



Yealink IP Phones Deployment Guide For BroadWorks Environments

**Version 1.0
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Introduction

This document describes the BroadWorks device management interface and introduces how to deploy the Yealink IP phones for the administrator using the BroadWorks device management interface. In addition, the document provides the detail instructions for the following BroadWorks integrated features.

- Busy Lamp Field (BLF) List
- Shared Call Appearance(SCA)
- Feature Key Synchronization
- Automatic Call Distribution (ACD)
- Network Conference
- Phonebook
- Call Log

The features introduced in this guide apply to Yealink IP phones running software prior to V70.

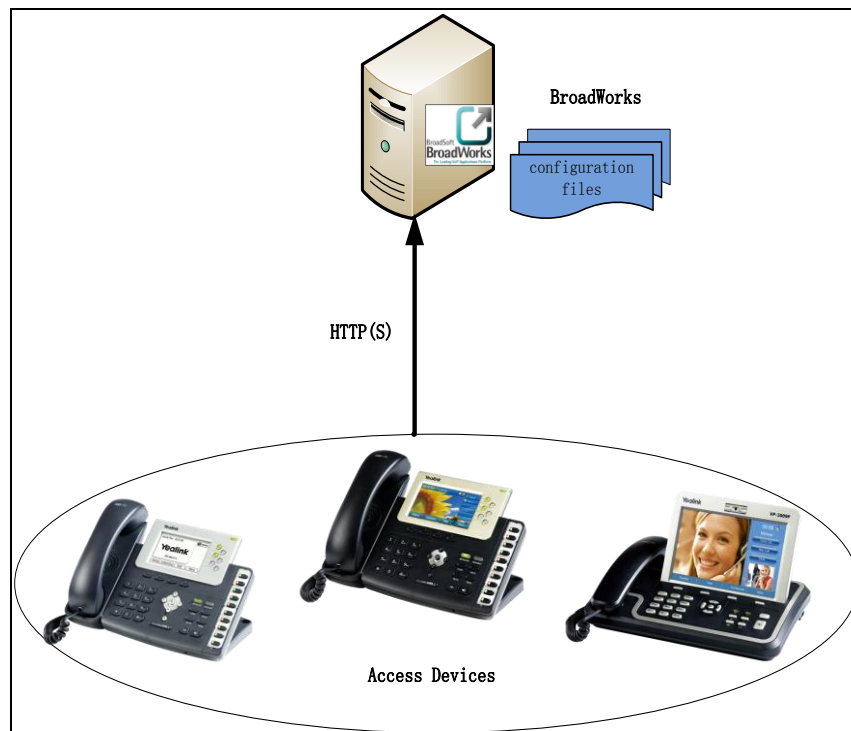
Note

The configurations described in this document take the Yealink SIP-T28P IP phone as an example.

BroadWorks Device Management

Overview

The BroadWorks Device Management is a comprehensive solution for simplifying the integration, deployment, and maintenance of access devices in your network. Access devices connect to BroadWorks to download the configuration files, firmware, and other file resources required to deliver services. The administrator can manage and control all aspects of device configuration centrally in the network.



Key Concepts

To use Device Management, it is important to first understand a few key concepts and how they apply to the BroadWorks server.

BroadWorks uses the following three key concepts for delivering services and managing devices:

- The Device Profile Type
- The Device Profile
- The Use

Device Profile Type:

When a new type of device is added to the network, a new device profile type should

be created on BroadWorks to manage that type of device. Only the system administrator can add, modify and delete the device profile type.

Device Profile:

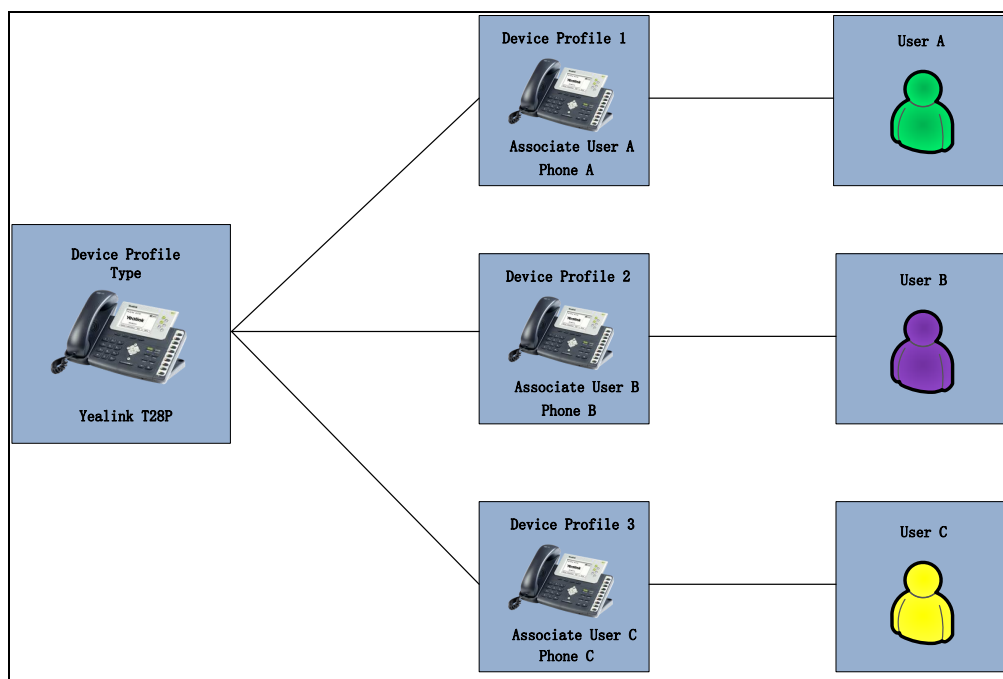
When a new device is added to the network, a new device profile should be created on BroadWorks to manage that device. The device profile should be created from a given device profile type. This gives the device profile a predefined set of settings that are consistent with other devices of the same type in the network.

For more information on device profile type and device profile, refer to [Creating Device Profile Type](#) on page 10.

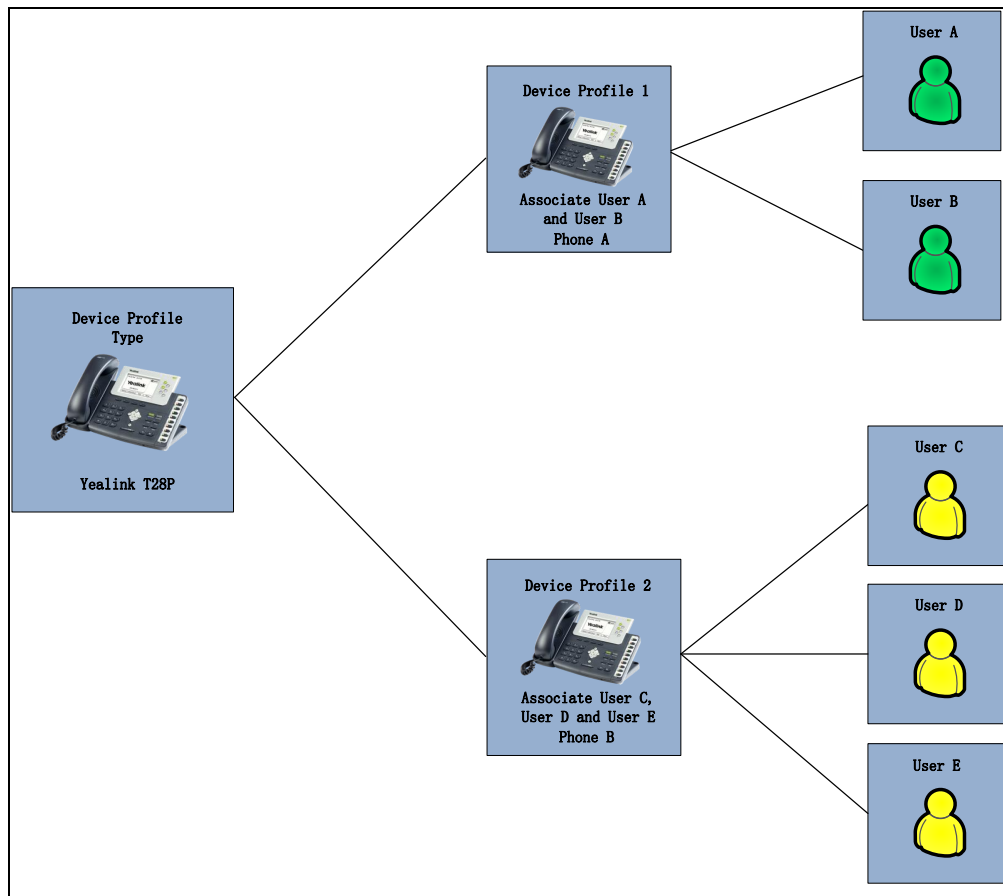
User:

The administrator can assign a device profile to one user or multiple users. The number of ports attributes in the device profile type allows BroadWorks to control the maximum number of users who can be associated with a given device profile.

The following figure shows one user per phone device relationship:



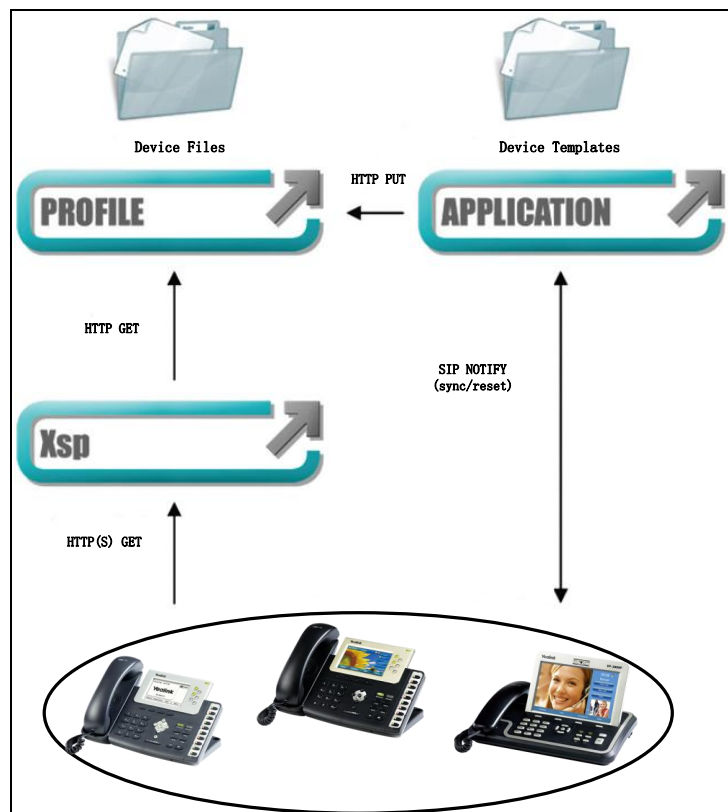
The following figure shows multiple users per phone device relationship:



Network Architecture

The device management functionality is fully integrated into the BroadWorks platform. The Xtended Services Platform (XSP) hosts the access URL and authenticates all request made by the device. Once authenticated, the XSP will request the configuration files from the Profile server and download them to the device over HTTP(S).

The BroadWorks Application server supports ongoing device management by generating notifications to trigger the end device to synchronize its settings, and to provide inventory control of devices in the field.



Configuring Device Management on BroadWorks

This chapter provides detail instructions for using tags and creating template configuration files for integrating with the BroadWorks device management feature.

If you have the privilege of system administrator, you can continue to read this section. If you have the privilege of group administrator, you should skip to the next section [Login BroadWorks as Group Administrator](#) on page 23.

Login BroadWorks as System Administrator

Customizing BroadWorks Tags

The BroadWorks Device Management feature makes use of tags, which replace actual parameter values in template configuration files. Tags are identified by a keyword starting and ending with the % character (e.g. %BWMACADDRESS%). A tag name is case-sensitive.

There are two types of tags:

- **Dynamic Built-in Tags:** These tags are predefined by BroadWorks. The value of each built-in tag is dynamically evaluated based on the context of the device profile. A built-in tag for one device evaluates differently from a built-in tag for another device. All built-in tags are prefixed with "BW".

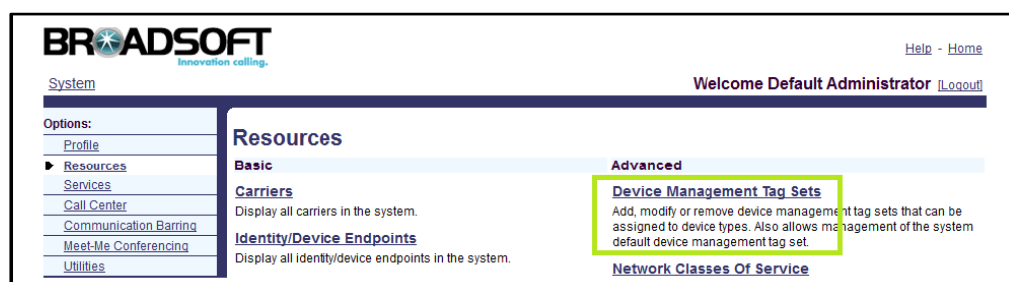
For more information on dynamic built-in tags, refer to the [BroadSoft Device Management Configuration Guide \[1\]](#).

- **Static Tags:** These tags are defined by the administrator. The value of each static tag is assigned by the administrator. For example, system default tags and device type specific tags.

Creating System Default Tags

To create system default tags:

1. Click on **Resources->Device Management Tags Sets**.



2. Select the **System Default** to edit.

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System Help - Home

Welcome Default Administrator [\[Logout\]](#)

Options:

- Profile
- Resources
- Services
- Call Center
- Communication Barring
- Meet-Me Conferencing
- Utilities

Device Management Tag Sets
Display all the device management tag sets in the system. Tag sets can also be deleted.

OK Apply Add Cancel

Delete	Tag Set Name	Edit
<input type="checkbox"/>	System Default	Edit
<input type="checkbox"/>	tagSetName	Edit

[Page 1 of 1]

Tag SetName Starts With Find Find All

OK Apply Add Cancel

3. Click on **Add**.

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System Help - Home

Welcome Default Administrator [\[Logout\]](#)

Options:

- Profile
- Resources
- Services
- Call Center
- Communication Barring
- Meet-Me Conferencing
- Utilities

Device Management Tag Sets Modify
Display all the device management tags defined in the tag set. Tags can be added to the set or deleted from the set.

OK Apply Add Cancel

Tag Set: System Default

Delete	Tag Name	Tag Value	Edit
<input type="checkbox"/>	%tagName01%	TagValue01	Edit
<input type="checkbox"/>	%tagName02%	TagValue02	Edit
<input type="checkbox"/>	%tagName03%	TagValue03	Edit

[Page 1 of 1]

Tag Name Starts With Find Find All

OK Apply Add Cancel

4. Enter the desired name in the **Tag Name** field. The tag name must be enclosed by the “%” character and not start by “BW”.
5. Enter the desired value in the **Tag Value** field. The tag value is the string by which the tag is replaced in template configuration files.

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System Help - Home

Welcome Default Administrator [\[Logout\]](#)

Options:

- Profile
- Resources
- Services
- Call Center
- Communication Barring
- Meet-Me Conferencing
- Utilities

Device Management Tag Sets Add Tag
Add a new device management tag to an existing tag set.

OK Cancel

Tag Set Name: System Default

Tag Name: % NEW_CUSTOM_STATIC_TAG %

Tag Value: value

OK Cancel

6. Click **Apply** to save the settings.
7. Repeat steps 3 to 6 to add more system default tags.

The following table lists the system default tags required in the template configuration files.

Tag Name	Valid Settings	Description
%SNTP_SERVER_1%	IP address/FQDN Example: time-a.nist.gov	The NTP server address
%SNTP_SERVER_2%	IP address/FQDN Example: time-b.nist.gov	The alternate NTP server address
%DNS_SERVER_1%	IP address Example: 199.19.193.12	The DNS server address
%DNS_SERVER_2%	IP address Example: 199.19.193.39	The alternate DNS server address
%USE_SBC_BOOLEAN%	0/1	Enables or disables the outbound proxy server: 1=enable, 0=disable
%SBC_ADDRESS%	IP address/FQDN Example: 199.19.193.9	The outbound proxy server address
%SBC_PORT%	Port Example: 5060	The outbound proxy server port

Creating Device Type Specific Tags

To create device type specific tags:

1. Click on **Resources->Device Management Tags Sets**.
2. Click on **Add**.
3. Enter the tag set name in the **Tag Set Name** field (e.g. YealinkT28-Tags).
4. Click on **Add**.
5. Enter the desired name in the **Tag Name** field. The tag name must be enclosed by the “%” character and not start by “BW”.
6. Enter the desired value in the **Tag Value** field. The tag value is the string by which the tag is replaced in template files.
7. Click **Apply** to save the settings.
8. Repeat steps 4 to 7 to add more device type specific tags.

The following table lists the device type specific tags required in the template configuration files.

Tag Name	Valid Settings	Description
%COUNTRY%	United States Australia Austria Brazil Belgium China Czech Denmark Finland France Germany Great Britain Greece Hungary Lithuania India Italy Japan Mexico New Zealand Netherlands Norway Portugal Spain Switzerland Sweden Russia Chile Czech ETSI	Identifies country for standard ringtones.

Tag Name	Valid Settings	Description
%LANGUAGE%	English Simplified Chinese Traditional Chinese German Italian Portuguese Polish Spanish Turkish	The language of the phone user interface and web user interface.
%FIRMWARE_VERSION%	<x.x.x.x>.rom Example: 2.61.0.80.rom	The firmware version.
%FEATURE_KEY_SYN%	0/1	Enables or disables the feature key synchronization. 0-Disabled, 1-Enabled(default)

Creating Device Profile Type

Only the system administrator can create new device profile types. The system administrator also has the ability to edit and delete device profile types. Device profiles types can only be deleted when all references to the device profile type are removed. All references to a device profile type are removed when no users are associated with any device profile of the device profile type.

There are two primary steps to create the device profile type:

- **Defining the access profile:** For the aspects related to the signaling and media interoperability with BroadWorks.
- **Defining the configuration profile:** For the aspects related to the configuration of the device.

To create the device profile type:

1. Click on **Resources->Identity/Device Profiles Types**.

The screenshot shows the BroadSoft administration interface. At the top left is the BroadSoft logo with the tagline 'Innovation calling.'. To the right of the logo is a 'System' link. Further right is a 'Welcome Default Administrator' message with a 'Logout' link. Below the logo is a sidebar menu with 'Options:' and a list of links: Profile, Resources (selected), Services, Call Center, Communication Barring, Meet-Me Conferencing, and Utilities. The main content area is titled 'Resources' and is divided into two columns: 'Basic' and 'Advanced'. Under 'Basic', there are links for 'Carriers' (Display all carriers in the system.), 'Identity/Device Endpoints' (Display all identity/device endpoints in the system.), 'Identity/Device Profile Types' (Add, modify or remove identity/device profile types in the system.), 'Identity/Device Profile Inventory' (Display all identity/device profiles in the system.), 'Identity/Device Profiles' (Add, modify or remove system level identity/device profiles in the system.), and 'Domains' (Display all domains in the system.). Under 'Advanced', there are links for 'Device Management Tag Sets' (Add, modify or remove device management tag sets that can be assigned to device types. Also allows management of the system default device management tag set.), 'Network Classes Of Service' (Add, modify or remove Network Classes of Service in the system.), and 'Office Zones' (Add, modify or remove Office Zones in the system.). The 'Identity/Device Profile Types' link is highlighted with a green box.

- Click on **Add**.

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System Help - Home

Welcome Default Administrator [\[Logout\]](#)

Options:

- Profile
- Resources
- Services
- Call Center
- Communication Barring
- Meet-Me Conferencing
- Utilities

Identity/Device Profile Type Add

Add a new identity/device profile type.

OK Cancel

* Identity/Device Profile Type:

Signaling Address Type: Non-intelligent Device Addressing

Standard Options

Number of Ports: ☒ Unlimited ☐ Limited To

Ringback Tone/Early Media Support: ☒ RTP - Session
☐ RTP - Early Session
☐ Local Ringback - No Early Media

Authentication: ☒ Enabled
☐ Disabled
☐ Enabled With Web Portal Credentials

☐ Registration Capable ☒ Authenticate REFER
☐ Static Registration Capable ☐ RFC3264 Hold
☐ E164 Capable ☐ Video Capable
☐ Trusted ☐ Use History Info Header

Advanced Options

☐ Route Advance ☐ Forwarding Override
☐ Wireless Integration ☐ Conference Device
☐ PBX Integration ☐ Mobility Manager Device
☐ Add P-Called-Party-ID ☐ Music On Hold Device
☐ Auto Configuration Soft Client ☐ Requires BroadWorks Digit Collection
☐ Requires BroadWorks Call Waiting Tone ☐ Requires MWI Subscription
☐ Advice of Charge Capable ☐ Support Call Center MIME Type
☐ Support Emergency Disconnect Control ☐ Support Identity In UPDATE and Re-INVITE
☐ Enable Monitoring

Reset Event: ☐ reSync ☐ checkSync ☒ Not Supported

Trunk Mode: ☒ User ☐ Pilot ☐ Proxy

Unscreened Presentation Identity Policy: ☒ Profile Presentation Identity
☐ Unscreened Presentation Identity
☐ Unscreened Presentation Identity With Profile Domain

Web Based Configuration URL Extension:

Device Configuration Options: ☒ Not Supported ☐ Device Management ☐ Legacy

OK Cancel

Defining Access Profiles

When adding a new device profile type to the system, the first step is to define the access profile. Every device profile type must have a well-defined access profile before it can be used. The most important part of the access profile is the “Signaling Address Type”, this is the only required option.

The rest of the access profile is encapsulated in the “Standard Options” and the “Advanced Options” blocks of the new Device Profile Type dialog.

The following table shows an example of defining the access profile. Parameters not identified in the following table can usually be left as the defaults.

Parameter	Value	Description
Identity/Device Profile Type	Yealink T28P	
Signaling Address Type	Intelligent Proxy Addressing	
Standard Options		
Number of Ports	Limited To 6	Defines the number of users who can be associated with a profile instance of a device profile type.
Ringback Tone/Early Media Support	Local Ringback - No Early Media	Determines SDP handling for initial INVITE messages sent to the device.
Authentication	Enabled	Defines whether requests for a device are authenticated.
Registration Capable	checked	Defines whether a profile instance of a device profile type is allowed to register with BroadWorks.
RFC3264 Hold	checked	Defines whether the 3264 hold mechanism is used in the SIP signaling.
Advance Options		
Reset Event	checkSync	When this option is enabled, the administrator on BroadWorks can remotely reset devices. Determines which type of notify event is sent to the device.

Defining Configuration Profiles

When adding a new device profile type to the system, the system administrator must

decide which level of configuration management is supported. The Device Provisioning presentation is as follows:

- Initially, only the Device Configuration Options setting is shown, along with the “Legacy”, “Device Management”, and “Not Supported” options.
- When the “Not Supported” option is selected, no other parameters appear. The “Not Supported” is the default option.

- When the “Legacy” option is selected, the **Legacy Configuration** settings appear. As shown in the following.

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System Help - Home

Welcome Default Administrator [Logout](#)

Options:

- Profile
- Resources
- Services
- Call Center
- Communication Barring
- Meet-Me Conferencing
- Utilities

Identity/Device Profile Type Add

Add a new identity/device profile type.

OK Cancel

* Identity/Device Profile Type:

Signaling Address Type: Non-intelligent Device Addressing

Standard Options

Number of Ports: ☒ Unlimited ☐ Limited To

Ringback Tone/Early Media Support: ☒ RTP - Session
☐ RTP - Early Session
☐ Local Ringback - No Early Media

Authentication: ☒ Enabled
☐ Disabled
☐ Enabled With Web Portal Credentials

☐ Registration Capable ☒ Authenticate REFER
☐ Static Registration Capable ☐ RFC3264 Hold
☐ E164 Capable ☐ Video Capable
☐ Trusted ☐ Use History Info Header

Advanced Options

☐ Route Advance ☐ Forwarding Override
☐ Wireless Integration ☐ Conference Device
☐ PBX Integration ☐ Mobility Manager Device
☐ Add P-Called-Party-ID ☐ Music On Hold Device
☐ Auto Configuration Soft Client ☐ Requires BroadWorks Digit Collection
☐ Requires BroadWorks Call Waiting Tone ☐ Requires MWI Subscription
☐ Advice of Charge Capable ☐ Support Call Center MIME Type
☐ Support Emergency Disconnect Control ☐ Support Identity In UPDATE and Re-INVITE
☐ Enable Monitoring

Reset Event: ☐ reSync ☐ checkSync ☒ Not Supported

Trunk Mode: ☒ User ☐ Pilot ☐ Proxy

Unscreened Presentation Identity Policy: ☒ Profile Presentation Identity
☐ Unscreened Presentation Identity
☐ Unscreened Presentation Identity With Profile Domain

Web Based Configuration URL Extension:

Device Configuration Options: ☐ Not Supported ☐ Device Management ☒ Legacy

Legacy Configuration Options

Legacy Configuration Type: ☒ 2 Config File ☐ 3 Config File

CPE System File Name:

Device File Format:

OK Cancel

The following table shows an example of defining the configuration profile under the Legacy option.

Parameter	Value	Description
Legacy Configuration Options		
Legacy Configuration Type	2 Config File	Indicates the number of configuration files for the device profile type.
CPE System File Name	y000000000000.cfg	Specifies the system file name as requested by the device.
Device File Format	%BWMACADDRESS%.cfg	Specifies the device fill name as requested by the device.

- When the “Device Management” option is selected, the **Device Management** settings appear. As shown in the following.

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System Help - Home

Welcome Default Administrator Logout

Options:

- Profile
- Resources
- Services
- Call Center
- Communication Barring
- Meet-Me Conferencing
- Utilities

Identity/Device Profile Type Add

Add a new identity/device profile type.

OK Cancel

* Identity/Device Profile Type:

Signaling Address Type: Non-intelligent Device Addressing ▼

Standard Options

Number of Ports: ☒ Unlimited ☐ Limited To

Ringback Tone/Early Media Support: ☒ RTP - Session
☐ RTP - Early Session
☐ Local Ringback - No Early Media

Authentication: ☒ Enabled
☐ Disabled
☐ Enabled With Web Portal Credentials

☐ Registration Capable ☒ Authenticate REFER
☐ Static Registration Capable ☐ RFC3264 Hold
☐ E164 Capable ☐ Video Capable
☐ Trusted ☐ Use History Info Header

Advanced Options

☐ Route Advance ☐ Forwarding Override
☐ Wireless Integration ☐ Conference Device
☐ PBX Integration ☐ Mobility Manager Device
☐ Add P-Called-Party-ID ☐ Music On Hold Device
☐ Auto Configuration Soft Client ☐ Requires BroadWorks Digit Collection
☐ Requires BroadWorks Call Waiting Tone ☐ Requires MWI Subscription
☐ Advice of Charge Capable ☐ Support Call Center MIME Type
☐ Support Emergency Disconnect Control ☐ Support Identity In UPDATE and Re-INVITE
☐ Enable Monitoring

Reset Event: ☐ reSync ☐ checkSync ☒ Not Supported

Trunk Mode: ☒ User ☐ Pilot ☐ Proxy

Unscreened Presentation Identity Policy: ☒ Profile Presentation Identity
☐ Unscreened Presentation Identity
☐ Unscreened Presentation Identity With Profile Domain

Web Based Configuration URL Extension:

Device Configuration Options: ☐ Not Supported ☒ Device Management ☐ Legacy

Device Management

Device Configuration Tags: ☒ No Tags
☐ Use Default System Tag Set Only
☐ Use Default System Tag Set and Tag Set:

☐ Allow Identity/Device Profiles to Configure Custom Tags
☐ Allow Groups to Configure Custom Tags
☐ Send Email Notification to User upon Device Reset Failure

Device Access Protocol:

Device Access FQDN:

Device Access Port:

Device Access Context Name:

Device Access URI:

Default Device Language:

Default Device Encoding:

Authentication Mode: ☐ MAC-Based ☐ User Name and Password

Device Access Username:

Device Access Password:

Re-type Device Access Password:

MAC Address In: ☒ HTTP Request URI
☐ HTTP Header with Following Format:

Device Access HTTP Authentication: ☒ Basic ☐ Digest

OK Cancel

The following table shows an example of defining the configuration profile in the Device Management option. Parameters not identified in the following table can usually be left as the defaults.

Parameter	Value	Description
Device Management Options		
Device Configuration Tags	Use Default System Tag Set and Tag Set. Select the tag set name (e.g. YealinkT28-Tags) from the pull-down list of Use Default System Tag Set and Tag Set .	Selects the device tag set created in section Creating Device Type Specific Tags on page 8.
Allow Identity/Device Profiles to Configure Custom Tags	Checked	Determines whether or not new static tags can be customized at the profile level. For more information on how to customize static tags at the profile level, refer to Customizing Static Tags on page 24.
Allow Groups to Configure Custom Tags	Checked	Determines whether or not new static tags can be customized at the group level. For more information on how to customize static tags at the group level, refer to Customizing Static Tags on page 24.
Device Access Protocol	http	Determines the transfer protocol used by the device to get its files.
Device Access FQDN	<BroadWorks-Xsp-Cluster-Address> Example: xsp.iop1.broadworks.net	Represents the FQDN of the XSP used by the device to get its files.
Device Access Port	<BroadWorks-Xsp-Port> Example: 80	Represents the port number of the XSP used by the device to get its files.
Device Access Context Name	dms	Represents the name of the BroadworksDms web application which has been predefined.

Parameter	Value	Description
Device Access URI	<device-type-name> Example: Yealink T28P	Ensures the uniqueness of the URL for each device type. It typically contains the device type name.

Defining Device Profile Type Files

This section describes how to define the configuration files and other static files that the Yealink IP phones download. There are two configuration files both of which are CFG format. We call them the system file and the device-specific file. The system file will be effectual for all IP phones of the same model. However, a device-specific file will only be effectual for the specific IP phone. The system file has a fixed name for each phone model, while a device-specific file is named by the MAC address of the IP phone.

To add the device profile type files:

1. Click on **Resources->Identity/Device Profiles Types**.
2. Select the desired device profile type. For example, Yealink T28P.
3. Click on **Files and Authentication**.
4. Click on **Add**.

System File

The name of the system file for each Yealink IP phone model is:

- T12P: y0000000000008.cfg
- T18P: y0000000000009.cfg
- T20P: y0000000000007.cfg
- T22P: y0000000000005.cfg
- T26P: y0000000000004.cfg
- T28P: y0000000000000.cfg
- T32G: y0000000000032.cfg
- T38G: y0000000000038.cfg
- VP530:y0000000000023.cfg

The following table lists the parameter of defining the system file.

Parameter	Value	Description
Device Access File Format	<system-file-name>.cfg Example: y0000000000000.cfg	Represents the name of the system file used by the

Parameter	Value	Description
		device to get the system file.
Repository File Format	<system-file-name>.cfg Example: y000000000000.cfg	Represents the name of the system file stored on the Device Management repository.
File Category	Dynamic Per-Type	The file applies to the device type.
File Customization	Administrator	Identifies who can customize the system files.
Assign File	Custom	
Authentication Mode	User Name and Password	Defines the system file authenticated with the username and password
Device Access HTTP Authentication	Digest	

After the above settings, click **Browse** to upload the system template configuration file (e.g. y000000000000.cfg), click **Apply** to save the settings.

Device-Specific File

Each Yealink IP phone downloads a device-specific file based on the IP phone's MAC address using the following file name format:

<mac-address>.cfg

The following table lists the parameter of defining the device-specific file:

Parameter	Value	Description
Device Access File Format	%BWMACADDRESS%.cfg	Represents the name of the device-specific file used by the device to get the device-specific file.
Repository File Format	%BWMACADDRESS%.cfg	Represents the name of the device-specific file stored on the Device Management repository.
File Category	Dynamic Per-Device	The file is unique for per device.

Parameter	Value	Description
File Customization	Administrator and User	Identifies who can customize the system files.
Assign File	Custom	
Authentication Mode	User Name and Password	Defines the system file authenticated with username and password.
Device Access HTTP Authentication	Digest	

After the above settings, click **Browse** to upload the device-specific template configuration file (e.g. %BWMACADDRESS%.cfg), click **Apply** to save the settings.

Static File

The static files such as firmware and media files that are configurable and do not make use of the BroadWorks tags.

The Yealink TxP IP phones require the following static files:

<firmware-version>.rom

Ring.wav

Lang+English.txt

contactData1.xml

AutoDST.xml

DialPlan.xml

The Yealink T3xG IP phones require the following static files:

<firmware-version>.rom

DialPlan.xml

DialNow.xml

Dialing.xml

CallFailed.xml

CallIn.xml

Connecting.xml

Ringback.xml

ScreenSaver.png

Talking.xml

The Yealink VPx IP phones require the following static files:

<firmware-version>.rom

ca.crt

ca.pem
 ContactData.xml
 dialnow.xml
 dialplan.xml
 doorphonedata.xml
 Contact.png
 song.wav
 wallpaper.jpg

The following table lists the parameter of adding the static file:

Parameter	Value	Description
Device Access File Format	<file-name>.cfg Example: 2.61.0.80.rom	Represents the name of the static file used by the device to get the static file.
Repository File Format	<file-name>.cfg Example: 2.61.0.80.rom	Represents the name of the static file stored on the Device Management repository.
File Category	Static	The file is a static file. There are no tags in the file.
File Customization	allow	Determines whether or not the static files can be customized.
Assign File	Custom	
Authentication Mode	Not set	The static file is not authenticated
Device Access HTTP Authentication	Basic	

After the above settings, click **Browse** to upload the static file (e.g. 2.61.0.80.rom), click **Apply** to save the settings.

Login BroadWorks as Group Administrator

Creating the BroadWorks Device Profile

To create the device profile:

1. Login to the web portal as the group administrator.
2. Click on **Resources->Identity/Device Profiles**.



3. Click on **Add**. Select the desired device profile type (e.g. Yealink T28P) from the pull-down list of **Identity/Device Profile Type**.

- Click on **Add**. Enter the desired tag name (e.g. LANGUAGEGUI) in the Tag name field and enter the desired tag value (e.g. English) in the **Tag Value** field.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 18.SP1.

BROADSOFT
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Group: Hello - Home

Welcome Admin1 Yealink [Logout]

Options:

- Profile
- Resources**
- Services
- Acct/Auth Codes
- Call Center
- Meet-Me Conferencing
- Utilities

Identity/Device Profile Custom Tag Add

Add a new custom device management tag to the Identity/Device Profile.

OK Cancel

Identity/Device Profile Name: yealinkT28
Identity/Device Profile Type: Yealink T28P

Tag Name: %LANGUAGEGUI %
Tag Value: English

OK Cancel

After the above settings, the customizing static tags will only be effectual for the device profile (e.g. yealinkT28).

To add static tags at the group level:

- Click on **Utilities->Device Configuration**. The page appears all existing device profile types.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 18.SP1.

BROADSOFT
Innovation calling.

Group: Hello - Home

Welcome Admin1 Yealink [Logout]

Options:

- Profile
- Resources
- Services
- Acct/Auth Codes
- Call Center
- Meet-Me Conferencing
- Utilities**

Device Configuration

Lists the configurable devices for the group.

OK

Identity/Device Profile Type	Configure Device	Edit
Aastra 57i	Configure	Edit
Aastra-Standard		Edit
Atlinks IPx00		Edit
Cisco 7960		Edit
iphone_dm		Edit
Polycom-560		Edit
Polycom-VVX1500		Edit
Polycom-VVX500		Edit
snom_dm		Edit
Yealink T22P		Edit
Yealink T26P		Edit
Yealink T28P		Edit
Yealink T38G		Edit
Yealink-T3xG_dm		Edit
Yealink-T6xP_dm		Edit
Yealink TxP		Edit
Yealink-TxP_dm		Edit
Yealink-VP2009P_dm		Edit
Yealink-VP530_dm		Edit
Yealink-VV5xP_dm		Edit

[Page 1 of 1]

Identity/Device Profile Type: Find Find All

Starts With: OK

- Select the desired device profile type to edit (e.g. Yealink T28P).
- Click on **Custom Tags** tab.
- Click on **Add**. Enter the desired tag name (e.g. LANGUAGEGUI) in the Tag name

field and enter the desired tag value (e.g. English) in the **Tag Value** field.

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Group: Welcome Admin1 Yealink [Logout]

Options:

- Profile
- Resources
- Services
- Acct/Auth Codes
- Call Center
- Meet-Me Conferencing
- Utilities

Device Configuration Custom Tag Add

Add a new custom device management tag for the Identity/Device Profile Type in this group.

OK Cancel

Identity/Device Profile Type: Yealink T28P

Tag Name: %LANGUAGEGUI %

Tag Value: English

OK Cancel

5. Repeat the step 4 to customize more required tags.

After the above settings, the customizing static tags will be effectual for the device profile type (e.g. Yealink T28P). It means all the device profile associated with this device profile type can use the customizing tags.

Uploading Device Template Configuration Files

There are two types of the template configuration files, system and device-specific template configuration files.

The following table describes system template configuration items that are generally required for each Yealink SIP-T28P to work with BroadWorks.

Step	Item	Description
System Template Configuration Items <e.g. y000000000000.cfg >		
Step1	LANTYPE = 0	Configures the WAN port to use DHCP to obtain IP address.
Step2	TimeServer1 = %SNTP_SERVER_1% TimeServer2 = %SNTP_SERVER_2%	Configures the primary and secondary NTP servers. %SNTP_SERVER_1% and %SNTP_SERVER_2% tags are created on BroadWorks. e.g. %SNTP_SERVER_1%=time-a.nist.gov %SNTP_SERVER_2%=time-b.nist.gov
Step3	Call_Waiting = 1 Call_WaitingTone = 1	Enables call waiting and call waiting tone. 0(Disable),1(Enable)
Step4	BroadsoftFeatureKeySync = %FEATURE_KEY_SYN%	Enables or disables feature key synchronization.

Step	Item	Description
		0(Disable),1(Enable) %FEATURE_KEY_SYN% tag is customized on BroadWorks e.g. %FEATURE_KEY_SYN%=1 or %FEATURE_KEY_SYN%=0
Step5	<pre> http_url = http://%BWDEVICEACCESSFQDN %:%BWDEVICEACCESSPORT%/% BWDMSCONTEXT%/%BWDEVICE ACCESSURI%/ firmware_name =%FIRMWARE_VERSION% </pre>	<p>Configures the server URL for updating the firmware.</p> <p>e.g. %BWDEVICEACCESSFQDN%= xsp.iop1.broadworks.net</p> <p>%BWDEVICEACCESSPORT%=80</p> <p>%BWDMSCONTEXT%=dms</p> <p>%BWDEVICEACCESSURI%=Yealink T28P</p> <p>These tags are defined at the device-type profile.</p> <p>For more information, refer to Defining Configuration Profiles on page 13.</p> <p>%FIRMWARE_VERSION% tag is customized on BroadWorks.</p> <p>e.g. %FIRMWARE_VERSION%=2.61.0.80. rom</p>

The following table describes device-specific template configuration items that are generally required for each Yealink SIP-T28P to work with BroadWorks.

Step	Item	Description
Device-specific Template Configuration Items <%BWMACADDRESS%.cfg >		
Step1	<pre> Enable = %BWLINE-BINARY-1% </pre>	<p>Enables or disables the line.</p> <p>%BWLINE-BINARY-1%=0/1 ("0"=disable,"1"=enable).</p> <p>"%BWLINE-BINARY-1%" identifies whether a line port is enabled.</p>
Step2	<pre> DisplayName = %BWCLID-1% </pre>	<p>Configures the name to be displayed on the phone.</p> <p>"%BWCLID-1%" is Calling Line ID (CLID) retrieved from the Calling Line ID First and Last Name fields in the user's profile on BroadWorks.</p>
Step3	<pre> UserName = %BWLINEPORT-1% </pre>	<p>Configures the user ID for the line.</p> <p>"%BWLINEPORT-1%" must correspond</p>

Step	Item	Description
		with the line/port setting in the user's address on BroadWorks.
Step4	AuthName = %BWAUTHUSER-1% password = %BWAUTHPASSWORD-1%	Configures SIP authentication for the line. If the Authentication service is assigned on BroadWorks, "%BWAUTHUSER-1%" and "%BWAUTHPASSWORD-1%" must match the user's authentication settings on BroadWorks.
Step5	BLFList = %BWBLF-URI-1% URI	Configures the BLF List for the line. "%BWBLF-URI-1%" is the Busy Lamp Field (BLF) List URI for the user. e.g. %BWBLF-URI-1%=sip:myblf@as.iop1.broadworks.net If BLF List feature is not configured for the first user, this is blank.
Step6	ShareLine = %BWSHAREDLINE-BINARY-1%	Configures the line to be private or shared. %BWSHAREDLINE-BINARY-1%=0/1 ("0"=private,"1"=shared). %BWSHAREDLINE-BINARY-1% indicates whether the line is shared.
Step7	conf-type = 2 conf-uri = %BWNETWORK-CONFERENCE-SIPURI-1%	Configures network conference for the line. "%BWNETWORK-CONFERENCE-SIPURI-1%" is the network conference SIP URI for the user. e.g. %BWNETWORK-CONFERENCE-SIPURI-1%=conference@as.iop1.broadworks.net


You can add upload device template configuration files at the profile level or at the group level.

To upload device template configuration files at the profile level:

1. Click **Resources->Identity/Device Profiles->Search** to list all existing device profiles. Click **Next** to turn to the next page.
2. Select the desired device profile (e.g. yealinkT28) to edit.

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[Help](#) - [Home](#)

Group

Welcome Admin1 Yealink [Logout](#)

Options:

- [Profile](#)
- [Resources](#)
- [Services](#)
- [Act/Auth Codes](#)
- [Call Center](#)
- [Meet-Me Conferencing](#)
- [Utilities](#)

Identity/Device Profile Modify

View or modify files used by the Identity/Device Profile.

Profile

Users

Files

Custom Tags

Identity/Device Profile Name: yealinkT28


Identity/Device Profile Type: Yealink T28P

[Rebuild the files](#) [Reset the phones](#)
(After rebuilding the files, be sure to reset the phones for your changes to take effect)

File Format	Is Authenticated	Access File	Repository File	Template File	Edit
%BWMACADDRESS%.cfg	✓	http://xsp1.iop1.broadworks.net:80/dms/YealinkT28P/001565147fd9.cfg	Download	Download	Edit
y0000000000000.cfg	✓	http://xsp1.iop1.broadworks.net:80/dms/YealinkT28P/y0000000000000.cfg	Download	Download	Edit

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Welcome Admin1 Yealink [Logout](#)

Options:

- [Profile](#)
- [Resources](#)
- [Services](#)
- [Acct/Auth Codes](#)
- [Call Center](#)
- [Meet-Me Conferencing](#)
- [Utilities](#)**

Device Configuration Files

View and modify files used by the Identity/Device Profile Type in the group.

[Rebuild the files](#)
[Reset the phones](#)

(After rebuilding the files, be sure to reset the phones for your changes to take effect)

Device Type URL: <http://xsp1.iop1.broadworks.net:80/dms/YealinkT28P/>


Files

Custom Tags

Identity/Device Profile Type: Yealink T28P

File Format ▲	Is Authenticated	Access File	Repository File	Template File	Edi...
%BWMACADDRESS%.cfg	✔	http://xsp1.iop1.broadworks.net:80/dms/YealinkT28P/#!/%25BWMACADDRESS%25).cfg Note: this URL has undefined content. Validate it manually by replacing any content between {} with valid value(s).	Download	Download	Edit
y0000000000000.cfg	✔	http://xsp1.iop1.broadworks.net:80/dms/YealinkT28P/y0000000000000.cfg	Download	Download	Edit

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Group

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Options:

- [Profile](#)
- [Resources](#)
- [Services](#)
- [Acct/Auth Codes](#)
- [Call Center](#)
- [Meet-Me Conferencing](#)
- [Utilities](#)

Device Configuration File Modify

Load or modify the default file for the access gateway.

OK
Apply
Cancel

Identity/Device Profile Type: Yealink T28P
 File Format: y000000000000.cfg
 Access File: <http://xsp1.iop1.broadworks.net:804ms/YealinkT28Py000000000000.cfg>
 Repository File: [Download](#)
 Template File: [Download](#)

Assign File

☐ Manual
☐ Default
☒ Custom

Upload Configuration File: 浏览...

Currently using configuration file: `/var/broadworks/lpDeviceConfig/type/Yealink_T28Py000000000000.cfg.template`

```
# File Created: %BWTIMESTAMP%

[ autop_mode ]
path = /config/Setting/autop.cfg
mode = 1
schedule_min =
schedule_time =
schedule_time_end =
schedule_dayofweek =

[ PNP ]
```

[Rebuild the files](#) [Reset the phones](#)
 (After rebuilding the files, be sure to reset the phones for your changes to take effect)

OK
Apply
Cancel

After the above settings, the template configuration files will be effectual for the device profile type (e.g. Yealink T28P). It means all the device profile associated with this device profile type can download the configuration files.

Note

The template configuration files should have existed. For more information on how to create the template configuration files, refer to [Defining Device Profile Type Files](#) on page 19.

Uploading Static Files

You can upload static files at the profile level or at the group level.

To upload static files at the profile level:

1. Click **Resources->Identity/Device Profiles->Search** to list all existing device profiles. Click **Next** to turn to the next page.
2. Select the desired device profile (e.g. yealinkT28) to edit.
3. Click on **Files** tab. The page lists all the existing static files.
4. Select the desired static file to edit (e.g. 2.61.0.80.rom).
5. Select the **Custom** in the **Assign File** block.
6. Click **Browse** to upload the desired static file.
7. Click **Apply** to save the settings.

After the above settings, the static files will only be effectual for the device profile (e.g. yealinkT28).

To upload static files at the group level:

1. Click on **Utilities->Device Configuration**. The page appears all existing device profile types.
2. Select the desired device profile type to edit (e.g. Yealink T28P).
3. Click on **Files** tab. The page lists all the static files.
4. Select the desired static file to edit (e.g. 2.61.0.80.rom).
5. Select the **Custom** in the **Assign File** block.
6. Click **Browse** to upload the desired static file.
7. Click **Apply** to save the settings.

After the above settings, the static files will be effectual for the device profile type (e.g. Yealink T28P). It means all the device profile associated with this device profile type can download the static files.

Note

The static files should have existed. For more information on how to create the static files, refer to [Defining Device Profile Type Files](#) on page 19.

Assigning the Device Profile to the user

To assign the device profile to the user:

1. Click **Profile->Users->Search** to display all the existing users.
2. Select one of the users to be assigned to device profile.
3. Click on **Addresses**.
4. Select the **Identity/Device profile**.
5. In the **Identity/Device profile** block, select the device profile created in section [Creating the BroadWorks Device Profile](#) (e.g. yealinkT28) from the pull-down list of **Identity/Device Profile Name**, enter the register's user name in the **Line/Port** field, and select the domain name (e.g. as.iop1.broadworks.net) from the pull-down list of **@**.

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Group > Users : 2413333607 Help - Home

Welcome Admin1 Yealink [Logout](#)

Options:

- Profile
- Incoming Calls
- Outgoing Calls
- Call Control
- Client Applications
- Meet-Me Conferencing
- Messaging
- Service Scripts
- Utilities

Addresses
Addresses allows you to view and maintain your phone number and other identities that are used to make and receive calls.

OK Apply Cancel

Phone Number: 2413333607 Activated
Extension: 3607

☒ Identity/Device Profile ☐ Trunking ☐ None

Identity/Device Profile

Identity/Device Profile Name: yealinkT28 (Group)
* Line/Port: 2413333607 @ as.iop1.broadworks.net

Aliases: sip: 2413333607@as.iop1.broadworks.net

sip: @ as.iop1.broadworks.net
sip: @ as.iop1.broadworks.net
sip: @ as.iop1.broadworks.net

OK Apply Cancel

6. Click **Apply** to save the settings.

To check the users assigned to the device profile:

1. Click on **Resources->Identity/Device Profiles**.

- Click **Search** to display all the existing device profiles. Click **Next** to turn to the next page.

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Group Welcome Admin1 Yealink [Logout](#)

Options:
[Profile](#)
Resources
[Services](#)
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Identity/Device Profiles
Add a new group identity/device profile or manage existing identity/device profiles.

OK Add Cancel

Enter search criteria below

Identity/Device Profile Name Starts With + Search

Identity/Device Profile Name	Identity/Device Profile Type	Available Ports	Host Name/IP Address	MAC Address	Status	Edit
Yealink	Yealink-TxP_dm	Unlimited			Online	Edit
yealink_dm_test	Yealink-TxP_dm	Unlimited		001565115FA5	Online	Edit
yealink_T28_3604	Yealink T28P	6			Online	Edit
yealink_T380	Yealink-T3xG_dm	Unlimited		0015652FACEE	Online	Edit
Yealink_T6X	Yealink-T6xP_dm	Unlimited		0015651112B8	Online	Edit
Yealink_VP009P_3607	Yealink-VP2009P_dm	Unlimited		0015651626DA	Online	Edit
Yealink2_Secondary1	Generic SIP Phone	Unlimited			Online	Edit
yealink2012	Generic SIP Phone	Unlimited			Online	Edit
Yealink3601	Yealink-TxP_dm	Unlimited			Online	Edit
yealink-cc	Generic SIP Phone - Call Center	Unlimited			Online	Edit
Yealink-Dect-Phone	Yealink-VV5xP_dm	Unlimited		0015651B9209	Online	Edit
Yealink Device Profile test3601	Yealink-TxP_dm	Unlimited			Online	Edit
yealink-T18	Yealink-TxP_dm	Unlimited		00156516AF40	Online	Edit
Yealink T26P	Yealink T26P	3		001565121226	Online	Edit
YealinkT26P111	Yealink T26P	3			Online	Edit
yealinkT28	Yealink T28P	5		001565124125	Online	Edit
yealinkT28_1	Yealink T28P	6			Online	Edit
Yealink-T28P_dm_test	Yealink T28P	6		001565111111	Online	Edit
Yealink t2x provisioning	Yealink-TxP_dm	Unlimited		0015651213B7	Online	Edit
Yealink Test Vin	Yealink-TxP_dm	Unlimited		00156512325D	Online	Edit

First Previous [Page 4 of 5] Next Last

OK Add Cancel

- Select the desired device profile (e.g. yealinkT28) to edit.
- Click on **Users** tab.
- Click on **Search** to display all users assigned to the device profile.

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Group Welcome Admin1 Yealink [Logout](#)

Options:
[Profile](#)
Resources
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[Utilities](#)

Identity/Device Profile Modify
View the line/ports assigned on the Identity/Device Profile.

OK Apply Cancel

Profile Users Files Custom Tags

Enter search criteria below

Line/Port User Part Starts With + Search

Primary Line/Port	Line/Port	Endpoint Type	User ID	Last Name	First Name	Phone Number	Extension	Department	Edit
<input type="checkbox"/>	2413333607@as.iop1.broadwork...	Primary	2413333607	3607	yealink	2413333607	3607		Edit

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OK Apply Cancel

From the above figure, only the user 2413333607 has been assigned to the device profile yealinkT28.

Configuring BroadWorks Integrated Features

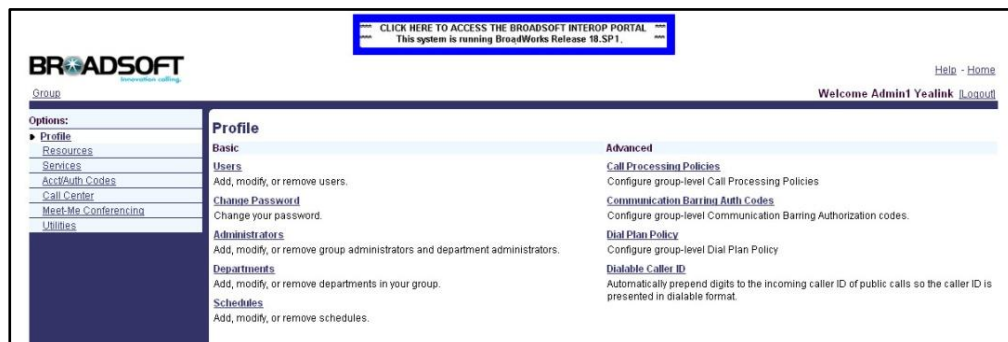
Busy Lamp Field (BLF) List

The Busy Lamp Field (BLF) List feature on the IP phone allows a list of specific extensions to be monitored for status changes. It enables the monitoring phone to subscribe to a list of users, and receive notifications of the state of the monitored users. Different indicators on the monitoring phone show the status of the monitored users. When the monitored user places a call, a busy indicator on the monitoring phone shows that the user's phone is in use and busy.

Configuring the BroadWorks Server

To configure the BLF List feature on the BroadWorks server:

1. Login to the web portal as the group administrator.



2. Click **Profile->Users->Search** to display all the existing users.
3. Select one of the users (e.g. 2413333607) to configure BLF List feature.
4. Click on **Client Applications->Busy Lamp Field**.
5. Enter the BLF List URI (e.g. 3607_blf) in the **List URI** field.
6. Select the domain name (e.g. as.iop1.broadworks.net) from the pull-down list followed by **@**.
7. Check the **Enable Call Park notification** checkbox.
8. Click **Search** to display all available users.
9. Select the desired users from the **Available Users** list, and click the **Add>** button to add them to the **Monitored Users** list.

10. Repeat the step 9 to add more users to the **Monitored Users** box.

11. Click **Apply** to save the settings.

For more information on the configuration of the BLF List, refer to [BroadWorks Service Guide](#)^[2].

Configuring the Yealink IP Phone

The BLF List feature is configurable using the template configuration files or the web user interface.

To configure the BLF list feature using the template configuration files:

1. Create the BroadWorks Device Profile (e.g. yealinkT28).

For more information, refer to [Creating the BroadWorks Device Profile](#) on page 23.

2. Assign the device profile (e.g. yealinkT28) to the user (e.g.2413333607).

For more information, refer to [Assigning the Device Profile to the user](#) on page 32.

3. Configure the BLF List feature using the template configuration file (%BWMACADDRESS%.cfg):

- Use the following parameters to configure the BLF List:

The “x” is an integer which specifies the line number on the IP phone. If the user (e.g. 2413333607) is the first user assigned to the device profile, “x” indicates “1”.

Parameter	Description	Value
BLFList_URI	Defines the BLF List URI to	%BWBLF-URI-x%

Parameter	Description	Value
	monitor the users.	
BlfListCode	Defines the feature access code to pick up the ringing call of the monitored user.	%BWFAC-DIRECTE D-CALL-PICKUP-x%
BlfListBargeInCode	Defines the feature access code to barge in an active call of the monitored user.	%BWFAC-DIRECTE D-CALL-PICKUP-x%

The following is an example of configuring the BLF List for the first line:

```
[ blf ]
path = /config/voip/sipAccount0.cfg
BLFList_URI = %BWBLF-URI-1%
BlfListCode = %BWFAC-DIRECTED-CALL-PICKUP-1%
BlfListBargeInCode = %BWFAC-DIRECTED-CALL-PICKUP-1%
```

- Configure the BLF List keys using the template configuration file (y000000000000.cfg):

You can configure the memory key as BLF List key.

Parameter	Description	Value
Line	Specifies the corresponding line apply to BLF List.	Integer
DKtype	Defines the memory key type, the number 39 corresponds to BLF List.	Integer

The following is an example of configuring the memory keys 1,2,3,4 as BLF List keys:

```
[memory1]
path = /config/vpPhone/vpPhone.ini
Line = 1
DKtype = 39
[memory2]
path = /config/vpPhone/vpPhone.ini
Line = 1
DKtype = 39
[memory3]
path = /config/vpPhone/vpPhone.ini
Line = 1
DKtype = 39
[memory4]
path = /config/vpPhone/vpPhone.ini
```



```
Line = 1
DKtype = 39
```

- Upload the template configuration files.

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After the above configurations, the tags in the template file (%BWMACADDRESS%.cfg) will be replaced by the actual parameter values. As shown in the following ("x" indicates "1"):

```
[ blf ]

path = /config/voip/sipAccount0.cfg

BLFList_URI = sip:3607_blf@as.iop1.broadworks.net

BlfListCode = *97

BlfListBargeInCode = *33
```

According to the response message from the BroadWorks server, the IP phone will automatically assign the phone number of the BLF List users to the BLF List keys in order. After downloading the configuration files, the configuration of the IP phone appears as follows:

Key	Type	Value	Line	Extension
DSS Key 1	BLF List	2413333602	Line 1	
DSS Key 2	BLF List	2413333603	Line 1	
DSS Key 3	BLF List	2413333604	Line 1	
DSS Key 4	BLF List	2413333605	Line 1	
DSS Key 5	N/A		Auto	
DSS Key 6	N/A		Auto	
DSS Key 7	N/A		Auto	
DSS Key 8	N/A		Auto	
DSS Key 9	N/A		Auto	
DSS Key 10	N/A		Auto	

You can also configure the BLF List feature via web user interface at the path **Account->Advanced**.

For more information on how to configure the BLF List feature via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#) [3].

Shared Call Appearance

The Shared Call Appearance (SCA) feature allows the administrator to assign an

extension to multiple phones. Any of the phones can be used to originate or receive calls. An Incoming call can be presented to multiple phones simultaneously. The incoming call can be answered on any phone but not all. A call that is active on one phone will be presented visually to phones that share the call appearance.

The SCA feature also has private hold capability. When a phone puts a call on private hold, only the phone that held the call can retrieve it. Retrieve attempts from all other phones are rejected.

Configuring the BroadWorks Server

To configure the SCA feature on the BroadWorks server:

1. Login to the web portal as the group administrator.
2. Click **Profile->Users->Search** to display all the existing users.
3. Select one of the users (e.g. 2413333607) to configure the SCA feature.
4. Click on **Call Control-> Shared Call Appearance**.

The main SCA parameters are described as follows:

Parameter	Description
Alert all appearances for Click-to-Dial calls	Allows alerting all the locations sharing the call appearance when a location places a call from the CommPilot Call Manager.
Allow Call Retrieve from another location	Allows the calls being put on hold on one station to be retrieved from any other station sharing the call appearance.
Multiple Call Arrangement	Provides the ability for multiple calls to be handled concurrently on different SCA locations for a user.
Allow bridging between locations	Allows SCA locations to barge in on an active call involving another location.
Bridge Warning tone	Determines whether to play a warning tone when a shared location barge in on an active call. None: disables the warning tone feature. Barge-in only: enables the warning tone feature. Barge-in and repeat every 30 seconds: enables the warning tone feature and the warning tone is repeated periodically every 30 seconds.

The following is an example of setting the SCA parameters:

Alert all appearances for Click-to-Dial calls: Selected

Alert all appearances for Group Paging calls: Selected

Allow Call Retrieve from another location: Selected

Multiple Call Arrangement: On

Allow bridging between locations: Selected

Enable Call Park notification: Selected

Bridge Warning tone: Barge-in only

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Group > Users: 2413333607

Welcome Admin1 Yealink (Logout)

Options:

- Profile
- Incoming Calls
- Outgoing Calls
- Call Control**
 - Client Applications
 - Meet-Me Conferencing
 - Messaging
 - Service Scripts
 - Utilities

Shared Call Appearance

Shared Call Appearance allows administrators to allocate additional devices or lines to you. These devices or lines also ring just like your primary phone. Define the line policy on Device Policies page.

OK Apply Add Cancel

☒ Alert all appearances for Click-to-Dial calls
☒ Alert all appearances for Group Paging calls
☒ Allow Call Retrieve from another location

Multiple Call Arrangement: ☒ On ☐ Off

☒ Allow bridging between locations
☒ Enable Call Park notification

Bridge Warning tone: ☐ None
☒ Barge-in only
☐ Barge-in and repeat every 30 seconds

Device Policies: [Configure device policies](#)

Delete	Identity/Device Profile Type	Identity/Device Profile Name	Line/Port	Edit
No Entries Present				

[Page 1 of 1]

Identity/Device Profile Type Starts With Find Find All

OK Apply Add Cancel

5. Click **Apply** to save the change.
6. Click on **Add**.
7. Select the desired device profile name (e.g. yealinkT28_1) from the pull-down list of **Identity/Device Profile Name**. Enter the alternate extension (e.g. 2413333607_1) in the ***Line/Port** field. Select the domain name (e.g. as.iop1.broadworks.net) from the pull-down list followed by @.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 10.SP1.

BROADSOFT
Innovation calling.

Group > Users: 2413333607

Welcome Admin1 Yealink (Logout)

Options:

- Profile
- Incoming Calls
- Outgoing Calls
- Call Control**
 - Client Applications
 - Meet-Me Conferencing
 - Messaging
 - Service Scripts
 - Utilities

Shared Call Appearance Add

Allows administrators to allocate additional devices or lines to you.

OK Cancel

Identity/Device Profile Name: yealinkT28_1 (Group)

*Line/Port: 2413333607_1 @ as.iop1.broadworks.net

☒ Enable this location
☒ Allow Origination from this location
☒ Allow Termination to this location

OK Cancel

8. Click **OK** to save the settings.
9. Repeat steps 5 to 6 to configure more alternate extensions.

For more information on the configuration of the SCA, refer to [BroadWorks Service Guide](#)^[2].

Note The primary account and the alternate accounts should be assigned to different device profiles.

Configuring the Yealink IP Phone

The SCA feature is configurable using the template configuration files or the web user interface.

To configure the SCA feature using the template configuration files:

1. Configure the SCA feature on the primary IP phone using the template configuration file (%BWMACADDRESS%.cfg):
 - Create the BroadWorks Device Profile (e.g. yealinkT28).
For more information, refer to [Creating the BroadWorks Device Profile](#) on page 23.
 - Assign the device profile (e.g. yealinkT28) to the primary account (e.g.2413333607).
For more information, refer to [Assigning the Device Profile to the user](#) on page 32.
 - Register the primary account on the IP phone using the template configuration file (%BWMACADDRESS%.cfg):

The “x” is an integer which specifies the line number on the IP phone. If the user (e.g. 2413333607) is the first user assigned to the device profile, “x” indicates “1”.

Parameter	Description	Value
Enable	Enables or disables the line. “0”=disable,“1”=enable	%BWLINE-BINARY-x%
Lable	Configures the label to be displayed on the phone when the phone is idle.	%BWEXTENSION-x%
DisplayName	Configures the name to be displayed on the called party when the phone plays a call.	%BWCLID-x%
AuthName	Configures authentication ID for the line.	%BWAUTHUSER-x%
password	Configures authentication password for the line.	%BWAUTHPASSWORD-x%
UserName	Configures the user ID for the line.	%BWLINEPORT-x%
SIPServerHost	Configures the SIP server	%BWHOST-x%

Parameter	Description	Value
	address.	
SIPServerPort	Configures the SIP server port.	5060
UseOutboundProxy	Enables or disables the outbound proxy server.	%USE_SBC_BOOLEAN%
OutboundHost	Configures the outbound proxy server address.	%SBC_ADDRESS%
OutboundPort	Configures the outbound proxy server port	%SBC_PORT%
ShareLine	Configures the line to be private or shared. "0"=private,"1"=shared	%BWSHAREDLINE-BINARY-x%

The following is an example of configuring the primary account for the second line:

```
[ account ]

path = /config/voip/sipAccount1.cfg

Enable = %BWLIN-BINARY-2%

Label = %BWEXTENSION-2%

DisplayName = %BWCLID-2%

AuthName = %BWAUTHUSER-2%

UserName = %BWLINPORT-2%

password = %BWAUTHPASSWORD-2%

SIPServerHost = %BWHOST-2%

SIPServerPort = 5060

UseOutboundProxy = %USE_SBC_BOOLEAN%

OutboundHost = %SBC_ADDRESS%

OutboundPort = %SBC_PORT%

ShareLine = %BWSHAREDLINE-BINARY-2%
```

- Configure a shared line key on the IP phone using the template configuration file (y000000000000.cfg):

Parameter	Description	Value
Line	Specifies the corresponding line apply to Shared Line.	Integer
Value	Enters the primary account.	String
DKtype	Defines the memory key type, the number 21 corresponds to Shared Line.	Integer

The following is an example of configuring the memory key 1 as a shared line key:

```
[memory1]
path = /config/vpPhone/vpPhone.ini
Line = 2
Value = 2413333607
DKtype = 21
```

- Upload the template configuration files.

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After the above configurations, the tags in the template file (%BWMACADDRESS%.cfg) will be replaced by the actual parameter values. As shown in the following:

```
[ account ]
path = /config/voip/sipAccount1.cfg
Enable = 1
Label = 3607
DisplayName = 3607 yealink
AuthName = 2413333607
UserName = 2413333607
password = yealink1105
SIPServerHost = as.iop1.broadworks.net
SIPServerPort = 5060
UseOutboundProxy = 1
OutboundHost = 199.19.193.9
OutboundPort = 5060
ShareLine = 1
```

2. Register the alternate account on the other IP phone using the template configuration file (%BWMACADDRESS%.cfg):

- Create the BroadWorks Device Profile (e.g. yealinkT28_1).

For more information, refer to [Creating the BroadWorks Device Profile](#) on page 23.

- Register the alternate account on the other IP phone using the template configuration file (%BWMACADDRESS%.cfg):

The following is an example of configuring the alternate account for the second line:

```
[ account ]
path = /config/voip/sipAccount1.cfg
Enable = %BWLINE-BINARY-2%
Label = %BWEXTENSION-2%
```

```

DisplayName = %BWCLID-2%
AuthName = %BWAUTHUSER-2%
password = %BWAUTHPASSWORD-2%
UserName = %BWLINEPORT-2%
SIPServerHost = %BWHOST-2%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
ShareLine = %BWSHAREDLINE-BINARY-2%

```

- Configure a shared line key on the IP phone using the template configuration file (y00000000000000000000.cfg):

The following is an example of configuring the memory key 1 as a shared line key:

```

[memory1]
path = /config/vpPhone/vpPhone.ini
Line = 2
Value = 2413333607
DKtype = 21

```

- Upload the template configuration files.

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After the above configurations, the tags in the template file (%BWMACADDRESS%.cfg) will be replaced by the actual parameter values. As shown in the following:

```

[ account ]
path = /config/voip/sipAccount1.cfg
Enable = 1
Label = 3607
DisplayName = 3607 yealink
AuthName = 2413333607
UserName = 2413333607_1
password = yealink1105
SIPServerHost = as.iop1.broadworks.net
SIPServerPort = 5060
UseOutboundProxy = 1
OutboundHost = 199.19.193.9
OutboundPort = 5060
ShareLine = 1

```

3. Repeat the step 2 to register more alternate accounts on other IP phones using the template configuration file.

You can also configure the SCA feature via web user interface at the path

Account->Advanced.

For more information on how to configure the SCA feature via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#)^[3].

Feature key Synchronisation

The Feature Key Synchronization provides the capability to synchronize the following BroadWorks feature status with the IP phone.

- Do Not Disturb
- Call Forwarding Always (CFA)
- Call Forwarding Busy (CFB)
- Call Forwarding No Answer (CFNA)
- ACD state

If Feature Key Synchronization is enabled, a user changes the status of one of these features via web portal or feature access code (FAC), the BroadWorks server notifies the phone of the status change. Conversely, if the user changes the feature status on the phone, the IP phone notifies the BroadWorks server of the status change.

Configuring the Yealink IP Phone

The Feature Key Synchronization is configurable using the template configuration files or the web user interface.

To configure the Feature Key Sync using the template configuration files:

1. Configure the Feature Key Sync using the template configuration file (e.g. y000000000000.cfg):

Use the following parameters to configure the Feature Key Sync:

Parameter	Description	Value
BroadsoftFeatureKey Sync	Enables or disables the Feature Key Sync feature: "0"=disable,"1"=enable	%FEATURE_KEY_SYNC% YN%

2. Customize the static tag. The tag name is % FEATURE_KEY_SYN % and the tag value is 1.

For more information, refer to [Customizing Static Tags](#) on page 24.

After the above configurations, the tags in the template file (e.g. y0000000000000.cfg) will be replaced by the actual parameter values. As shown in the following:

```
BroadsoftFeatureKeySync = 1
```

3. Upload the template configuration file (e.g. y0000000000000.cfg).

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After downloading the configuration files, the configuration of the IP phone appears as follows:

Transfer on Conference Hang up	Disabled	?
Feature Key Synchronisation	Enabled	?
Time Out for Dial-now Rule	1	?
ACD Auto Available	Disabled	?
ACD Auto Available Timer(0~120s)	60	?
RFC 2543 Hold	Disabled	?
Use Outbound Proxy In Dialog	Enabled	?
IsDeal180	Enabled	?
Logon Wizard	Disabled	?
PswPrefix		?
PswLength		?

You can also configure the Feature Key Sync via web user interface at the path **Phone->Features**.

For more information on how to configure the Feature Key Synchronization via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#) ^[3].

Automatic Call Distribution

The Automatic Call Distribution (ACD) feature is often used in offices for customer service, such as call center. The ACD system handles incoming calls by automatically queuing and directing calls to available agents. To use this feature, you should configure an ACD key on your IP phone in advance.

After configuring an ACD key on your IP phone, you can press the ACD key to log in the ACD system. After logging in, you are ready to receive calls from the ACD system. You can press the ACD key to show the ACD status. You can also press the **Avail/Unavail** soft key to change the ACD status. The system server monitors the ACD status on your IP phone to decide whether or not to assign the incoming calls. To log out the ACD system, press the **Logout** soft key.

Configuring the BroadWorks Server

To create a call center on the BroadWorks server:

1. Login to the web portal as the group administrator.
2. Click **Call Center->Call Centers->Add Standard** (or Add Premium) to add a

Standard (or Premium) call center.

- After creating the call center, go back to **Call Center->Call Centers** and check the **Active** checkbox for the call center.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 18.SP1.

BROADSOFT
Innovation calling.

Group Welcome Admin1 Yealink (Logout)

Options:

- Profile
- Resources
- Services
- Acct/Auth Codes
- Call Center**
 - Meet-Me Conferencing
 - Utilities

Call Centers

Create a new call center or manage existing call centers. You can configure a call center to allow agents to log in and out, to queue incoming calls that cannot be answered immediately, to re-direct calls when the group cannot accept calls, and to provide music or video for callers on hold.

OK Apply Add Basic Add Standard Add Premium Add Call Center Wizard Cancel

[Agent Default Settings](#)
[Agent Unavailable Codes](#)
[External Reporting Settings](#)
[Report Templates](#)

[Routing Priority Settings](#)
[Call Disposition Codes](#)
[Report Branding](#)

Active	Name	Type	Video	Phone Number	Extension	Department	Edit
<input checked="" type="checkbox"/>	CallCenter	Standard	<input checked="" type="checkbox"/>	2413333600	3600		Edit

OK Apply Add Basic Add Standard Add Premium Add Call Center Wizard Cancel

To assign the agents to the call center on the BroadWorks server:

- Login to the web portal as the group administrator.
- Click on **Call Center->Call Centers**, browse to the call center created above and click Edit.
- Click on **Agents**.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 18.SP1.

BROADSOFT
Innovation calling.

Group > Call Centers: 2413333600 Welcome Admin1 Yealink (Logout)

Options:

- Profile**
 - Routing Policies
 - Call Control
 - Messaging

Profile

Basic

Profile
Display and configure profile information for this call center.

Addresses
Display and configure information such as phone number, extension, and identity/device profile for this call center.

Agents
Configure the list of agents who may join this Call Center.

Password
Configure the web access and voice portal password for this call center.

Status & Statistics
Display this call center's status & statistical data.

Supervisors
Configure the list of users who may supervise this Call Center.

Announcements
Load or modify the call center announcements.

Voice Portal
Change voice portal options of the call center.

Advanced

Assign Services
Assign or unassign services and service packs.

Call Application Policies
Select Call Control Applications enabled for a user.

Call Policies
Configure user Call Policies

Distinctive Ringing
Configure the call center distinctive ringing for calls routed to agents.

- Click **Search** to display all available agents.

- In the **Available Agents** box, select the desired agent (e.g. 3602) and click **Add>** to assign it to the call center.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 10.SP1.

BROADSOFT
Innovation calling.

Group > Yealink > Call Centers : 2413333600

Welcome Admin1 Yealink [Logout]

Options:

- Profile
- Routing Policies
- Call Control
- Messaging

Agents

Configure the list of agents that belong to this call center. Users are available if they have been assigned an appropriate Call Center feature. Users with Call Center - Basic may be assigned to Basic call centers. Users with Call Center - Standard may be assigned to Basic or Standard call centers. Users with Call Center - Premium may be assigned to any call center.

OK Apply Cancel

Enter search criteria below

User ID Starts With + Search

Available Agents

3601, yealink (2413333601)
3603, Yealink (2413333603)
3604, Yealink (2413333604)
3605, Yealink (2413333605)
3606, yealink (2413333606)
3607, yealink (2413333607)

Add >
Remove <
Add All >>
Remove All

Assigned Agents

3602, Yealink (2413333602)

Move Up Move Down

OK Apply Cancel

- Repeat step 5 to assign more agents to the call center.
- Click **Apply** to save the settings.

To configure the ACD state on the BroadWorks server:

- Login to the web portal as the group administrator.
- Click on **Users->Search**.
- Select one of the call center agents.
- Click on **Call Control ->Call Centers**.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 10.SP1.

BROADSOFT
Innovation calling.

Group > Users : 2413333602

Welcome Admin1 Yealink [Logout]

Options:

- Profile
- Incoming Calls
- Outgoing Calls
- Call Control
- Client Applications
- Meet-Me Conferencing
- Messaging
- Utilities

Call Centers

Call Centers displays your current ACD state and all the ACDs you belong to and whether you are currently joined in their call centers. You can set your ACD state and join or remove yourself from that ACD's call center if permitted by your administrator.

OK Apply Cancel

Call Center Service Assigned: Standard

ACD State: Available

Use Guard Timer Setting: ☒ Default ☐ User

☐ Enable guard timer for 5 seconds

Use Agent Unavailable Settings: ☒ Default ☐ User

☐ Force agent to unavailable on Do Not Disturb activation

☐ Force agent to unavailable after 3 consecutive bounced calls

Join Call Center	Call Center ID	Phone Number	Extension
<input checked="" type="checkbox"/>	2413333600	2413333600	3600

OK Apply Cancel

5. Select the desired state from the pull-down list of **ACD State**.
6. Click **Apply** to save the settings.

For more information on the configuration of the Call Center, refer to [BroadWorks Service Guide](#)^[2].

Configuring the Yealink IP Phone

The ACD feature is configurable using the template configuration files or the web user interface.

To configure the ACD feature using the template configuration files:

1. Create the BroadWorks Device Profile (e.g. yealinkT28).

For more information, refer to [Creating the BroadWorks Device Profile](#) on page 23.

2. Assign the device profile (e.g. yealinkT28) to the user (e.g.2413333602).

For more information, refer to [Assigning the Device Profile to the user](#) on page 32.

3. Register the account using the template configuration file (%BWMACADDRESS%.cfg):

The following is an example of registering the account for the first line:

```
[ account ]

path = /config/voip/sipAccount0.cfg

Enable = %BWLIN-BINARY-1%

Label = %BWEXTENSION-1%

DisplayName = %BWCLID-1%

AuthName = %BWAUTHUSER-1%

password = %BWAUTHPASSWORD-1%

UserName = %BWLINPORT-1%

SIPServerHost = %BWHOST-1%

SIPServerPort = 5060

UseOutboundProxy = %USE_SBC_BOOLEAN%

OutboundHost = %SBC_ADDRESS%

OutboundPort = %SBC_PORT%
```

- Configure the ACD key using the template configuration file (`y0000000000000.cfg`):

Parameter	Description	Value
Line	Specifies the corresponding line apply to BLF List.	Integer
DKtype	Defines the memory key type, the number 42 corresponds to ACD.	Integer

The following is an example of configuring the memory key 1 as the ACD key:

```
[memory1]
path = /config/vpPhone/vpPhone.ini
Line = 1
DKtype = 42
```

5. Configure the Feature Key Sync using the template configuration file (e.g. y00000000000000000000.cfg):

```
BroadsoftFeatureKeySync = 1
```

For more information, refer to [Feature key Synchronisation](#) on page 44.

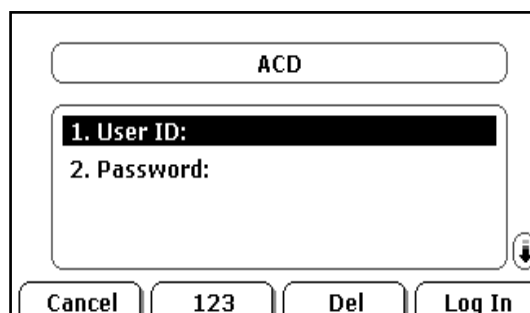
6. Upload the template configuration files.

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After the above configurations, the tags in the template file (%BWMACADDRESS%.cfg) will be replaced by the actual parameter values. As shown in the following ("x" indicates "1"):

```
[ account ]
path = /config/voip/sipAccount0.cfg
Enable = 1
Label = 3602
DisplayName = 3602 yealink
AuthName = 2413333602
password = yealink1105
UserName = 2413333602
SIPServerHost = as.iop1.broadworks.net
SIPServerPort = 5060
UseOutboundProxy = 1
OutboundHost = 199.19.193.9
OutboundPort = 5060
```

After downloading the configuration files, the IP phone registers the account 3602 for the first line and press the ACD key, the IP phone LCD screen appears as follows:



You can also configure the ACD feature via web user interface at the path **Account** and

Phone ->DSS Keys.

For more information on how to configure the ACD feature via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#) ^[3].

Network Conference

The network conference feature allows you to conduct a conference with more than three participants. The maximum of the participants depend on the BroadWorks server. The administrator can configure the network conference on a specific line. The conference URI can be configured on the BroadWorks server via the command line interface. The command line interface access may be restricted on the BroadWorks server. Contact your BroadSoft reseller for the conference URI.

Configuring the Yealink IP Phone

The network conference feature is configurable using the template configuration files or web user interface.

To configure the network conference using the template configuration files:

1. Configure the network conference using the template configuration file (e.g. %BWMACADDRESS%.cfg):

Use the following parameters to configure the network conference:

The "x" is an integer which specifies the line number on the IP phone.

Parameter	Description	Value
conf-type	Defines the conference type: "0"=Local, "2"=Network	Integer
conf-uri	Sets the URI of the network conference.	%BWNWORK-C ONFERENCE-SIPU RI-x%

The following is an example of configuring the network for the first line in the template configuration file:

```
[ account ]
path = /config/voip/sipAccount0.cfg
conf-type = 2
conf-uri = %BWNWORK-C-CONFERENCE-SIPURI-1%
```

2. Upload the template configuration file (e.g. %BWMACADDRESS%.cfg).

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After the above configurations, the tags in the template file (%BWMACADDRESS%.cfg) will be replaced by the actual parameter values. As shown in the following ("x" indicates "1"):

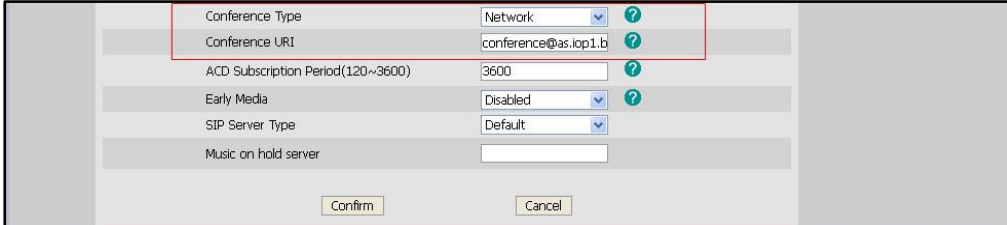
```
[ account ]

path = /config/voip/sipAccount0.cfg

conf-type = 2

conf-uri = conference@as.iop1.broadworks.net
```

After downloading the configuration files, the configuration of the IP phone appears as follows:



Conference Type	Network	?
Conference URI	conference@as.iop1.b	?
ACD Subscription Period(120~3600)	3600	?
Early Media	Disabled	?
SIP Server Type	Default	?
Music on hold server		

Confirm Cancel

You can also configure the network conference via web user interface at the path **Account**.

For more information on how to configure the network conference via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#) ^[3].

Phonebook

You can access the BroadSoft directory through the IP phone. You can add contacts from the BroadSoft directory to your local directory. You can also dial a contact from the BroadSoft directory. The BroadWorks server provides four types of directory: Enterprise Directory, Group Directory, Personal Directory and Common Directory. The Common Directory is not supported by Yealink IP phones.

- **Enterprise Directory:** It contains all the contacts of the same enterprise provisioned on the BroadWorks server. Each entry in the directory contains the name of the entity with their user ID, extension, group, department, etc. The enterprise directory can be viewed by all the users in the enterprise.
- **Group Directory:** It contains all the contacts of the same group provisioned on the BroadWorks server. Each entry in the directory contains the name of the entity with their user ID, extension, department, etc. The group directory can be viewed by all the users in the group.
- **Common Directory:** It contains the Enterprise Common Directory and Group Common Directory.
- **Personal Directory:** It contains a list of personal contacts on the BroadWorks server. Each entry in the directory contains the name and phone number. You can add the entries to your personal phone list on the BroadWorks server.

You can configure your IP phone to access up to 6 directory items.

Configuring the BroadWorks Server

To add a user to the Enterprise/Group Directory via web user interface:

1. Login to the web portal as system administrator.
2. Click on **Profile->Users**.
3. Click on **Add** to add the user to the Enterprise/Group Directory.
4. Click **Apply** to save the change.

Then the user appears in the Enterprise/Group Directory.

To add an entry to the personal phone list via web user interface:

1. Login to the web portal as one of the users provisioned on the BroadWorks server.
2. Click on **Outgoing Calls->Personal Phone List**.
3. Click on **Add**.
4. Enter the name in the **Name** field.
5. Enter the extension in the **Phone Number** field.

6. Click **OK** to save the change.

Then the entry is added to the user's personal phone list.

The user can also import personal phone list entries from an existing comma-delimited text file (file format must be .CSV). To produce a comma-delimited text file, see the instructions for a program such as Microsoft Outlook, Word, or Excel.

To import a comma-delimited text file via web user interface:

1. Login in as one of the users provisioned on the BroadWorks server.
2. Click on **Outgoing Calls->Personal Phone List**.
3. Click on **Import Phone List**.
4. Click **Browse** to select the .CSV file from your local system and click on **Open**.
The .CSV file must have headings "Name" and "Number".
5. Click **Apply** to save the change.

Then the entries in the .CSV file are added to the user's personal phone list.

The following is an example of the entries in an import list created in a text file before the file was converted to a .CSV file.

```
"Name", "Number"
"Bob ", "8003"
"Jony ", "8001"
"Jane ", "8005"
"John ", "8009"
```

Configuring the Yealink IP Phone

The phonebook feature is configurable using the template configuration files or the web user interface.

To configure the phonebook using the template configuration files:

1. configure the phonebook using the template configuration file (e.g.y0000000000000.cfg)

Use the following parameters to configure the phonebook:

Parameter	Description
DisplayName	Defines the name of the BroadSoft phonebook.
Server	Sets the access URL of the BroadSoft phonebook.
Port	Sets the access port of the BroadSoft phonebook.
UserName	Sets the username to load the BroadSoft phonebook.
PassWord	Sets the password to load the BroadSoft phonebook.

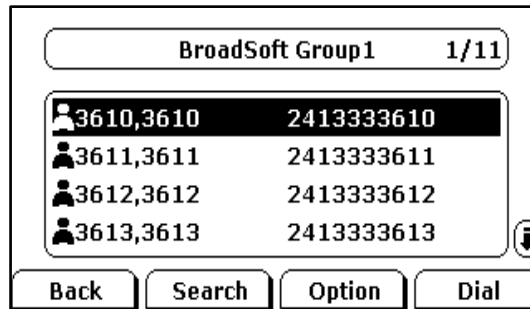
The following is an example of configuring the user 2413333614's group directory for the first directory item:

```
[Account0]
path = /config/Contacts/BroadSoft.cfg
DisplayName = Group1
Server =
    http://xspl.iopl.broadworks.net/com.broadsoft.xsi-action
    s/v1.0/user/2413333614@as.iopl.broadworks.net/directorie
    s/Group
Port=
UserName = 2413333614@as.iopl.broadworks.net
PassWord = yealink
```


2. Upload the template configuration file (e.g. y0000000000000.cfg).

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After downloading the configuration files, you can access the BroadSoft phonebook at path **Directory->Broadsoft** via the phone user interface. The phone connects to load the BroadSoft phonebook, and then displays the BroadSoft contact list as follows:



You can also configure the phonebook feature via web user interface at the path **Contacts->BroadSoft**.

For more information on how to configure the phonebook feature via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#) [3].

Call Log

You can access the call log of the desired BroadSoft user through your IP phone. The call log contains call information such as remote party identification, time and date. You can check the call log, dial a call, add a contact or delete an entry from the call log list. The BroadSoft call log allows users to view and dial the stored numbers in the following lists: Missed, Received, and Placed.

You can configure your IP phone to access up to 3 call log items.

Configuring the Yealink IP Phone

The call log feature is configurable using the template configuration files or the web user interface.

To configure the call log using the template configuration files:

1. Configure the call log using the template configuration file (e.g.y0000000000000.cfg):

Use the following parameters to configure the call log:

Parameter	Description
DisplayName	Defines the name of the BroadSoft call log.
Server	Sets the access URL of the BroadSoft call log.
Port	Sets the access port of the BroadSoft call log.

Parameter	Description
UserName	Sets the password to load the BroadSoft call log.
Password	Sets the password to load the BroadSoft call log.

The following is an example of configuring the user 2413333614's call log lists named missed, placed and placed.

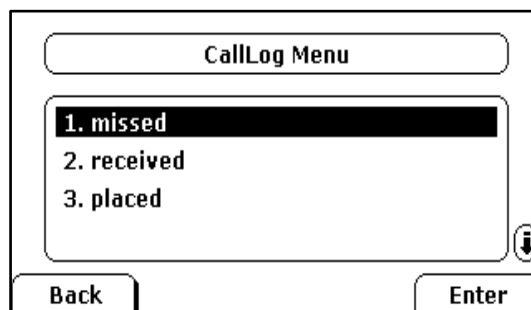
```
[ CallLog0 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName = missed
Server =
    http://xsp1.iop1.broadworks.net/com.broadsoft.xsi-action
    s/v1.0/user/2413333614@as.iop1.broadworks.net/directorie
    s/calllogs/missed
Port =
UserName = 2413333614@as.iop1.broadworks.net
PassWord = yealink
[ CallLog1 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName = received
Server =
    http://xsp1.iop1.broadworks.net/com.broadsoft.xsi-action
    s/v1.0/user/2413333614@as.iop1.broadworks.net/directorie
    s/calllogs/received
Port =
UserName = 2413333614@as.iop1.broadworks.net
PassWord = yealink
[ CallLog2 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName= placed
Server =
    http://xsp1.iop1.broadworks.net/com.broadsoft.xsi-action
    s/v1.0/user/2413333614@as.iop1.broadworks.net/directorie
    s/calllogs/placed
Port =
UserName = 2413333614@as.iop1.broadworks.net
PassWord = yealink
```

2. Upload the template configuration file (e.g. y000000000000.cfg).

For more information, refer to [Uploading Device Template Configuration Files](#) on

page [26](#).

After downloading the configuration files, you can access the BroadSoft call log list at path **Menu->History Type->Network CallLog** via the phone user interface. The phone displays the call log list as follows:



You can also configure the call log feature via web user interface at the path **Contacts->Call Log**.

For more information on how to configure the call log feature via web user interface, refer to [Phone Features integrated with BroadWorks User Guide](#) ^[3].

Upgrading Firmware

To upgrade firmware using the template configuration files:

1. Upgrade firmware using the template configuration file (e.g. y000000000000.cfg):

Parameter	Description
server_type	Defines the server type.
server_ip	Sets the IP address or the domain name of the server.
server_port	Sets the port of the server.
http_url	Sets the access URL of the server.
firmware_name	Sets the firmware name.

The following is an example of upgrading firmware to V61:

```
[ firmware ]

path = /tmp/download.cfg

server_type = http

server_ip = %BWDEVICEACCESSFQDN%

server_port = %BWDEVICEACCESSPORT%

login_name =

login_pswd =

http_url=http://%BWDEVICEACCESSFQDN%:%BWDEVICEACCESSPORT%/%BWDM
    SCONTEXT%/%BWDEVICEACCESSURI%/

firmware_name = %FIRMWARE_VERSION%
```

2. Customize the static tag. The tag name is %FIRMWARE_VERSION% and the tag value is the firmware version (e.g. 2.61.0.80.rom).

For more information, refer to [Customizing Static Tags](#) on page 24.

3. Upload the firmware (e.g. 2.61.0.80.rom).

For more information, refer to [Uploading Static Files](#) on page 31.

4. Upload the template configuration file (e.g. y000000000000.cfg).

For more information, refer to [Uploading Device Template Configuration Files](#) on page 26.

After the above configurations, the tags in the template file (e.g. y000000000000.cfg) will be replaced by the actual parameter values. As shown in the following:

```
firmware.url = http://xsp1.iop1.broadworks.net:80/dms/YealinkT28P/2.61.0.80.rom
```

You can also upgrade the firmware using the web user interface at the path:

Upgrade->Basic.

For more information on how to upgrade the firmware, refer to [Yealink IP phones Family Administrator Guide](#) ^[4].

Downloading and Verifying Configurations

Downloading Configuration Files

Once obtaining the access URL, the phone will connect to the BroadWorks server and download the configuration files. You should check the BroadWorks server settings and configure the Yealink IP phone in advance.

To check the BroadWorks server settings:

1. Login to the web portal as the group administrator.
2. Click on **Resources->Identity/Device Profiles**.
3. Click **Search** to display all the existing device profiles. Click **Next** to turn to the next page.

BROADSOFT
Innovation calling.

CLICK HERE TO ACCESS THE BROADSOFT INTEROP PORTAL
This system is running BroadWorks Release 18.SP1.

Group Welcome Admin1 Yealink [Logout]

Options:

- Profile
- Resources
- Services
- Acct/Auth Codes
- Call Center
- Meet-Me Conferencing
- Utilities

Identity/Device Profiles
Add a new group identity/device profile or manage existing identity/device profiles.

OK Add Cancel

Enter search criteria below

Identity/Device Profile Name Starts With + Search

Identity/Device Profile Name	Identity/Device Profile Type	Available Ports	Host Name/IP Address	MAC Address	Status	Edit
Yealink	Yealink-TxP_dm	Unlimited			Online	Edit
yealink_dm_test	Yealink-TxP_dm	Unlimited		001565115FA5	Online	Edit
yealink_T28 3604	Yealink T28P	6			Online	Edit
yealink_T39G	Yealink-T3xG_dm	Unlimited		0015652FACEE	Online	Edit
Yealink_T6X	Yealink-T6xP_dm	Unlimited		0015651112B8	Online	Edit
Yealink_VP009P_3607	Yealink-VP2009P_dm	Unlimited		0015651626DA	Online	Edit
Yealink2_Secondary1	Generic SIP Phone	Unlimited			Online	Edit
yealink2012	Generic SIP Phone	Unlimited			Online	Edit
Yealink3601	Yealink-TxP_dm	Unlimited			Online	Edit
yealink-cc	Generic SIP Phone - Call Center	Unlimited			Online	Edit
Yealink-Dect-Phone	Yealink-W5xP_dm	Unlimited		0015651B9209	Online	Edit
Yealink Device Profile test3601	Yealink-TxP_dm	Unlimited			Online	Edit
yealink-T18	Yealink-TxP_dm	Unlimited		00156516AF40	Online	Edit
Yealink T26P	Yealink T26P	3		001565121226	Online	Edit
YealinkT26P111	Yealink T26P	3			Online	Edit
yealinkT28	Yealink T28P	5		001565124125	Online	Edit
yealinkT28_1	Yealink T28P	6			Online	Edit
Yealink-T28P_dm_test	Yealink T28P	6		001565111111	Online	Edit
Yealink t2x provisioning	Yealink-TxP_dm	Unlimited		0015651213B7	Online	Edit
Yealink Test Vin	Yealink-TxP_dm	Unlimited		00156512325D	Online	Edit

First Previous [Page 4 of 5] Next Last

OK Add Cancel

4. Select the desired device profile (e.g. yealinkT28) to edit.
5. Click on **Profile** tab.

6. Check the parameters: URL, mac address, username and password in the corresponding fields.

BROADSOFT Innovation calling. [Help](#) - [Home](#)

Group Welcome Admin1 Yealink [Logout](#)

Options:

- Profile
- Resources**
- Services
- Acct/Auth Codes
- Call Center
- Meet-Me Conferencing
- Utilities

Identity/Device Profile Modify

Modify or delete an existing group identity/device profile.

OK Apply Delete Cancel

Profile Users Files Custom Tags

Identity/Device Profile Name: yealinkT28
 Identity/Device Profile Type: Yealink T28P

Device Type URL: http://xsp1.iop1.broadworks.net:80/dms/yealinkT28P/

Protocol: SIP 2.0

Host Name/IP Address: Port:

Transport: Unspecified

MAC Address: 001565124125

Serial Number:

Description:

Outbound Proxy Server:

STUN Server:

Physical Location:

Lines/Ports: 6
 Assigned Lines/Ports: 1
 Unassigned Lines/Ports: 5

Authentication

☐ Use Identity/Device Profile Type Credentials

☒ Use Custom Credentials

* Device Access User Name: yeawhl

* Device Access Password: *****

* Re-type Device Access Password: *****

OK Apply Delete Cancel

To configure the Yealink IP phone:

1. Log in to the web user interface as admin.
2. Click on **Upgrade->Advanced**.
3. Enter the parameters: URL, account and password in the corresponding fields.

4. Select **Power On** from the pull-down list of **Check New Config**.

The screenshot shows the Yealink Easy VOP web interface. The 'Check New Config' dropdown menu is highlighted with a red box and set to 'Power on'. Other fields like 'URL', 'Account', and 'Password' are also highlighted with red boxes. The 'Confirm' button is at the bottom.

5. Click **Confirm** to save the settings.

After the above the configurations, reboot the IP phone. The IP phone will try to download the configuration files from the BroadWorks server.

Verifying Configurations

After auto provisioning, the IP phone reboots in some cases. You can verify it via phone user interface or web user interface of the phone. During the auto provisioning process, you can monitor the downloading request and response message by a WinPcap tool.

Example: Yealink IP phone downloads configuration files by HTTP.

No.	Time	Source	Destination	Protocol	Length	Info
13	18.218551	10.2.11.174	199.19.193.16	HTTP	244	GET /dms/YealinkT28P/y00000000000000000000.cfg HTTP/1.1
29	2.124294	199.19.193.16	10.2.11.174	HTTP	404	HTTP/1.1 401 Unauthorized
42	2.857698	10.2.11.174	199.19.193.16	HTTP	522	GET /dms/YealinkT28P/y00000000000000000000.cfg HTTP/1.1
94	4.661294	199.19.193.16	10.2.11.174	HTTP	1296	HTTP/1.1 200 OK (text/plain)
320	29.879430	10.2.11.174	199.19.193.16	HTTP	243	GET /dms/YealinkT28P/001565147Fd9.cfg HTTP/1.1
326	30.249306	199.19.193.16	10.2.11.174	HTTP	404	HTTP/1.1 401 Unauthorized
337	30.964733	10.2.11.174	199.19.193.16	HTTP	520	GET /dms/YealinkT28P/001565147Fd9.cfg HTTP/1.1
402	32.709461	199.19.193.16	10.2.11.174	HTTP	1374	HTTP/1.1 200 OK (text/plain)

Appendix

Sample SIP-T28P Template Configuration Files

The following template configuration files should be used for reference only.

```
#####
# #                                     # #
# #                                     Common CFG FILE START                                     # #
#####
```

```
#####
# #                                     Network Settings                                     # #
#####
```

[WAN]

path = /config/Network/Network.cfg

#WANType:0:DHCP,1:PPPoE,2:StaticIP

WANType = 0

WANStaticIP =

WANSubnetMask =

WANDefaultGateway =

[LAN]

path = /config/Network/Network.cfg

LANTYPE = 1

RouterIP =

LANSubnetMask =

EnableDHCP = 1

DHCPStartIP = 10.0.0.10

DHCPendIP = 10.0.0.100

SpanToPCPort = 0

[VLAN]

path = /config/Network/Network.cfg

#ISVLAN,VID and USRPRIORITY are used for VLAN on LAN port

#PC_PORT_VLAN_ENABLE,PC_PORT_VID and PC_PORT_PRIORITY are used for PC port

ISVLAN = 0

VID =

USRPRIORITY =

PC_PORT_VLAN_ENABLE = 0

```

PC_PORT_VID = 0
PC_PORT_PRIORITY = 0
[ QOS ]
path = /config/Network/Network.cfg
SIGNALTOS = 40
RTPTOS = 40

#####
##                               Time Settings                               ##
#####

[ Time ]
path = /config/Setting/Setting.cfg
TimeServer1 = %SNTP_SERVER_1%
TimeServer2 = %SNTP_SERVER_2%
Interval = 1000
#Set daylight saving time.SummerTime 0 means disable,1 means enable, 2 means
automatic
SummerTime = 2
DSTTimeType = 0
StartTime = 1/1/0
EndTime = 12/31/23
TimeFormat = 1
DateFormat = 0
OffsetTime = 60

#####
##                               Feature Settings                               ##
#####

[ Features ]
path = /config/Features/Phone.cfg
Call_Waiting = 1
Hotlinenumber =
BusyToneDelay = 3
LCD_Logo = 1
DND_Code = 480
Refuse_Code = 486
DND_On_Code = %BWFAC-DND-ACTIVATE-1%
DND_Off_Code = %BWFAC-DND-DEACTIVATE-1%
ButtonSoundOn = 1
CallCompletion = 0
AllowIntercom = 1
IntercomMute = 0
IntercomTone = 1
IntercomBarge = 1
Call_WaitingTone = 1

```

```

Hotlinedelay = 4
SendKeySoundOn = 1
BroadsoftFeatureKeySync = %FEATURE_KEY_SYNC%
PswPrefix =
PswLength =
PswDialEnable = 0
HistorySaveDisplay = 1
SaveCallHistory = 1
PswPrefix =
PswLength =
PswDialEnable = 0
HistorySaveDisplay = 1
SaveCallHistory = 1
ButtonSoundOn = 1
ClosePowerLight =
HideDTMF =
HideDTMFDelay =
DTMFRepetition =
ActionURLLimitIP =
#####
##
                                Updating firmware Settings                                ##
#####
[ firmware ]
path = /tmp/download.cfg
server_type =
server_ip = %BWDEVICEACCESSFQDN%
server_port = %BWDEVICEACCESSPORT%
login_name =
login_pswd =
http_url =
http://%BWDEVICEACCESSFQDN%:%BWDEVICEACCESSPORT%/%BWDMSCONTEXT%/%BW
DEVICEACCESSURI%/
firmware_name = %FIRMWARE_VERSION%
## Firmware Version for SIP-T28G

#####
##
                                Updating File Settings                                ##
#####
[ ringtone ]
path = /tmp/download.cfg
server_address =
http://%BWDEVICEACCESSFQDN%:%BWDEVICEACCESSPORT%/%BWDMSCONTEXT%/%BW
DEVICEACCESSURI%/xxx.wav
[ Lang ]

```

```

path = /tmp/download.cfg
server_address =
http://%BWDEVICEACCESSFQDN%:%BWDEVICEACCESSPORT%/%BWDMSCONTEXT%/%BW
DEVICEACCESSURI%lang+(-)xxx.txt
[ ContactList ]
path = /tmp/download.cfg
server_address =
http://%BWDEVICEACCESSFQDN%:%BWDEVICEACCESSPORT%/%BWDMSCONTEXT%/%BW
DEVICEACCESSURI%contactData1.xml
#####
##                               Autoprovision Settings                               ##
#####
[ autoprovision ]
path = /config/Setting/autop.cfg
server_address =
user =
password =
[ PNP ]
path = /config/Setting/autop.cfg
Pnp =
#####
##                               Other Settings                               ##
#####
[ Trans ]
path = /config/Features/Phone.cfg
IsOnHookTrans = 1
[ AutoRedial ]
path = /config/Features/Phone.cfg
EnableRedial = 0
RedialInterval = 10
RedialTimes = 10
[ PoundSend ]
path = /config/Features/Phone.cfg
#Set # key or * key as send. #:1 and *:2
Enable = 1
[ ReplaceRule ]
path = /config/Setting/AdvSetting.cfg
ReplaceAll = 1

```

```

#####
# #                               MAC-ORIENTED CFG FILE START                               # #
#####

#####
# #                               Account1 Registration Settings                           # #
#####

[account ]
path = /config/voip/sipAccount0.cfg
Enable = %BWLINE-BINARY-1%
Label = %BWEXTENSION-1%
DisplayName = %BWCLID-1%
AuthName = %BWAUTHUSER-1%
UserName = %BWLINEPORT-1%
password = %BWAUTHPASSWORD-1%
SIPServerHost = %BWHOST-1%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
Transport = %SIP_TRANSPORT%
AnonymousCall = 0
RejectAnonymousCall = 0
MissedCallLog = 1
AutoAnswer = 0
VoiceMail = %BWVOICE-PORTAL-NUMBER-1%
#####
# #                               Account1 Function Settings                           # #
#####

[ account ]
path = /config/voip/sipAccount0.cfg
ShareLine = %BWSHAREDLINE-BINARY-1%
conf-type = 2
conf-uri = %BWNETWORK-CONFERENCE-SIPURI-1%
[ blf ]
path = /config/voip/sipAccount0.cfg
SubscribePeriod = 1800
BLFList_URI = %BWBLF-URI-1%
[ Account0 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName =
Server =
Port =
UserName =

```

```

PassWord =
#####
# #
# # Account1 Feature Settings # #
#####
[ AlwaysFWD ]
path = /config/Features/Forward.cfg
Enable = %BWCFA-BINARY-1%
Target =
On_Code = %BWFAC-CFA-ACTIVATE-1%
Off_Code = %BWFAC-CFA-DEACTIVATE-1%
[ BusyFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
On_Code = %BWFAC-CFB-ACTIVATE-1%
Off_Code = %BWFAC-CFB-DEACTIVATE-1%
[ TimeoutFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
Timeout =
On_Code = %BWFAC-CFNA-ACTIVATE-1%
Off_Code = %BWFAC-CFNA-ACTIVATE-1%
#####
# #
# # Account2 Registration Settings # #
#####
[ account ]
path = /config/voip/sipAccount1.cfg
Enable = %BWLINE-BINARY-2%
Label = %BWEXTENSION-2%
DisplayName = %BWCLID-2%
AuthName = %BWAUTHUSER-2%
UserName = %BWLINEPORT-2%
password = %BWAUTHPASSWORD-2%
SIPServerHost = %BWHOST-2%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
Transport = %SIP_TRANSPORT%
AnonymousCall = 0
RejectAnonymousCall = 0
MissedCallLog = 1
AutoAnswer = 0

```

```

VoiceMail = %BWVOICE-PORTAL-NUMBER-2%
#####
##
Account2 Function Settings
#####
[ account ]
path = /config/voip/sipAccount1.cfg
ShareLine = %BWSHAREDLINE-BINARY-2%
conf-type = 2
conf-uri = %BWNETWORK-CONFERENCE-SIPURI-2%
[ blf ]
path = /config/voip/sipAccount0.cfg
SubscribePeriod = 1800
BLFList_URI = %BWBLF-URI-2%
[ Account1 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName =
Server =
Port =
UserName =
PassWord =
#####
##
Account2 Feature Settings
#####
[ AlwaysFWD ]
path = /config/Features/Forward.cfg
Enable = %BWCFA-BINARY-1%
Target =
On_Code = %BWFAC-CFA-ACTIVATE-1%
Off_Code = %BWFAC-CFA-DEACTIVATE-1%
[ BusyFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
On_Code = %BWFAC-CFB-ACTIVATE-1%
Off_Code = %BWFAC-CFB-DEACTIVATE-1%
[ TimeoutFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
Timeout =
On_Code = %BWFAC-CFNA-ACTIVATE-1%
Off_Code = %BWFAC-CFNA-ACTIVATE-1%

```

```

#####
# # Account3 Registration Settings (IP600 support account 3 only) # #
#####
[ account ]
path = /config/voip/sipAccount2.cfg
Enable = %BWLINE-BINARY-3%
Label = %BWEXTENSION-3%
DisplayName = %BWCLID-3%
AuthName = %BWAUTHUSER-3%
UserName = %BWLINEPORT-3%
password = %BWAUTHPASSWORD-3%
SIPServerHost = %BWHOST-3%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
Transport = %SIP_TRANSPORT%
AnonymousCall = 0
RejectAnonymousCall = 0
MissedCallLog = 1
AutoAnswer = 0
VoiceMail = %BWVOICE-PORTAL-NUMBER-3%
#####
# # Account3 Function Settings # #
#####
[ account ]
path = /config/voip/sipAccount2.cfg
ShareLine = %BWSHAREDLINE-BINARY-3%
conf-type = 2
conf-uri = %BWNETWORK-CONFERENCE-SIPURI-3%
[ blf ]
path = /config/voip/sipAccount2.cfg
SubscribePeriod = 1800
BLFList_URI = %BWBLF-URI-3%
[ Account2 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName =
Server =
Port =
UserName =
PassWord =
#####
# # Account3 Feature Settings # #
#####

```



```

[ AlwaysFWD ]
path = /config/Features/Forward.cfg
Enable = %BWCFA-BINARY-1%
Target =
On_Code = %BWFAC-CFA-ACTIVATE-1%
Off_Code = %BWFAC-CFA-DEACTIVATE-1%
[ BusyFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
On_Code = %BWFAC-CFB-ACTIVATE-1%
Off_Code = %BWFAC-CFB-DEACTIVATE-1%
[ TimeoutFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
Timeout =
On_Code = %BWFAC-CFNA-ACTIVATE-1%
Off_Code = %BWFAC-CFNA-ACTIVATE-1%
#####
# #                               Account4 Registration Settings                               # #
#####
[ account ]
path = /config/voip/sipAccount3.cfg
Enable = %BWLINE-BINARY-4%
Label = %BWEXTENSION-4%
DisplayName = %BWCLID-4%
AuthName = %BWAUTHUSER-4%
UserName = %BWLINEPORT-4%
password = %BWAUTHPASSWORD-4%
SIPServerHost = %BWHOST-4%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
Transport = %SIP_TRANSPORT%
AnonymousCall = 0
RejectAnonymousCall = 0
MissedCallLog = 1
AutoAnswer = 0
VoiceMail = %BWVOICE-PORTAL-NUMBER-4%
#####
# #                               Account4 Function Settings                               # #
#####

```

```

[ account ]
path = /config/voip/sipAccount3.cfg
ShareLine = %BWSHAREDLINE-BINARY-4%
conf-type = 2
conf-uri = %BWNETWORK-CONFERENCE-SIPURI-4%
[ blf ]
path = /config/voip/sipAccount3.cfg
SubscribePeriod = 1800
BLFList_URI = %BWBLF-URI-4%
[ Account3 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName =
Server =
Port =
UserName =
PassWord =
#####
##                               Account4 Feature Settings                               ##
#####
[ AlwaysFWD ]
path = /config/Features/Forward.cfg
Enable = %BWCFA-BINARY-1%
Target =
On_Code = %BWFAC-CFA-ACTIVATE-1%
Off_Code = %BWFAC-CFA-DEACTIVATE-1%
[ BusyFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
On_Code = %BWFAC-CFB-ACTIVATE-1%
Off_Code = %BWFAC-CFB-DEACTIVATE-1%
[ TimeoutFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
Timeout =
On_Code = %BWFAC-CFNA-ACTIVATE-1%
Off_Code = %BWFAC-CFNA-ACTIVATE-1%
#####
##                               Account5                               ##
#####
[ account ]
path = /config/voip/sipAccount4.cfg
Enable = %BWLINE-BINARY-5%

```

```

Label = %BWEXTENSION-5%
DisplayName = %BWCLID-5%
AuthName = %BWAUTHUSER-5%
UserName = %BWLINEPORT-5%
password = %BWAUTHPASSWORD-5%
SIPServerHost = %BWHOST-5%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
Transport = %SIP_TRANSPORT%
AnonymousCall = 0
RejectAnonymousCall = 0
MissedCallLog = 1
AutoAnswer = 0
VoiceMail = %BWVOICE-PORTAL-NUMBER-5%
#####
##                                     Account5 Function Settings                                     ##
#####
[ account ]
path = /config/voip/sipAccount4.cfg
ShareLine = %BWSHAREDLINE-BINARY-5%
conf-type = 2
conf-uri = %BWNWORK-CONFERENCE-SIPURI-5%
[ blf ]
path = /config/voip/sipAccount4.cfg
SubscribePeriod = 1800
BLFList_URI = %BWBLF-URI-5%
[ Account4 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName =
Server =
Port =
UserName =
PassWord =
#####
##                                     Account5 Feature Settings                                     ##
#####
[ AlwaysFWD ]
path = /config/Features/Forward.cfg
Enable = %BWCFA-BINARY-1%
Target =
On_Code = %BWFAC-CFA-ACTIVATE-1%
Off_Code = %BWFAC-CFA-DEACTIVATE-1%

```

```

[ BusyFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
On_Code = %BWFAC-CFB-ACTIVATE-1%
Off_Code = %BWFAC-CFB-DEACTIVATE-1%
[ TimeoutFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
Timeout =
On_Code = %BWFAC-CFNA-ACTIVATE-1%
Off_Code = %BWFAC-CFNA-ACTIVATE-1%
#####
##                               Account6 Registration Settings                               ##
#####
[ account ]
path = /config/voip/sipAccount5.cfg
Enable = %BWLIN-BINARY-6%
Label = %BWEXTENSION-6%
DisplayName = %BWCLID-6%
AuthName = %BWAUTHUSER-6%
UserName = %BWLINPORT-6%
password = %BWAUTHPASSWORD-6%
SIPServerHost = %BWHOST-6%
SIPServerPort = 5060
UseOutboundProxy = %USE_SBC_BOOLEAN%
OutboundHost = %SBC_ADDRESS%
OutboundPort = %SBC_PORT%
Transport = %SIP_TRANSPORT%
AnonymousCall = 0
RejectAnonymousCall = 0
MissedCallLog = 1
AutoAnswer = 0
VoiceMail = %BWVOICE-PORTAL-NUMBER-6%
[ Account5 ]
path = /config/Contacts/BroadSoft.cfg
DisplayName =
Server =
Port =
UserName =
PassWord =
#####
##                               Account6 Function Settings                               ##
#####

```

```

#####
[ account ]
path = /config/voip/sipAccount5.cfg
ShareLine = %BWSHAREDLINE-BINARY-6%
conf-type = 2
conf-uri = %BWNETWORK-CONFERENCE-SIPURI-6%
[ blf ]
path = /config/voip/sipAccount5.cfg
SubscribePeriod = 1800
BLFList_URI = %BWBLF-URI-6%
#####
##                               Account6 Feature Settings                               ##
#####
[ AlwaysFWD ]
path = /config/Features/Forward.cfg
Enable = %BWCFA-BINARY-6%
Target =
On_Code = %BWFAC-CFA-ACTIVATE-1%
Off_Code = %BWFAC-CFA-DEACTIVATE-1%
[ BusyFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
On_Code = %BWFAC-CFB-ACTIVATE-1%
Off_Code = %BWFAC-CFB-DEACTIVATE-1%
[ TimeoutFWD ]
path = /config/Features/Forward.cfg
Enable =
Target =
Timeout =
On_Code = %BWFAC-CFNA-ACTIVATE-1%
Off_Code = %BWFAC-CFNA-ACTIVATE-1%
#####
##                               Time Zone Settings                               ##
#####
[ Time ]
path = /config/Setting/Setting.cfg
TimeZone = %BWTIMEZONE-1%
TimeZoneName = %TIMEZONENAME%

```

References

- [1] BroadSoft, Inc. 2012. BroadWorks Device Management Configuration Guide, Release 18.0. Available at <http://www.broadsoft.com/xchange>.
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