

## Where to Get Help

---

This appendix describes how to get in contact with our authorized service centers when you need support on our products or when you need get more information about our products.

### B.1 International Traveler s Warranty

Your notebook is backed by an International Traveler s Warranty (ITW) that gives you security and peace of mind when traveling. Our worldwide network of service centers are there to give you a helping hand.

An ITW passport comes with your computer. This passport contains all you need to know about the ITW program. A list of available, authorized service centers are in this handy booklet. Read this passport thoroughly.



---

**Note:** Always have your ITW passport on hand, especially when you travel to receive the benefits from our support centers. Place your proof-of-purchase in the flap located inside the front cover of the ITW passport.

---

# Where to Get Help

## B.2 Worldwide Support

If the country you are traveling in does not have an Acer-authorized ITW service site, you can still get in contact with our offices worldwide.

For technical assistance and support in the United States and Canada, you can call 1-800-816-2237. You can also contact the local dealer or distributor in the country you are traveling in for assistance.



---

**Note:** If you are connected to the Internet and have World Wide Web access, visit our home page (<http://www.acer.com/>) and get an updated list of our worldwide offices, as well as information about our products.

---