

# How to use Hot Desking on Yealink Phones

## 1. Overview

Hot Desking allows users to login their personal accounts on different phones anywhere.

Yealink Phones (T28/T26/T22) support two Hot Desking modes in version 50(x.50.x.x) and higher:

## 2. Application Scenario

Hot Desking originates from the definition of being the temporary physical occupant of a work station or surface by a particular employee.

Hot Desking is regularly used in places where not all the employees are in the office at the same time, or not in the office for very long at all, which means actual personal offices would be often vacant, consuming valuable space and resources.

With the growth of mobility services, Hot Desking can also include the routing of voice and other messaging services to any location where the user is able to log in to their secure corporate network. Therefore their telephone number, their email and instant messaging can be routed to their location on the network and no longer to just their physical desk.

## 3. Operation Flow

The basic Hot Desking will delete all accounts on the phone and register the Hot Desking account in line 1.

**3.1** There are three methods to configure the Hot Desking.

3.1.1 Access to the phone's web UI→Phone→DSS Key.

Choose the [Type] as KeyEvent, [Mode] as Hot Desking, and leave it blank in [Expansion] column. See the following picture.

**Memory Key >>** ?

Key	Type	Mode	Line	Expansion	Pickup Number
DSS Key 1	KeyEvent	Hot Desking	Line 1		
DSS Key 2	N/A	Conference	Line 1		
DSS Key 3	N/A	Conference	Line 1		
DSS Key 4	N/A	Conference	Line 1		
DSS Key 5	N/A	Conference	Line 1		
DSS Key 6	N/A	Conference	Line 1		
DSS Key 7	N/A	Conference	Line 1		
DSS Key 8	N/A	Conference	Line 1		
DSS Key 9	N/A	Conference	Line 1		
DSS Key 10	N/A	Conference	Line 1		

**Line Key >>**

**Programmable Key >>**

**NOTE**

**Key Type**  
The free function key 'Types' Speed Dial, BLF, Key Event, Intercom, URL.

**BLF**  
The button can be configured Busy Line Field function with specified account. This feature must be supported by the sip server.

**Key Event**  
Key events are predefined shortcuts to phone and call functions.

**Intercom**  
Enable the 'Intercom' mode and it is useful in an office environment as a quick access to connect to the operator or the secretary.

**URL**  
This key function allows you to send HTTP requests to a web server.

**Confirm** **Cancel**

3.1.2 It can be configured by provisioning, the configuration is like following parameters:

[ memory1 ]

Path = /config/vpPhone/vpPhone.ini

Line = 1

type =

Value = <http://10.1.3.147/startup/init.php>

##this parameters is used for advanced hotdesking mode

Callpickup =

DKtype = 34

PickupValue =

3.1.3 If you connect the extension module, you can long press one of the buttons of extension module, and then you can see the screen as following picture:

**Extension 1 Key 1**

1. Type: Key Event

2. Key Type: Hot Desking

3. Extension:

**Back** **Switch** **Save**

3.2 Press the pre-programmed DSSKey, the screen will show as below:



3.2.1 Press [Cancel], it will exit without continuing the Hot Desking.

3.2.2 Press [OK], it will display “Clear account config, please wait...”, then the account setting page will be displayed as below.



3.2.3 The phone will return to previous IDLE status under no-operation condition up to 60 seconds.

3.2.4 Fill in the Account/Password/SIP Proxy, press [Save] to bring settings into effect.

3.3 If you would like to exit from the basic Hot Desking mode, please re-do the step2, press [OK] to enter to the Hot Desking settings, and then press [Back].