

Acer eSettings Management: Release Notes

1. Product Release Information

Product Name: Acer eSettings Management

Release Number: 2.5.4302

Release Date: 2007/12/20

Customer Support: Christian Huang, Rebecca Hu

2. Introduction

This document contains the release notes for Acer eSettings Management. The following sections describe the release in detail and provide late-breaking or other information that supplements the main documentation.

3. What's New

- 2.5.4302, December 20, 2007
 - i. Issues Solved
 - 1. Ignore case check on “New Password” and “Confirm Password” fields
 - 2. Add try-catch handler in UpdateAdapterInformation method
 - ii. UI/Specification changes
 - None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

4. Minimum System Requirements

System Processor: Intel or AMD IA32 processor

System Memory: 512MB+ (1 GB+ recommended)

Free Disk Space: 20MB+

Operating System: Microsoft Windows Vista Beta2

Networking: None required

Existing Software: .NET Framework 2.0

5. Installation and Upgrade Notes

- **Installation**

Run Acer eSettings Management installer package to install all necessary binaries.

- **Manifest**

This release consists of the following items:

- i. Release Note
- ii. Acer eSettings Management

6. Version History

- **2.5.4016, December 10, 2007**

- i. Issues Solved

1. [0108] UI is not synchronized after setting is changed by another user account.
2. [0107] After eSettings is installed, eSettings icon is not shown on ETF portal.
3. L2 cache information disappears on Penryn CPU.

- ii. UI/Specification changes
None

- iii. Known issues

1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

- **2.5.4301, November 15, 2007**

- i. Issues Solved

1. None, for Vista SP1 only

- ii. UI/Specification changes
None

- iii. Known issues

1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

- 2.5.4015, November 6, 2007
 - i. Issues Solved
 1. Vram display issue on Chapala SKU
 2. E6600 CPU bus speed display issue, handle cases for 266, 333 external clocks
 3. Beagle 2 sensor monitoring issue. Change monitoring sensor detection order, ITE first.
 - ii. UI/Specification changes

None
 - iii. Known issues
 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4014, October 23, 2007
 - i. Issues Solved
 1. Print dialog can't be displayed on x64 platform
 2. Dedicated video ram size is inconsistent with the value that the OS reports. Round the video size to power of 32.
 - ii. UI/Specification changes

None
 - iii. Known issues
 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4013, October 8, 2007
 - i. Issues Solved

Dedicated video ram size is inconsistent with the value that the OS reports. Round the video size to power of 128.
 - ii. UI/Specification changes

None
 - iii. Known issues

1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4300, September 11, 2007
 - i. Issues Solved

The same with eSettings v2.5.4012, only version changes.
 - ii. UI/Specification changes

None
 - iii. Known issues
 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
 - 2.5.4012, September 11, 2007
 - i. Issues Solved
 1. FIX: Unresponsive eSettings service when system shuts down
 - (a) Code Reviewer
 - 1) Christian Huang
 2. FIX 0098: Multiple instances of power state monitor cause ETF crashed
 - (a) Code Reviewer
 - 1) Christian Huang
 3. FIX 0099: Wrong title wording (zh-CHT, zh-CHS) shown in “Create a New Password” dialog.
 - (a) Code Reviewer
 - 1) Christian Huang
 4. CHANGE: System reboot avoidance after installing, removing or upgrading eSettings.
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes

None
 - iii. Known issues
 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
 - 2.5.4011, June 29, 2007
 - i. Issues Solved
 1. CHANGE: For L2 cache size, add multipiler string for AMD multicore system.

- (a) Code Reviewer
 - 1) Christian Huang
 - 2. FIX 0093: Icon error in “Create a new Password” and “Remove Password” dialogs
 - (a) Code Reviewer
 - 1) Christian Huang
 - 3. FIX: CPU L1 and L2 cache size data disappear
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes

None
 - iii. Known issues
- Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment
- 2.5.4010, June 4, 2007
 - i. Issues Solved
 - 1. FIX 0088: Incorrect L1 cache descriptor information on Intel T7300
 - (a) Code Reviewer
 - 1) Christian Huang
 - 2. FIX 0091: Incomplete audio information saved in SystemInformation text file
 - (a) Code Reviewer
 - 1) Christian Huang
 - 3. FIX 0092: eSettings can't be launched on x64 platform
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes

None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4009, May 29, 2007
 - i. Issues Solved
 - 1. FIX 0083: Silent installation fails when ETF toolbar exists
 - (a) Code Reviewer
 - 1) Christian Huang

2. FIX 0085: In Summary page, IR device item is empty.
 - (a) Code Reviewer
 - 1) Christian Huang
 3. FIX 0082, 0086: In Processor page, L2 cache item is empty
 - (a) Code Reviewer
 - 1) Christian Huang
 4. CHANGE: Hide ODD of interface USB and IEEE 1394
 - (a) Code Reviewer
 - 1) Christian Huang
 5. CHANGE: Enable polling thread only when UI page is active AND Panel is ON AND not in S3/S4 state
 - (a) Code Reviewer
 - 1) Christian Huang
 6. ADD: Allow overwriting existing items through registry values under
HKEY_LOCAL_MACHINE\Software\Acer\Empowering
Technology 2.5\Framework\Plugins\eSettings\Override Info
 - (a) Code Reviewer
 - 1) Christian Huang
- ii. UI/Specification changes
 - None
 - iii. Known issues
 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4008, May 10, 2007
 - i. Issues Solved
 1. FIX 0078: The warning message was not translated well for Japanese, and for the additional 9 languages.
 - (a) Code Reviewer
 - 1) Christian Huang
 2. CHANGE: Show video memory information in Megabyte
 - (a) Code Reviewer
 - 1) Christian Huang
 3. CHANGE: Show processor stepping information in hexadecimal
 - (a) Code Reviewer
 - 1) Christian Huang

- 4. ADD: Export entire system information when user press Ctrl + export button in summary page
 - (a) Code Reviewer
 - 1) Christian Huang
 - 5. ADD: Remove dump files in %SystemRoot%\temp while installing/upgrading eSettings
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes

None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.3004R, May 9, 2007
 - i. Issues Solved
 - 1. CHANGE: Change ITEIO.dll
 - 2. CHANGE: Show video memory information in MB unit
 - ii. UI/Specification changes

None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
 - 2.5.3004, April 24, 2007
 - i. Issues Solved
 - 1. CHANGE: Add try-catch handler when querying WMI (WER dump issue)
 - (a) Code Reviewer
 - 1) Christian Huang
 - 2. CHANGE: AddData error when handling null strings
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes

None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

- 2.5.4007, April 24, 2007
 - i. Issues Solved
 - 1. CHANGE: Add try-catch handle when querying WMI
 - (a) Code Reviewer
 - 1) Christian Huang
 - 2. CHANGE: Abort memory update thread running when main program is disposed
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes
 - None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

- 2.5.4006, April 20, 2007
 - i. Issues Solved
 - 1. CHANGE: remove chipset information from NB
 - (a) Code Reviewer
 - 1) Christian Huang
 - 2. CHANGE: remove DT check before applying UI skin
 - (a) Code Reviewer
 - 1) Christian Huang
 - 3. CHANGE: revise SMBIOS parser (1) avoid parsing the same type structure twice (2) End to parse unformatted section strings when two consecutive zero encountered.
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes
 - None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

- 2.5.4005, March 13, 2007
 - i. Issues Solved
 - 1. Fix: UI displayed error on Aspire product
 - (a) Code Reviewer
 - 1) Christian Huang

- 2. Fix: 0074 ListView border layout error
 - (a) Code Reviewer
 - 1) Christian Huang
 - 3. Fix: 0075 Program installs incompletely so that eSettings icon is grayed on ETF toolbar
 - (a) Code Reviewer
 - 1) Christian Huang
 - ii. UI/Specification changes

None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4004, March 2, 2007
 - i. Issues Solved
 - 1. None
 - ii. UI/Specification changes

Apply new color skin on NB Aspire series product
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
 - 2.5.4003, February 14, 2007
 - i. Issues Solved
 - 1. Show system video ram size on NB if its value is not equal to 0
 - ii. UI/Specification changes

None
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
 - 2.5.4002, February 9, 2007
 - i. Issues Solved
 - 1. Modem dial up connection exception occurs when handling monitoring function
 - (a) Code Reviewed by: Rebecca
 - 2. Add additional info feature
 - (a) Code Reviewed by: Rebecca
 - ii. UI/Specification changes

None

- iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4001, February 7, 2007
 - i. Issues Solved
 - 1. Hungarian translation added
 - (a) Code Reviewed by: Rebecca
 - 2. Video page displays System Video and Shared System memory size for desktop systems
 - (a) Code Reviewed by: Rebecca
 - 3. Summary page video string changed to Total Available Graphic memory
 - (a) Code Reviewed by Rebecca
 - 4. Additional information feature, through registry tree
 - (a) Code Reviewed by Rebecca
 - ii. UI/Specification changes

None.
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.4000, January 31, 2007
 - i. Issues Solved
 - 1. VGA ram size modification, using DX10 api
 - (a) Code Reviewed by: Rebecca
 - 2. Handle nulls in AddData method
 - (a) Code Reviewed by: Rebecca
 - ii. UI/Specification changes
 - 1. Change “~” to “-“
 - (a) Code Reviewed by: Rebecca
 - 2. Fix Capitalization issues
 - (a) Code Reviewed by: Rebecca
 - 3. Fix wording issue, “CAN NOT” to “CANNOT”
 - (a) Code Reviewed by: Rebecca

None.
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.

- 2.5.3003, January 2, 2007
 - i. Issues Solved
 - 1. VGA Ram size issue
 - (a) Code Reviewed by: Rebecca
 - 2. Memory slot information incorrect issue in some desktops
 - (a) Code Reviewed by: Rebecca
 - 3. Modem link issue
 - (a) Code Reviewed by: Rebecca
 - 4. Data ready issue
 - (a) Code Reviewed by: Rebecca
 - ii. UI/Specification changes

None.
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.3002, December 14, 2006
 - i. Issues Solved
 - 1. FIX: Lite mode not working issue
 - (a) Code review: Rebecca.
 - 2. Change: INT15 32bit driver , signed version
 - ii. UI/Specification changes

None.
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.3001, November 27, 2006
 - i. Issues Solved
 - 1. FIX: Lanscope not working, implementation changed.
 - (a) Code Review: Rebecca Hu.
 - 2. FIX: Rare service stop when resuming, handle AbandonedMutexExceptions
 - (a) Code Review: Rebecca Hu.
 - 3. FIX: Memory size incorrect when removed, will show updating string first.
 - (a) Code Review: Christian Huang.
 - ii. UI/Specification changes

None.

- iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.3000, November 12, 2006
 - i. Issues Solved
 - 1. ADD: Additional 9 language help files
 - 2. FIX: Help file format
 - 3. FIX: PPP network information issue
 - 4. FIX: Bluetooth device duplicate issue
 - 5. FIX: Video device duplicate issue
 - 6. FIX: Video status issue
 - 7. FIX: PCA workaround
 - 8. FIX: Greek language issue
 - 9. FIX: Boot option page drag and drop
 - ii. UI/Specification changes
 - None.
 - iii. Known issues
 - 1. Desktop: 64 bit sensor driver not ready. Monitoring function not supported in Vista X64 environment.
- 2.5.2004, November 9, 2006
 - i. Issues Solved
 - 1. CHANGE: Unknown chipsets are not displayed
 - 2. FIX: Issue 0064, multiple switch buttons selected
 - 3. FIX: Issue 0049, Ragdoll sensor display issue
 - 4. FIX: Issue 0061, Sensor threshold 0 issue
 - 5. FIX: Issue 0048, Chausie fan status display issue
 - 6. FIX: Issue 0065, BootOption page refresh too slow
 - 7. FIX: Issue 0067, single instance issue
 - 8. FIX: Issue 0066, boot option listbox scroll down issue (Require ETF V2.5.2004 / Component 2.0.16.0000)
 - 9. FIX: eSettings uninstall entry not removed after uninstallation in 64bit OS
 - ii. UI/Specification changes
 - None.
 - iii. Known issues
 - 1. Sensor 64 bit not ready

- 2.5.2003, October 24, 2006
 - i. Issues Solved
 1. FIX: Tab order in System information page
 2. FIX: installation information
 3. FIX: AMD cpu speed
 4. FIX: Serial port display issue
 5. FIX: INT15 BSOD issue
 6. CHANGE: remove MB model name and ROM size for NBs
 7. CHANGE: only enable monitor threads in DT
 8. FIX: conflict with eLock when Serial port is disabled
 9. FIX: export/print string localization
 10. FIX: localization issues
 11. ADD: Localized help files for Dutch, German, Japanese, Portuguese, Swedish, French, Spanish, Italian, Chinese Traditional, Chinese Simplified
 12. CHANGE: INT15 service is no longer uninstalled
 13. CHANGE: plugin will wait for service ready instead of fixed time
 - ii. UI/Specification changes
None.
 - iii. Known issues
 1. Sensor 64 bit not ready
- 2.05.2002, October 11, 2006
 - i. Issues Solved
 1. FIX: Update signed INT64 driver.
 2. FIX: 64 bit with device manager
 3. FIX: Update INT15 interface to support 64 bit
 4. ADD: additional language support for DT, Czech, Denmark, Finland, Greece, Hungary, Norway, Poland, Russia and Turkey.
 5. CHANGE: update help file, english only
 - ii. UI/Specification changes
None.
 - iii. Known issues
 1. Sensor 64 bit not ready
- 2.05.2001, September 25, 2006
 - i. Issues Solved
 1. FIX: Fan speed status issue when none is present.

- 2. FIX: Service startup issue when in multilanguage environment
 - 3. FIX: handle vista zh-hant/zh-hans help file issue
 - ii. UI/Specification changes
 - None.
 - iii. Known issues
 - 1. 64 bit support not ready.
- 2.05.2000, September 11, 2006
 - i. Issues Solved
 - 1. FIX: SMBIOS Type 11 structure parser
 - 2. FIX: Plugin not enabled when launching framework after system startup
 - 3. FIX: No data displayed in boot option page
 - ii. UI/Specification changes
 - None.
 - iii. Known issues
 - 1. Open help file under traditional/simplified Chinese will load English help file. The root cause is the localizable strings under Windows Vista are zh-Hant/zh-Hans not zh-CHT/zh-CHS, this makes the program can not find help file.
 - 2. 64 bit support not ready.
 - 2.05.1001, September 4, 2006
 - i. Issues Solved
 - 1. FIX: 0041 The height of three main pages are not identical
 - 2. FIX: silent install issue
 - 3. FIX: 0043 Unhandled exception error message popped up when clicking on memory item (with empty content) of eSetting, then program terminated.
 - ii. UI/Specification changes
 - None.
 - 2.05.1000, August 18, 2006
 - i. Issues Solved
 - 1. FIX: 0038 UI indentation is not consistent
 - 2. FIX: 0036 Save dialog "Save as Type" should have a default value (*.txt)
 - 3. FIX: 0035 The OS information is incorrect, should show "Windows Vista Ultimate edition"

4. FIX: 0034 UI error
5. FIX: 0016 The information of Etherent, Wireless LAN and Modem cards is shown as those devices are disabled
6. FIX: 0023 Information shown in Network is incorrect as using Standard user account login
 - (a) Same as 0016

- 2.05.0007, August 11, 2006

- i. Issues Solved

1. FIX: 0007 The icon of eSettings is grayed out over 2 mins as system boots up
 - (a) Slow function call when gathering modem information, using SetupDi calls now
2. FIX: 0008 NO any warning message is shown after the install procedure is finished
 - (a) Have changed "Acer Empowering Technology" to "Acer eSettings Management"
3. FIX: 0012: The Size button in menu is not workable
4. FIX: 0015 UI problem
5. FIX: 0016 The information of Etherent, Wireless LAN and Modem cards is shown as those devices are disabled
 - (a) Event chain broken when switched to TabControlEx.
6. FIX: 0023 Information shown in Network is incorrect as using Standard user account login
 - (a) Same as 0016
7. FIX: 0025 The UUID shown in eSettings is different from BIOS
 - (a) We use SMBIOS information now
8. FIX: 0028 Take too long time to launch UI when the system reboots for eSetting V2.05.0004
 - (a) Same as 0007
9. FIX: 0030 Status error for device when disable it
 - (a) Translate "Unknown" to "Disabled"
10. FIX: 0032: [2.05.0005] Color of information column is incorrect
11. FIX: 0033 eSetting is unable to launch after system restart. a quite long period of time must be wait for the launch (>1 min)
 - (a) Same as 0007
12. FIX: Conflict with eLock

- 2.05.0006, August 4, 2006
 - i. Issues Solved
 1. FIX: 0008, Innappropriate message
 - (a) Password check sequence modified
 2. FIX: 0013, The value of Wireless LAN card 1 can not be shown properly
 3. FIX: 0027, System pop up a dialog after restarting system, and then eSettings's icon is grayed out
 4. FIX: 0029, Cannot look at the detailed information
 5. FIX: 0030, Status error for device when disable it
 - ii. UI/Specification changes

None.
 - iii. Known issues
 1. Open help file under traditional/simplified Chinese will load English help file. The root cause is the localizable strings under Windows Vista are zh-Hant/zh-Hans not zh-CHT/zh-CHS, this makes the program can not find help file.
- 2.05.0005, July 28, 2006
 - i. Issues Solved
 1. FIX: 0001, eSettings installer program shows twice Finish page
 2. FIX: 0002, NO any warning message is shown after the install procedure is finished
 3. FIX: 0004, The Modify item of eSettings is not work properly
 4. FIX: 0005, The behavior of Modify item in eSettings installer program is strange
 5. FIX: 0011, The Maximize button is not workable
 - (a) Limitation listed in ETF
 6. FIX: 0026, eSettings shows twice Finish pages as user selects Modify to modify eSettings program
 - ii. UI/Specification changes

None.
 - iii. Known issues
 1. Open help file under traditional/simplified Chinese will load English help file. The root cause is the localizable strings under Windows Vista are zh-Hant/zh-Hans not zh-CHT/zh-CHS, this makes the program can not find help file.
- 2.05.0004, July 21, 2006
 - i. Issues Solved

1. FIX: Issue 0003, removed version from string
 2. FIX: Issue 0005, default feature set to not visible
 3. FIX: Issue 0006, default feature set to not visible
 4. FIX: Issue 0014, correct the string used
 5. FIX: Issue 0019, service name changed
 6. FIX: Issue 0009, by framework 2.5.0004, ready flag check when launched from command line
- ii. UI/Specification changes
None.
- iii. Known issues
1. Open help file under traditional/simplified Chinese will load English help file. The root cause is the localizable strings under Windows Vista are zh-Hant/zh-Hans not zh-CHT/zh-CHS, this makes the program can not find help file.
- 2.05.0003, July 14, 2006
 - i. Issues Solved
 1. CHANGE: apply new plugin interface.
 2. CHANGE: switch TabControl to TabControlEx.
 3. CHANGE: item reordering according to meeting minutes on July 7.
 4. CHANGE: do not install ZntPort and TvicPort drivers on NB module.
 5. CHANGE: change all “Empowering Technology 2.0” string to “Empowering Technology 2.5”.
 - ii. UI/Specification changes
None.
 - iii. Known issues
 1. Open help file under traditional/simplified Chinese will load English help file. The root cause is the localizable strings under Windows Vista are zh-Hant/zh-Hans not zh-CHT/zh-CHS, this makes the program can not find help file.
 - 2.05.0002, July 7, 2006
 - i. Issues Solved
 1. FIX: fix the bug that we don’t take care the situation that we get zero x zero resolution and zero color bit.
(a) Solution: ignore zero value and do not display them on UI.

2. ADD: add help files of eSettings V2.0 in.
 3. FIX: choose right resource files to fix the mulit-language issue.
 4. CHANGE: change some dialogs which inherit from Dialog class since it has been removed some buttons.
 5. FIX: fix the button position calculator function error in DialogTemplate.
 6. FIX: try to fix the exception that when we try to access eSettings service but it was not started.
 7. CHANGE: change log4net from 1.2.9.0 to 1.2.10.0.
 8. FIX: fix help file launcher error.
- ii. UI/Specification changes
None.
 - iii. Known issues
 1. Open help file under traditional/simplified Chinese will load English help file. The root cause is the localizable strings under Windows Vista are zh-Hant/zh-Hans not zh-CHT/zh-CHS, this makes the program can not find help file.
- 2.05.0001, June 30, 2006
 - i. Issues Solved
 1. FIX: fix fan speed display error when fan speed is unstable.
(a) Solution: use a three-state finite state machine to solve the problem.
 2. ADD: add system state in monitoring view's fan speed page.
 3. FIX: fix ITE speed sensor bug. ITE fan speed sensor returns -2147483648 if no fan is installed.
(a) Solution: set valid bit to false if fan speed has negative value.
 4. CHANGE: when administrative password is removed, we now also remove user password.
 5. CHANGE: change tool tip update procedure.
 6. CHANGE: detect machine type (NB/DT) to show pages.
 7. ADD: add lost resource file (ChangePasswordDialog.it.resx).
 8. CHANGE: change AppIcon.png to disabled icon.
 9. ADD: add log4net.dll to plug-in folder.
 - ii. UI/Specification changes
None.
 - iii. Known issues
 1. Some string still show in English under traditional/simplified Chinese.
 2. No help files.

