

## *Chapter 7*

### **Traveling with the Notebook**

This chapter tells you what to do when traveling with the notebook. This chapter also includes a list of Acer's worldwide offices and contact information.

## 7.1 Traveling Preparations

Follow these steps to prepare the notebook for travel:

1. Make diskette copies of important files on the hard disk.
2. Turn off the notebook and all peripherals.
3. Make sure the display lid is properly closed. The display lid latch must be secure.
4. Disconnect the AC adapter and all peripherals.
5. Place the notebook, AC adapter, extra battery pack and user documentation in a carrying bag.
6. Hand-carry the notebook. **Do not check it in as luggage!**



*The notebook can pass through airport X-ray equipment, but metal detectors may damage the notebook (i.e., hard disk drive).*

7. Check with your airline if you plan to use the notebook on the aircraft.
8. When traveling in another country, check that the local AC voltage and the AC adapter power cord specifications are compatible. If not, purchase a power cord that is compatible with the local AC voltage. Do not use converter kits sold for appliances to power the notebook.
9. Check also if the PC card modem and connector used with your notebook is compatible with the telecom system of the country you are traveling in.

## **7.2 International Traveler's Warranty**

Your notebook is backed by an international warranty that gives you security and peace of mind when traveling. Our worldwide network of certified service centers are there to give you a helping hand. Refer to the ITW information hand-out.

## 7.3 Worldwide Support

With your purchase of an AcerNote comes the guarantee of support from our offices worldwide. Have your ITW (international traveler's warranty) card number ready when you call.

### World Headquarters

Acer Incorporated  
156 Min Sheng E. Road Sec. 3, 6F  
Taipei 105, Taiwan, R.O.C.  
Telephone: 886-2-545-5288  
Facsimile: 886-2-545-5308  
WWW: <http://www.acer.com/>

### Regional Headquarters

Acer America Corporation  
2641 Orchard Parkway  
San Jose, CA 95134, USA  
Telephone: 1 (408) 432-6200  
Facsimile: 1 (408) 922-2933  
WWW: <http://www.acer.com/aac/>

Acer Computer B. V.  
Europalaan 89  
5232 BC 's-Hertogenbosch  
The Netherlands  
Telephone: 31-73-6459595  
Facsimile: 31-73-6459599  
WWW: <http://www.acer.nl/>

Acer Computer International Ltd.  
438 Alexandra Road  
#17-00, Alexandra Point  
Singapore 119958  
Telephone: 65-274-7778  
Facsimile: 65-276-3588  
WWW: <http://www.aci.acer.com.tw/>

Acer Computec Latino America  
Berruguete No.25  
Col. Nonoalco Mixcoac  
C.P. 03700, Mexico, D.F.  
Telephone: 525-627-9400  
Facsimile: 525-627-9401  
WWW: <http://www.acer.com.mx/>

The following are the different operation and sales offices around the world:

### **Asia**

Acer Computer International, CIS  
Chapayevsky Per., 5F #14  
Moscow, Russia  
Telephone: (7501) 258-4400  
Facsimile: (7501) 258-4401

Acer Computer (Far East) Ltd.  
2001 United Centre, 2F  
95 Queensway, Hong Kong  
Telephone: 852-25280233  
Facsimile: 852-28613758

Acer Computer (M.E.) Ltd.  
P.O. Box 16951  
Jebel Ali Free Zone Dubai  
United Arab Emirates  
Telephone: 971-4-836663  
Facsimile: 971-4-836464

Acer Computer Turkey  
Altunizade Sitesi, Okul Sokagi,  
C Blok No.5 Da:4  
81190 Altunizade  
Istanbul, Turkey  
Telephone: 90-216-3270311/2  
Facsimile: 90-216-3270314

Acer Japan Corporation  
5F, Sumitomo Gotanda Bldg.  
7-1-1, Nishi-Gotanda, Shinagawa-ku  
Tokyo 141, Japan  
Telephone: 81-3-5434-7373  
Facsimile: 81-3-5434-7533

Acer Korea Co. Ltd.  
DaeYoung Building, #831  
44-1 Yoido-Dong, YoungDeungPo-Ku  
Seoul, South Korea  
Telephone: 82-2-784-6898/9  
Facsimile: 82-2-784-6897

Acer Market Services, Ltd.  
Science & Technology Trade Center  
4th Area, 3F Rm.309  
37 Bai Shi Qiao Road, Haidian District,  
Beijing, People's Republic of China  
Telephone: 86-1-847-2233  
Facsimile: 86-1-847-1101

Acer Sales & Services Sdn. Bhd.  
Bena Tower, 5F  
160 Jalan Ampang  
Kuala Lumpur 50450  
Selangor Darul Ehsan, Malaysia  
Telephone: 60-3-262-1388  
Facsimile: 60-3-261-8113

Acer Sertek Incorporated  
135 Chien Kuo N. Rd. Sec. 2  
Taipei 104, Taiwan, ROC  
Telephone: 886-2-501-0055  
Facsimile: 886-2-501-2521

## **Australia**

Acer Computer Australia Pty Ltd.  
Tower A, Level 3,  
112-118 Talavera Road  
Noth Ryde, NSW 2113, Australia  
Telephone: 61-2-870 1999  
Facsimile: 61-2-878 6227

### **Sales Offices**

Acer Computer Australia Pty Ltd.  
69 Fullarton Road  
Kent Town, SA 5067  
Telephone: 61-8-364 3022  
Facsimile: 61-8-364 1220

Acer Computer Australia Pty Ltd.  
Associate House, Suite 3  
1070 Hay Street  
West Perth, WA 6005  
Telephone: 61-9-321 9511  
Facsimile: 61-9-324 2134

Acer Computer Australia Pty Ltd.  
99 Northbourne Avenue, 2F  
Turner, ACT 2601  
Telephone: 61-6-257 2522  
Facsimile: 61-6-247 0187

Acer Computer Australia Pty Ltd.  
Unit 10, 2F, 150 Albert Road  
South Melbourne, VIC 3205  
Telephone: 61-3-696 4266  
Facsimile: 61-3-696 4354

Acer Computer Australia Pty Ltd.  
Level 3, Waterfront Place,  
1 Eagle Street  
Brisbane, QLD 4000  
Telephone: 61-7-360 0266  
Facsimile: 61-7-360 0222

### **New Zealand**

Acer Computer New Zealand Ltd.  
Acer House, Level 7  
10-12 Scotia Place  
Auckland, New Zealand  
Telephone: 64-9-302-8500  
Facsimile: 64-9-302-8501

Acer Computer New Zealand Ltd.  
Level 7, 195-201 Willis Street  
Wellington, New Zealand  
Telephone: 64-4-801 6029  
Facsimile: 64-4-801 6038

### **Europe**

Acer Belgium N.V.  
Coremansstraat 34, 2600 Antwerpen  
(Berchem) Belgium  
Telephone: 32-3-2305032  
Facsimile: 32-3-2813325

Acer Computer B. V.  
Europalaan 89  
5232 BC 's-Hertogenbosch  
The Netherlands  
Telephone: 31-73-6459645  
Facsimile: 31-73-6459699



Acer Computer France S.A.R.L.  
Paris Nord II  
165 avenue du Bois de la Pie  
B.P. 40005  
959111 Roissy Charles de Gaulle Cedex  
Telephone: 33-1-4817-4040  
Facsimile: 33-1-4817-4088

Acer Computer GmbH  
Kornkamp 4  
22923 Ahrensburg/Hamburg, Germany  
Telephone: 49-4102-488-0  
Facsimile: 49-4102-488-101

Acer Computer HandelsgesmbH  
Hütteldorferstrasse 299  
1140 Vienna, Austria  
Telephone: 43-1-91418810  
Facsimile: 43-1-914188110

Acer Computer Norway A/S  
Bleikerveien 17  
1370 Asker, Norway  
Telephone: 47-66901030  
Facsimile: 47-66900240

Acer Computer Representative Hungary  
Dayka G.u.3. B I-1  
1118 Budapest, Hungary  
Telephone: 36-1-2092056  
Facsimile: 36-1-2481368

Acer Computer Iberica, S.A.  
Frederic Mompou 5, 3, 2B  
Sant Just Desvern  
08960 Barcelona, Spain  
Telephone: 34-3-4990303  
Facsimile: 34-3-4990483

Acer Italy s. r. l.  
Via Cassanese 210  
20092 Segrate, Milan, Italy  
Telephone: 39-2-2692-2565  
Facsimile: 39-2-2692-1021

Acer Scandinavia A/S  
Kongevejen 62A  
3460, Birkerød, Denmark  
Telephone: 45-45-821000  
Facsimile: 45-45-821072

Acer UK Limited  
Maddison House, Thomas Road,  
Wooburn Green HP10 OPE,  
United Kingdom  
Telephone: 44-628-533422  
Facsimile: 44-628-524071

## **North America**

### **Sales Offices**

Acer America/Boston  
Burlington Office Park  
1 Wall Street  
Burlington, MA 01803, USA  
Telephone: 1 (617) 272-2572  
Facsimile: 1 (617) 272-5155

Acer America/Canada  
9-5155 Spectrum Way  
Mississauga, Ontario L4W 5A1, Canada  
Telephone: 1 (905) 602-8200  
Facsimile: 1 (905) 602-7799

Acer America/North Central West  
Two Continental Towers  
1701 Golf Road, Suite 601  
Rolling Meadows, IL 60008, USA  
Telephone: 1 (708) 640-7112  
Facsimile: 1 (708) 640-6865

Acer America/Midwest  
Farmington Hills, MI  
Telephone: 1 (810) 471-2451  
Facsimile: 1 (810) 471-2451

Acer America/South Central  
5025 Arapaho Rd., #250  
Dallas, TX 75248, USA  
Telephone: 1 (214) 661-2093  
Facsimile: 1 (214) 661-9665

Acer America/Southeast  
3675 Crestwood Parkway, Suite 400  
Duluth, GA 30136, USA  
Telephone: 1 (404) 923-2001  
Facsimile: 1 (404) 923-1306

Acer America/North Mid Atlantic  
Wyckoff, NJ, USA  
Telephone: 1 (201) 848-1007  
Facsimile: 1 (201) 848-1086

Acer America/New York Metro  
Bayville, NY, USA  
Telephone: 1 (516) 628-7373  
Facsimile: 1 (516) 628-1703

Acer America/Northwest  
Issaquah, WA, USA  
Telephone: 1 (206) 391-0717  
Facsimile: 1 (206) 391-0801

Acer America/North Central East  
Akron, OH, USA  
Telephone: 1 (216) 867-7794  
Facsimile: 1 (216) 867-1697

Acer America/Southwest  
Costa Mesa, CA, USA  
Telephone: 1 (714) 540-0812  
Facsimile: 1 (714) 506-3826

Acer America/Government Sales  
8381 Old Courthouse Rd., Ste. 250  
Vienna, VA 22182, USA  
Telephone: 1 (703) 442-7500  
Facsimile: 1 (703) 821-1813

### **Latin America**

Acer Latin America  
1601 NW 84th Avenue  
Miami, FL 33126, USA  
Telephone: 1 (305) 477-8119  
Facsimile: 1 (305) 477-5963

### **Sales Offices**

Acer Argentina  
Marcos Sastre 3620, Carapachay  
Buenos Aires, Argentina 1605  
Telephone: 541-763-1111  
Facsimile: 541-763-0222

Acer Chile  
Antonio Varas 754, Casilla 972  
Santiago de Chile, Chile  
Telephone: 562-200-9301  
Facsimile: 562-200-9310

Acer Computer Colombia  
Cra 129 #29-57  
Bodega No. 41-42-43  
Bogota, Colombia  
Telephone: 571-418-1465  
Facsimile: 571-418-1510

Acer de Venezuela  
Avenida principal de la Castellana  
Torre Banco de Lara, piso 3, off 3-B  
La Castellana, Caracas, Venezuela  
Telephone: 582-266-8709  
Facsimile: 582-261-3058

### **Africa**

Acer Africa (Pty) Ltd  
Fedlife Park, Unit 12A  
Cnr Pretoria Main Road and  
Tonnetti Street, Halfway House  
South Africa  
Telephone: 27-11-315-3335  
Facsimile: 27-11-315-1032

You can also contact the local dealer or distributor in the country you are traveling for assistance.



*If you are connected to the Internet and have World Wide Web access, visit our home page (<http://www.acer.com/>) and get an updated list of our worldwide offices, as well as information about our products.*