

## How to Upgrade EHS36 Firmware via T28

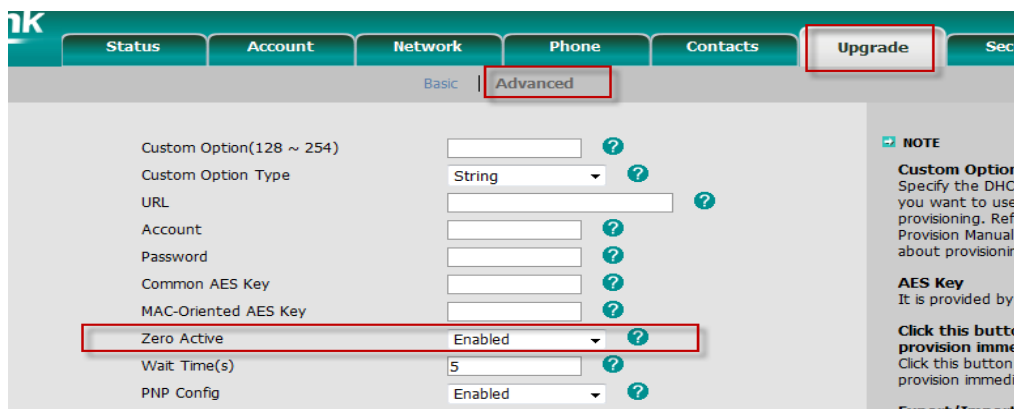
This document is for upgrading EHS36 Firmware via T28 to solve compatibility problem when you used Expansion Module with EHS36 together on Firmware V60 for T26/T28. Below is instruction on how to upgrade EHS36 Firmware via T28.

1. Upgrade T28 Firmware to version 2.60.0.215 first;

(Please be noted that this version can only be available for upgrading EHS36, you can download it from below link:

<ftp://pedro:pedro@ftp.yealink.cn/2.60.0.215.rom> )

2. Enable Zero Active from Upgrade->advance->Zero Active in web page of this T28.



3. Reboot this T28, then the LCD will pop up a Prompt on Initializing interface as below:

Update Ok or Cancel ? 5s.  
Cancel OK

Press OK within five seconds, then T28 phone will enter into an interface which indicates to connect EHS36 to T28 as below:

**Please insert an EHS36 to update!**

Connect your EHS36 to T28 phone, then EHS36 will update to new firmware automatically.

If upgrade successfully, LCD interface of T28 phone will pop up a prompt as below:

The Expansion update Done!

It will stay for a while and then turn to previous interface automatically as below:

**Please insert an EHS36 to update!**

Then you can connect other EHS36 to this T28 for upgrading one by one, until you finished upgrading all EHS36.

When you finished Upgrading EHS36, you have to reboot this T28 phone by re-plug power cable to back to normal user Interface.

### Noted:

1. Please be noted that firmware 2.60.0.215 only be available for upgrading EHS36
2. Please do not Power off or Disconnect EHS36 from T28 during Upgrading process, if you incautiously did it, please reboot T28 and do another upgrading process again!
3. Please do not connect your EHS36 to T28 before T28 LCD pop up prompt as below:

**Please insert an EHS36 to update!**

Because it will not Upgrade EHS36 if you insert EHS36 into T28 before it pop up such a prompt .