Queensway, Hong Kong
Telephone: 852-25280233
Facsimile: 852-28613758

Acer Computer (M.E.) Ltd.
P.O. Box 16951
Jebel Ali Free Zone, Dubai
United Arab Emirates
Telephone: 971-4-836663
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Acer Computer Turkey
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Acer Korea Co. Ltd.
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Acer Market Services, Ltd.

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Facsimile: 886-2-501-2521

SV-Acer Co., Ltd.

900/9 SVOA Tower 18F
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Yannawa, Bangkok 10120 Thailand
Telephone: 662-682-1111/682-6233
Facsimile: 662-6826323

Wipro Acer

6F, S.B. Towers,
88 Mahatma Gandhi Rd.,
Bangalore 560001, India
Telephone: 91-80-558-8422
Facsimile: 91-80-558-6657

Australia

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Facsimile: 61-2-9878 6227

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Facsimile: 61-8-82717236

Acer Computer Australia Pty. Ltd.

Suite, 44 Kings Park Road
West Perth, WA 6005
Telephone: 61-9-3219511
Facsimile: 61-9-3219534

Acer Computer Australia Pty. Ltd.

Unit 7, Kingston Manor
#10 Kennedy St.
Kingston, ACT 2604
Telephone: 61-6-239 5939
Facsimile: 61-6-2395944

Acer Computer Australia Pty. Ltd.

Unit 10, 2F, 150 Albert Rd.
South Melbourne, VIC 3205
Telephone: 61-3-9696 4266
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Acer Computer Australia Pty. Ltd.

Level 3, Waterfront Place
1 Eagle St.
Brisbane, QLD 4000
Telephone: 61-7-3360 0266
Facsimile: 61-7-3360 0222

New Zealand

Acer Computer New Zealand Ltd.

1 Nandina Avenue
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PO Box 58467 Greenmount
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Telephone: 64-9-273-9999
Facsimile: 64-9-273-9990

Europe

Acer Belgium N.V.

Coremansstraat 34, 2600 Antwerpen
(Berchem) Belgium
Telephone: 32-3-2305032
Facsimile: 32-3-2813325

Acer Computer B.V.

Europalaan 89
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Telephone: 31-73-6459645
Facsimile: 31-73-6459699

Acer Computer Finland Oy

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Facsimile: 358-9-855-0166

Acer Computer France S.A.R.L.

Paris Nord II
165 avenue du Bois de la Pie
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95911 Roissy Charles de Gaulle Cedex
Telephone: 33-1-4817-4040
Facsimile: 33-1-4817-4089

Acer Computer GmbH

Kornkamp 4
22923 Ahrensburg/Hamburg, Germany
Telephone: 49-4102-488-0
Facsimile: 49-4102-488-101

Acer Computer HandelsgmbH

Jochen-Rindt-Straße 25
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Austria
Telephone: 43-1-615-0820
Facsimile: 43-1-6150820-50

Acer Computer Norway A/S

Skysstasjon 5
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Facsimile: 47-66-901031

Acer Computer Polska

ul. Wiejska 12
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**Acer Computer Representative
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Acer Computer Iberica, S.A.

Frederic Mompou 5, 3, 2B
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Acer Italy s. r. l.

Via Cassanese 210
20092 Segrate, Milan, Italy
Telephone: 39-2-2692-2565
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Acer Scandinavia A/S

Kongevejen 62A
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Telephone: 45-45-821000
Facsimile: 45-45-821072

Acer Computer Sweden AB

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Sweden
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Acer UK Limited

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Woburn Green HP10 OPE
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<http://www.aceruk.co.uk>

North America**Sales Offices****Acer America/Boston**

Burlington Office Park
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Burlington, MA 01803, USA
Telephone: 1 (617) 272-2572
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Acer America/Canada

5775 McLaughlin Road
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Canada L5R 3P7
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Facsimile: 1 (905) 712-7901

Acer America/North Central West

Two Continental Towers
1701 Golf Rd., Suite 601
Rolling Meadows, IL 60008, USA
Telephone: 1 (708) 640-7112
Facsimile: 1 (708) 640-6865

Acer America/Midwest

Farmington Hills, MI
Telephone: 1 (810) 471-2451
Facsimile: 1 (810) 471-2451

Acer America/South Central

5025 Arapaho Rd., #250
Dallas, TX 75248, USA
Telephone: 1 (214) 661-2093
Facsimile: 1 (214) 661-9665

Acer America/Southeast

3675 Crestwood Pkwy., Suite 400
Duluth, GA 30136, USA
Telephone: 1 (404) 923-2001
Facsimile: 1 (404) 923-1306

Acer America/North Mid Atlantic

Wyckoff, NJ
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Acer America/New York Metro

Bayville, NY
Telephone: 1 (516) 628-7373
Facsimile: 1 (516) 628-1703

Acer America/Northwest

Issaquah, WA
Telephone: 1 (206) 391-0717
Facsimile: 1 (206) 391-0801

Acer America/North Central East

Akron, OH
Telephone: 1 (216) 867-7794
Facsimile: 1 (216) 867-1697

Acer America/Southwest

Costa Mesa, CA
Telephone: 1 (714) 540-0812
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8321 Old Courthouse Rd., Ste. 250
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Latin America

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Acer Chile

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Acer Computers Colombia

Cra. 129 # 29-57
Bodegas 41-42-43
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Acer Miami International

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Acer de Venezuela

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You can also contact the local dealer or distributor in the country you are traveling in for assistance.



If you are connected to the Internet and have World Wide Web access, visit our home page (<http://www.acer.com/>) and get an updated list of our worldwide offices, as well as information about our products.