

Chapter 7

Traveling with the Notebook

This chapter tells you what to do when traveling with the notebook. This chapter also includes a list of our worldwide offices and contact information.

7.1 Travel Preparations

Follow these steps to prepare the notebook for travel:

1. Make diskette or tape backup copies of important files on the hard disk.
2. Close the display to turn off the notebook and all peripherals.
3. Make sure the display is properly closed. The display cover latch must be secure.
4. Disconnect the AC adapter and all peripherals.
5. Place the notebook, AC adapter, extra battery pack and other accessories you may need (such as modules and user documentation) in a carrying bag.
6. Hand-carry the notebook. Do not check it in as luggage!



The notebook can pass through airport X-ray equipment, but metal detectors may damage the notebook (i.e., hard disk).

7. Check with your airline if you plan to use the notebook on the aircraft.
8. When traveling in another country, check that the local AC voltage and the AC adapter power cord specifications are compatible. If not, purchase a power cord that is compatible with the local AC voltage. Do not use converter kits sold for appliances to power the notebook.
9. If you use a PC card modem with your notebook, check if the PC card modem and connector is compatible with the telecommunications system of the country you are traveling in.

7.2 International Traveler's Warranty

Your notebook is backed by an international traveler's warranty (ITW) that gives you security and peace of mind when traveling. Our worldwide network of service centers are there to give you a helping hand. Simply fill up and return the ITW application form to avail of this unique service.

Below is a list of Acer-authorized ITW service sites.



Have your ITW card number ready when you call. For updated sites and more information on ITW, see the ITW brochure.

Acer America Corporation (AAC)

399 West Trimble
San Jose, CA 95131, USA
Tel: 1-408-922-2995 / 1-800-445-6495
Fax: 1-408-922-0773 / 1-408-922-2958
Attn: Ms. Cathy Norton / Mr. Nghia Huynh

Acer America Corp. (Canadian Branch)

5775, McLaughlin Road
Mississauga, Ontario
L5R 3P7 Canada
Tel: 1-905-712-7912 / 1-800-320-2237
Fax: 1-905-712-7902
Attn: Mr. Lam Hoang

Acer Latin America (ACLA)

1601 N.W. 84th Avenue
Miami, Florida 33126, USA
Tel: 1-305-477-8119
Fax: 1-305-477-5963
Attn: Mr. Chris Songer

Acer Argentina

Marcos Sastre 3620, Carapachay,
Buenos Aires, 1605, Argentina
Tel: 54-1-763-1111
Fax: 54-1-763-0222
Attn: Mr. Isaac Cánepa

Acer Colombia

Carretera 129 no. 29-57
Bodega 42,
Parque Industrial de Occidente
Santa Fe de Bogota, Colombia
Tel: 57-1-418-1498
Fax: 57-1-418-1510
Attn: Mr. Ezequiel Lopez.

Cientec S.A.

Antonio Varas 754,
Casilla 972, Santiago De Chile, Chile
Tel: 56-2-200-9000
Fax: 56-2-235-8481
Attn: Mr. Juan Enrique Arevalo

Acer de Venezuela

Avenida Principal de la Castellana
Torre Banco de Lara, piso 3, of 3-B,
La Castellana Caracas, Venezuela
Tel: 58-2-263-0406
Fax: 58-2-261-3058
Attn: Mr. Rafael Cabrera

Computec Servicio, S.A. de C.V.

Poniente 140 no. 717
Col. Industrial Vallejo
Mexico, D.F. C.P. 02300
Tel.: 52-5-729-5570 / 729-5590
Fax: 52-5-729-5596
Attn: Mr. Alicia Camacho

Acer Computer B.V. (ACH)

Europalaan 89
5232 BC's-Hertogenbosch,
The Netherlands
Tel: 31-73-645-9595
Fax: 31-73-645-9599
Attn: Mr. Martien Strauven

Acer Computer HandelsgmbH (ACE)

Hutteldorfer Strasse 299
1140 Vienna, Austria
Tel: 43-1-914-18810
Fax: 43-1-914-188110
Attn: Mr. Georg Trojan

Acer Scandinavia A/S (ACD)

Kongevejen 62A
3460 Birkerød, Denmark
Tel: 45-45-821-000
Fax: 45-45-821-072
Attn: Mr. Bo Erri

Acer Computer GmbH (ACG)

Kornkamp 4
22923 Ahrensburg, Germany
Tel: 49-4102-4880
Fax: 49-4102-488-101
Attn: Mr. Hajo Luppe

Acer Italy s.r.l. (AAI)

Via Cassanese 210
Segrate, Milan, Italy
Tel: 39-2-2692-2565
Fax: 39-2-2692-1021
Attn: Mr. Salvatore Cammarata

Acer U.K. Ltd. (AIL)

Technical Support Division
Maddison House, Thomas Road,
Wooburn Industrial Park, Wooburn Green
Buckinghamshire, HP10 OPE
United Kingdom
Tel : 44-1628-533-422
Fax: 44-1628-524-060
Attn: Mr. Dave Tanner

Acer Computer France (ACF)

ZI Paris Nord II
209, Avenue des Nations
93290 Tremblay Les Gonesse
France
Tel : 33-1-4817-4040
Fax: 33-1-4817-4048
Attn: Mr. Olivier Dugain

Acer Africa (Pty) Ltd. (AAF-1)

76 Lechwe Street
Corporate Park, Old Pretoria Road
Randjespark Ext 76,
Midrand, South Africa
Tel: 27-11-314-2807
Fax: 27-11-314-2703
Attn: Mr. Teddy Liang / Mr. Roy Grant

Acer Africa (Pty) Ltd. (AAF-2)

Acer House, 15 Aloefield Cresnet,
Springfield Park, Durban, 4091
South Africa
Tel: 27-31-579-1331
Fax: 27-31-579-1712
Attn: Mr. Brian Bogaard

Acer Africa (Pty) Ltd. (AAF-3)

Unit 50, M5 Freeway Park,
Camp Road, Maitland CT.
Box 7367, Roggebaai, 8012, South Africa
Tel: 27-21-510-5960
Fax: 27-21-510-2838
Attn: Mr. Tom Simpson

Acer Computer Australia Pty Ltd. (ACA)

Tower A, Level 3, 112-118 Talavera Rd,
North Ryde, NSW 2113,
Australia
Tel: 61-2-9870-1999
Fax: 61-2-9878-6943
Attn: Ms. Jane Picker

**Acer Computer(South Asia) Pty Ltd.
(ASA)**

Block 4, Pasir Panjang Rd., #10-29
Alexandra Distripark,
Singapore 0511
Tel: 65-276-4878
Fax: 65-274-9925
Attn: Mr. Vincent Ng

Acer Sales & Service Sdn Bhd (AMA)

Tech. Supp. . No. 25, Jalan 8/91,
Taman Shamelin Perkasa,
Off Jalan Cheras,
56100 Kuala Lumpur, Malaysia
Tel: 60-3-984-2488
Fax: 60-3-981-3302
Attn: Mr. Wong Chan Poh

PT. Metrodata Electronics

Duta Merlin Block B/27
JL. Gajah Mada 3-5
Jakarta Pusat 10130
Indonesia
Tel: 62-21-633-4532/4542
Fax: 62-21-634-4516
Attn: Mr. Danny Muliana

Sahaviriya OA Co., Ltd.

279 Moo 7, Ratburana Rd.,
Ratburana, Bangkok 10140, Thailand
Tel: 66-2-462-5822 / 462-5933
Fax: 66-2-816-7536
Attn: Ms. Suchanee Tur.

Wipro Infotech

Repair Centre, Akshaya Complex,
26 Victoria Road,
Bangalore 560 047, India
Tel: 91-80-556-6420/556-9993/557-6712
Fax: 91-80-556-0144
Attn: Mr. Dinesh H S

Acer Computer (M.E) Ltd. (AME)

P.O Box 16951, Dubai,
United Arab Emirates
Tel: 971-4-836-663
Fax: 971-4-836-464
Attn: Mr. Victor Soon

Acer Market Services Ltd. (AMS-BJ)

Rm 329, 3rd Fl. 4th Area
Science & Technology Trade Center
37 Baishiqiao Road, Haidian District,
Beijing, 100081 People's Republic of China
Tel: 86-10-6847-2323
Fax: 86-10-6847-1101
Attn: Mr. David Chien

**Acer Shanghai Regional Office
(AMS-SH)**

Beijing Acer Information Co., Ltd.
Rm 403, Jinan Lianheng Comm'l. Bldg,
394/8, Yanan Rd. West,
Shanghai, 200040,
People's Republic of China
Tel: 86-21-6247-7288 (ext. 4030)
Fax: 86-21-6247-7617
Attn: Mr. Marlin Zong

Acer Computer (F.E.) Ltd. (AFE)

Room A1, 5th Floor, Block A
Tonic Industrial Centre,
26 Kai Cheung Road, Kowloon Bay,
Kowloon, Hong Kong
Tel: 852-2755-2611
Fax: 852-2799-9998
Attn: Mr. Chiu Siu Lung

Acer Sertek Inc. (STK)

4th floor, 135 Section 2,
Chien Kuo North Road
Taipei 10449, Taiwan, R.O.C.
Tel: 886-2-501-0055 (Ext. 5126/5127)
Fax: 886-2-509-2745
Attn: Mr. Wenson Huang

7.3 Worldwide Support

If the country you are traveling in does not have an Acer-authorized ITW service site, you can still get in contact with our offices worldwide.

World Headquarters

Acer Incorporated

156 Min Sheng E. Road Sec. 3, 6F
Taipei, Taiwan 105, R.O.C.
Telephone: 886-2-545-5288
Facsimile: 886-2-545-5308
Homepage: <http://www.acer.com.tw/>

Regional Headquarters

Acer America Corporation

2641 Orchard Parkway
San Jose, CA 95134, USA
Telephone: 1 (408) 432-6200
Facsimile: 1 (408) 922-2933
Homepage: <http://www.acer.com/aac/>

Acer Computer B. V.

Europalaan 89
5232 BC's-Hertogenbosch
The Netherlands
Telephone: 31-73-6459595
Facsimile: 31-73-6459599
Homepage: <http://www.acer.nl/>

Acer Computer International Ltd.

438 Alexandra Road
#17-00, Alexandra Point
Singapore 119958
Telephone: 65-274-7778
Facsimile: 65-276-3588
Homepage: <http://www.aci.acer.com.tw/>

Acer Computec Latino America

Berruguete No.25
Col. Nonoalco Mixcoac
C.P. 03700, Mexico, D.F.
Telephone: 525-627-9400
Facsimile: 525-627-9401
Homepage: <http://www.acer.com.mx/>

Worldwide Operations

Asia

Acer Computer International, CIS

#14 Chapayevsky Pereulok, 5F
Moscow, Russia 125252
Telephone: (7-095) 258-4400
Facsimile: (7501) 258-4401

Acer Computer (Far East) Ltd.

2001 United Centre, 2F
95 Queensway, Hong Kong
Telephone: 852-25280233
Facsimile: 852-28613758

Acer Computer (M.E.) Ltd.

P.O. Box 16951
Jebel Ali Free Zone Dubai
United Arab Emirates
Telephone: 971-4-836663
Facsimile: 971-4-836464

Acer Computer Turkey

Altunizade Sitesi, Okul Sokagi
C Blok No.5, Da:4
81190 Altunizade
Istanbul, Turkey
Telephone: 90-216-3270311/2
Facsimile: 90-216-3270314

Acer Japan Corporation

5F, Sumitomo Gotanda Bldg.
7-1-1, Nishi-Gotanda, Shinagawa-ku
Tokyo 141, Japan
Telephone: 81-3-5434-7373
Facsimile: 81-3-5434-7533

Acer Korea Co. Ltd.
DaeYoung Building, #831
44-1 Yoido-Dong, YoungDeungPo-Ku
Seoul, South Korea
Telephone: 82-2-784-6898/9
Facsimile: 82-2-784-6897

Acer Market Services, Ltd.
Science & Technology Trade Center
4th Area, 3F Rm.329
37 Bai Shi Qiao Rd., Haidian District,
Beijing, People's Republic of China
Telephone: 86-1-847-2233
Facsimile: 86-1-847-1101

Acer Sales & Services Sdn. Bhd.
Level 17 Menara Lion
165 Jalan Ampang
50450 Kuala Lumpur, Malaysia
Telephone: 60-3-466-3223/262-1388
Facsimile: 60-3-466-2388/261-8113

Acer Sertek Incorporated
135 Chien Kuo N. Rd. Sec. 2
Taipei, Taiwan 104, ROC
Telephone: 886-2-501-0055
Facsimile: 886-2-501-2521

SV-Acer Co., Ltd.
900/9 SVOA Tower 18F
Rama 3 Rd., Bangpongpan
Yannawa, Bangkok 10120, Thailand
Telephone: 662-682-1111/682-6233
Facsimile: 662-6826323

Wipro Acer
6F, S.B. Towers,
88 Mahatma Gandhi Rd.,
Bangalore 560001, India
Telephone: 91-80-558-8422
Facsimile: 91-80-558-6657

Australia

Acer Computer Australia Pty Ltd.
Tower A, Level 3,
112-118 Talavera Road
North Ryde, NSW 2113, Australia
Telephone: 61-2-870 1999
Facsimile: 61-2-878 6227

Sales Offices

Acer Computer Australia Pty Ltd.
69 Fullarton Road
Kent Town, SA 5067
Telephone: 61-8-364 3022
Facsimile: 61-8-364 1220

Acer Computer Australia Pty Ltd.
Associate House, Suite 3
1070 Hay St.
West Perth, WA 6005
Telephone: 61-9-321 9511
Facsimile: 61-9-321 9534

Acer Computer Australia Pty Ltd.
99 Northbourne Avenue, 2F
Turner, ACT 2601
Telephone: 61-6-257 2522
Facsimile: 61-6-247 0187

Acer Computer Australia Pty Ltd.
Unit 10, 2F, 150 Albert Rd.
South Melbourne, VIC 3205
Telephone: 61-3-696 4266
Facsimile: 61-3-696 4354

Acer Computer Australia Pty Ltd.
Level 3, Waterfront Place,
1 Eagle St.
Brisbane, QLD 4000
Telephone: 61-7-360 0266
Facsimile: 61-7-360 0222

New Zealand

Acer Computer New Zealand Ltd.
AcerHouse, Level 7
10-12 Scotia Pl.
Auckland, New Zealand
Telephone: 64-9-302 8500
Facsimile: 64-9-302 8501

Europe

Acer Belgium N.V.

Coremansstraat 34, 2600 Antwerpen
(Berchem) Belgium
Telephone: 32-3-2305032
Facsimile: 32-3-2813325

Acer Computer B. V.

Europalaan 89
5232 BC's-Hertogenbosch
The Netherlands
Telephone: 31-73-6459645
Facsimile: 31-73-6459699

Acer Computer France S.A.R.L.

Paris Nord II
165 avenue du Bois de la Pie
B.P. 40005
959111 Roissy Charles de Gaulle Cedex
Telephone: 33-1-4817-4040
Facsimile: 33-1-4817-4089

Acer Computer GmbH

Kornkamp 4
22923 Ahrensburg/Hamburg, Germany
Telephone: 49-4102-488-0
Facsimile: 49-4102-488-101

Acer Computer HandelsgesmbH

Jochen-Rindt-Straße 25
1230 Wien, Austria
Telephone: 43-1-615-0820
Facsimile: 43-1-615-0820-50

Acer Computer Norway A/S

Bleikerveien 17
1370 Asker, Norway
Telephone: 47-66901030
Facsimile: 47-66900240

Acer Computer Polska

ul Wiejska 12
00-490 Warszawa, Poland
Telephone: 48-22-6219866
Facsimile: 48-22-6282416

Acer Computer Representative Hungary

Dayka G.u.3. B I-1
1118 Budapest, Hungary
Telephone: 36-1-3192655
Facsimile: 36-1-3191655

Acer Computer Iberica, S.A.

Frederic Mompou 5, 3, 2B
Sant Just Desvern
08960 Barcelona, Spain
Telephone: 34-3-4990303
Facsimile: 34-3-4990483

Acer Italy s. r. l.

Via Cassanese 210
20092 Segrate, Milan, Italy
Telephone: 39-2-2692-2565
Facsimile: 39-2-2692-1021

Acer Scandinavia A/S

Kongevejen 62A
3460, Birkerød, Denmark
Telephone: 45-45-821000
Facsimile: 45-45-821072

Acer UK Limited

Maddison House, Thomas Rd.
Wooburn Green HP10 OPE,
United Kingdom
Telephone: 44-1628-533422
Facsimile: 44-1628-524071

North America

Sales Offices

Acer America/Boston

Burlington Office Park
1 Wall St.
Burlington, MA 01803, USA
Telephone: 1 (617) 272-2572
Facsimile: 1 (617) 272-5155

Acer America/Canada

9-5155 Spectrum Way
Mississauga, Ontario L4W 5A1, Canada
Telephone: 1 (905) 602-8200
Facsimile: 1 (905) 602-7799

Acer America/North Central West

Two Continental Towers
1701 Golf Rd., Suite 601
Rolling Meadows, IL 60008, USA
Telephone: 1 (708) 640-7112
Facsimile: 1 (708) 640-6865

Acer America/Midwest

Farmington Hills, MI
Telephone: 1 (810) 471-2451
Facsimile: 1 (810) 471-2451

Acer America/South Central

5025 Arapaho Rd., #250
Dallas, TX 75248, USA
Telephone: 1 (214) 661-2093
Facsimile: 1 (214) 661-9665

Acer America/Southeast

3675 Crestwood Pkwy., Suite 400
Duluth, GA 30136, USA
Telephone: 1 (404) 923-2001
Facsimile: 1 (404) 923-1306

Acer America/North Mid Atlantic

Wyckoff, NJ, USA
Telephone: 1 (201) 848-1007
Facsimile: 1 (201) 848-1086

Acer America/New York Metro

Bayville, NY, USA
Telephone: 1 (516) 628-7373
Facsimile: 1 (516) 628-1703

Acer America/Northwest

Issaquah, WA, USA
Telephone: 1 (206) 391-0717
Facsimile: 1 (206) 391-0801

Acer America/North Central East

Akron, OH, USA
Telephone: 1 (216) 867-7794
Facsimile: 1 (216) 867-1697

Acer America/Southwest

Costa Mesa, CA, USA
Telephone: 1 (714) 540-0812
Facsimile: 1 (714) 506-3826

Acer America/Government Sales

8321 Old Courthouse Rd., Ste. 250
Vienna, VA 22182, USA
Telephone: 1 (703) 442-7500
Facsimile: 1 (703) 821-1813

Latin America

Acer Latin America

1601 NW 84th Avenue
Miami, FL 33126, USA
Telephone: 1 (305) 477-8119
Facsimile: 1 (305) 477-5963

Sales Offices**Acer Argentina**

Marcos Sastre 3620, Carapachay
Buenos Aires, Argentina 1605
Telephone: 541-763-1111
Facsimile: 541-763-0222

Acer Chile

Antonio Varas 754, Casilla 972
Santiago de Chile, Chile
Telephone: 562-200-9301
Facsimile: 562-200-9310

Acer Computer Colombia

Cra 129 #29-57
Bodega No. 41-42-43
Bogota, Colombia
Telephone: 571-418-1465
Facsimile: 571-418-1510

Acer de Venezuela

Avenida principal de la Castellana
Torre Banco de Lara, piso 3, off 3-B
La Castellana, Caracas, Venezuela
Telephone: 582-266-8709
Facsimile: 582-261-3058

Africa

Acer Africa (Pty) Ltd
Fedlife Park, Unit 12A
Cnr. Pretoria Main Rd. and
Tonnetti St., Halfway House
South Africa
Telephone: 27-11-315-3335
Facsimile: 27-11-315-1032

You can also contact the local dealer or distributor in the country you are traveling for assistance.



If you are connected to the Internet and have World Wide Web access, visit our home page (<http://www.acer.com/>) and get an updated list of our worldwide offices, as well as information about our products.