



Acer WT 300 Family

How to update my WT 300:



Important information for WT 300 E and Software Version 2.0

The Remote Upgrade Tool has been replaced by the SmartManager V2.0. To use the new Software it is mandatory to use the latest DOC Image files for WT 300 as well. The Software Version 2 doesn't work with Images Version A3D3, you need A11x (or A1Bx).

DOC Images

There are two Image sizes. The first is the 8 MB DOC image file, called the "A11xmmdd.bin" (Version + Date). The next image file is the 16 MB DOC image file and it's called the "A11xEmmdd.bin" (Version + E + Date). Its important to note that the 8 MB DOC Image file does not contain the PowerTerm Emulation s/w. You can ONLY use RDP or ICA connections with this image file. There was not enough space on the DOC for all the new features as well as the PowerTerm s/w. For PowerTerm Emulation the only DOC image you can use in the future will be the 16 MB DOC image file. You can identify which is the 16 and 8 MB DOC image files by the difference in their names. The 16 MB DOC Image File has an "E" in it's name, to signify "Enhanced" while the 8 MB DOC Image file does not.

You will find the latest Image files on our Web site. Update to A1120228 file first if you upgrade A3D3xxxx Image files ! If you have even older Images contact the Acer Support to find out how to update your WT 300.

Enhanced features include:- ICA 6.0, RDP 5.0, Local Printer settings, Mouse adjustment, better graphics resolution, Password change feature and extra keyboard Language support etc.

Smart Pack Software v 2.0

Please find the SmartPack v2.0 in the latest release on your web site.

Enhanced features:- User Database, ability to save Passwords for connections, ability to save modem Connections to the smartcard, Win2000 and WIN NT 4.0 support.

NOTE:

Smartcards which are initialised with the SmartPack V1.01 will need to be initialised again for to be recognised by the new SmartPack V2.0. This will mean that all your previous connections will be lost and Vice Versa for using Smartcards Initialised by V2.0 in the SmartPack V1.01. Do NOT use Smartcards initialised by the SmartPack v2.0 in WT 300s with old DOC image files ie. A3D3xxxx image files or earlier. They are not backward compatible. You must update the DOC image file first.

Smart Manager Software v 2.0

Please find the SmartManager V2.0 in the latest release on your web site.

Enhanced features:- Monitor the WT 300s from the server with the ability to change anything on the WT 300. Its the same as sitting at the WT 300 yourself. You can even add connections and they will be saved onto your Smartcard. You will be able to see the connections at the WT 300, the next time you boot up the Terminal. You can also save the settings of the WT 300 to a file and Load this file to setup the Exact same settings for another Terminal.

The above SmartManager V2.0 software is any Network Administrator's Dream. With its amazing new features and its ease of use, your customer will see the TCO (Total Cost Of Ownership) reduce immediately.

NOTE:

The new SmartManager does not work with the OLD image files. If you upgrade an old DOC ie. A3D3xxxx.bin to the new A11xxxxx.bin file be aware that the OLD Image files are just 8 MB in size. Never use a 16 MB Image file to update a 8 MB DOC, because this will damage your DOC chip.