



# Yealink -Your Best Choice



[WWW.YEALINK.COM](http://WWW.YEALINK.COM)

# Agenda

- Y Who is Yealink
- Y Yealink Products
- Y Solutions
- Y Business cases
- Y Why Yealink

# Who is Yealink

# Global TOP 3 SIP Phone Provider

Data from: Frost & Sullivan ,2012

# About Yealink

## A Leading Innovative Technology Company

- Founded in 2001
- 100% focus on VoIP
- 10+ Years of VoIP experience
- Professional VoIP R&D team
- 200+ engineers
- Proprietary solution



# Worldwide Distribution



**70+ distributors all over the world**

# Worldwide Partner

<b>SMB</b>	   
<b>Enterprise</b>	   
<b>Carrier</b>	   
<b>IP Contact Center</b>	   

# Worldwide Customers



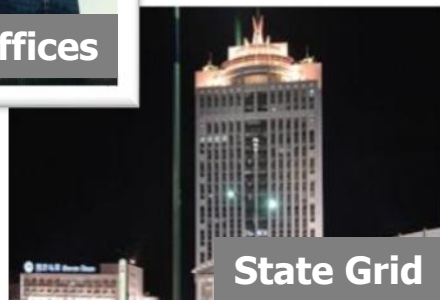
UN Offices



Qatar Airways



HSBC Bank



State Grid



T-Mobile



# Awards



**Global Enterprise IP  
Telephony Endpoint  
Growth Leadership**



**2013 Internet Telephony  
TMC Labs Innovation  
Award**



THE ITSPA AWARDS 2012 AND  
BEST VOIP CPE AWARD 2012

**Best VoIP Phone for  
IT SPA in Europe**



**2014 Internet Telephony  
Product Of the Year  
Award**

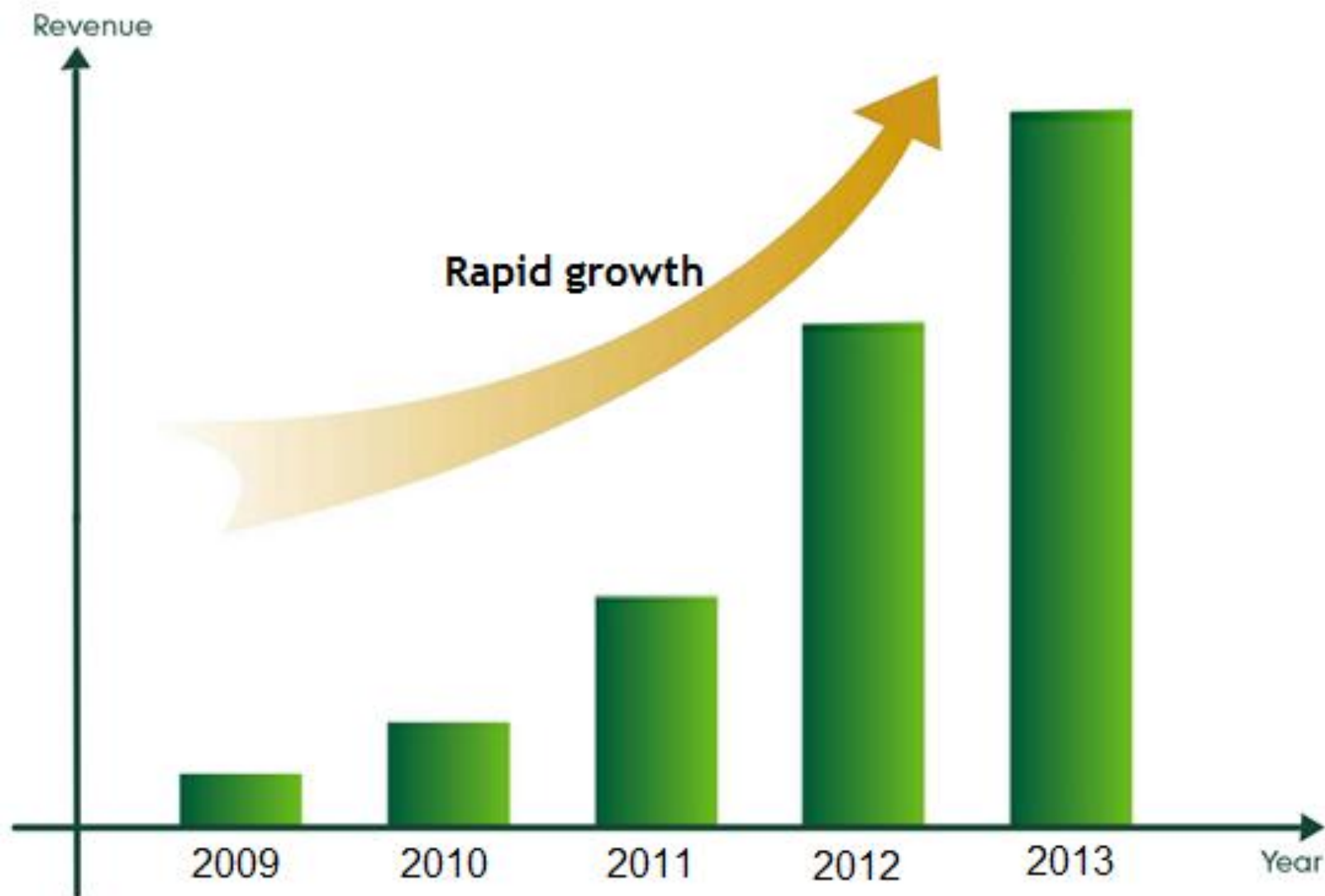


**Gold Medal for Best  
IP Phone in Russia 2012**



**CIPCA's Best IP Phone  
Supplier 2012 Award**

# Yealink Growth



# **Yealink Products**

# Product Lines

IP Video Phone



Enterprise IP Phone



DECT Phone



# Full Range Products



Redirection Server

**Cloud-based Service  
Redirection and  
Provisioning Service**



SIP-T41P



SIP-T42G



SIP-T46G



SIP-T48G



W52P

**T4 series IP Phone  
& IP DECT Phone**



SIP-T32G



SIP-T38G



VP530

**T3 series IP  
Phone & IP Video  
phone**



SIP-T19P



SIP-T20P



SIP-T21P



SIP-T22P



SIP-T26P



SIP-T28P

**T2 series IP  
Phone**



EHS36



YHS32



EXP38



EXP39



EXP40



BT40

**Accessories**

# Ultra- Elegant Gigabit IP Phone T48G

- Innovative new design
- HD Voice: HD Codec (G.722)
- 7" 800 x 480-pixel color touch screen with backlight
- Dual-port Gigabit Ethernet, Power over Ethernet (PoE) supported
- Bluetooth headset through USB Dongle supported
- 29 one-touch DSS keys
- Wired/Wireless headset supported
- Expansion modules supported
- Wall mountable
- Simple, flexible and secure provisioning options



Optima  
HD Voice



7 inch  
touch screen



Gigabit



Paperless



Support  
Bluetooth Earphone

# Business HD IP DECT Phone



- HD Voice with Wideband Codec
- 1.8 inch Color Screen
- Up to 5 Handsets and 5 Accounts
- 4 Simultaneous Calls
- 10-hour Talking Time
- Integral PoE
- Repeater Support (pending)



HD Voice



Up to 5 users



4 simultaneous calls

# **Solutions**



# SMB Solution

## Features for SMB

- BLF/BLA
- Voice mail
- Intercom/Paging
- Call pickup/park
- Dial plan
- Call recording
- Auto provision
- .....



## Certified by the leading IP-PBX



■ ■ ■

# Enterprise Solution

## Features for Enterprise

- LDAP phonebook
- XML browser/screen
- Open VPN
- Push XML
- LLDP
- TLS/SRTP/HTTPS
- .....



## Certified by the leading system



# Carrier Solution

- Yealink is BroadSoft Technology Partner
- Fully compatible with BroadWorks R19

## Features for BroadSoft

- BW Device Management support
- TR069, SNMP
- BW Features Synchronization (DND, FWD, ACD)
- Busy Lamp Field(BLF)
- Shared Call Appearance(SCA)
- DNS SRV Lookup
- Network conference
- Network call logs
- Network phonebook
- .....



## More than 50 Carrier Customers



<http://www.broadsoft.com/partners/premier-access-solution-partners/>

# IP Contact Center Solution

- **Passed the IOT with Genesys and Cosmocom.**

## Features for IPCC

- Auto Call Distribution (Login/Logout)
- Status control (Available/Unavailable)
- Status synchronization
- Hot-desking
- Action URL
- Action URI
- Call pickup
- Intercom
- .....



## Compatible with the Leading System



...

# **Business Cases**

# Telefonica

**Telefonica:** One of the largest telecommunication carriers in the World .

**Cooperation Date:** Since 2009 started from Czech

**Solution:** T2 series IP Phones + BroadSoft System

**Result:** Yealink shares 90% market for Telefonica now

## Comments from Telefonica:

- Nice outlook
- Stability
- Rapid technical support



**KPN:** A leading carrier in Netherlands

**Cooperation Date:** Since 2011

**Solution:** T2 series IP Phones + BroadSoft System

**Result:** Yealink is one of two official suppliers for KPN  
(the other one is Polycom)

## Comments from KPN

- Excellent quality
- Good appearance
- Rapid technical support



# Qatar Airways Project

- QATAR Airways: a five star airline over the world
- Solution: Yealink IP & Video Phone + Xorcom IP PBX in the Airport Terminals and offices
- Key reason for choosing Yealink:
  - Timely technical support
  - Professional logistics service





# Century 21

**Century 21:** The world's largest residential real estate sales organization

**Solution:** T2 series IP Phones with hosted System, cooperation since 2011

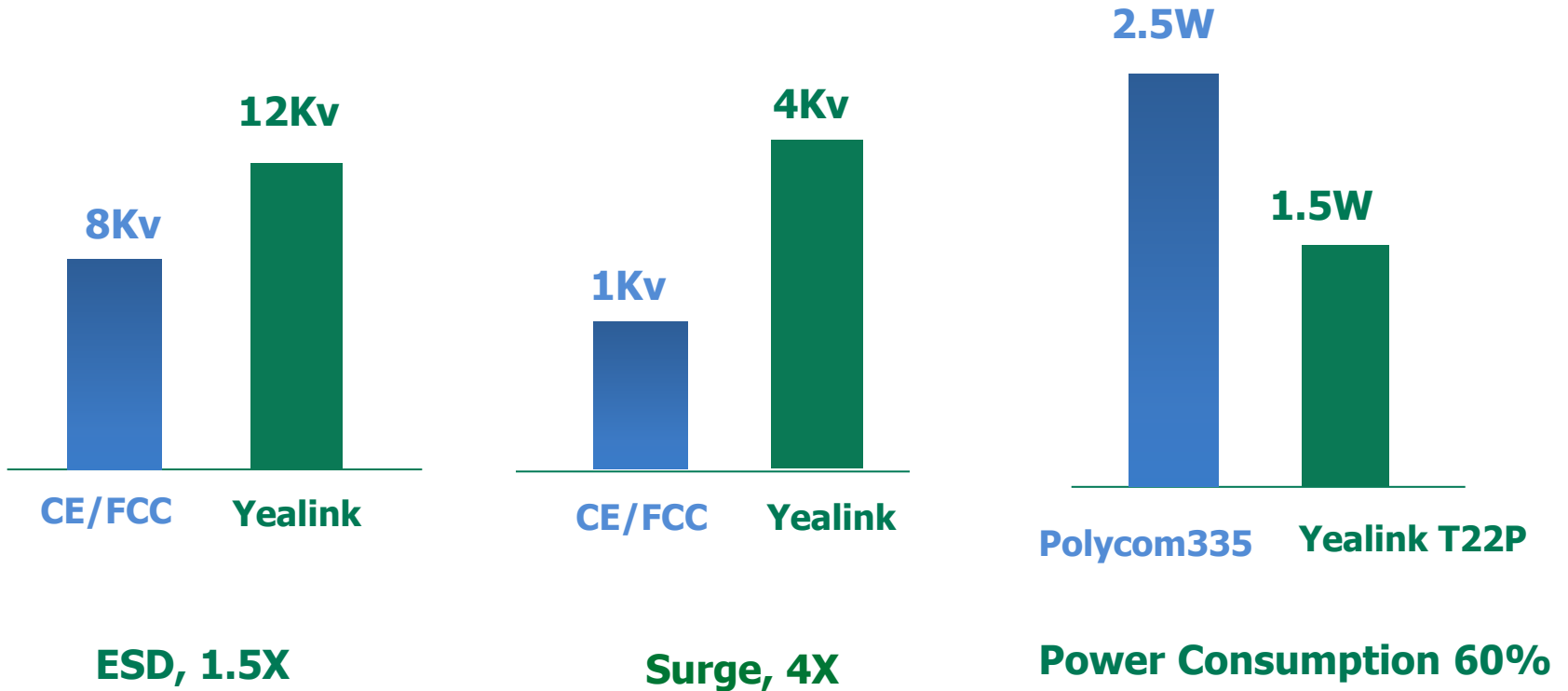
## **Comments from Century:**

- Good compatibility
- Easy deployment
- Elegant design



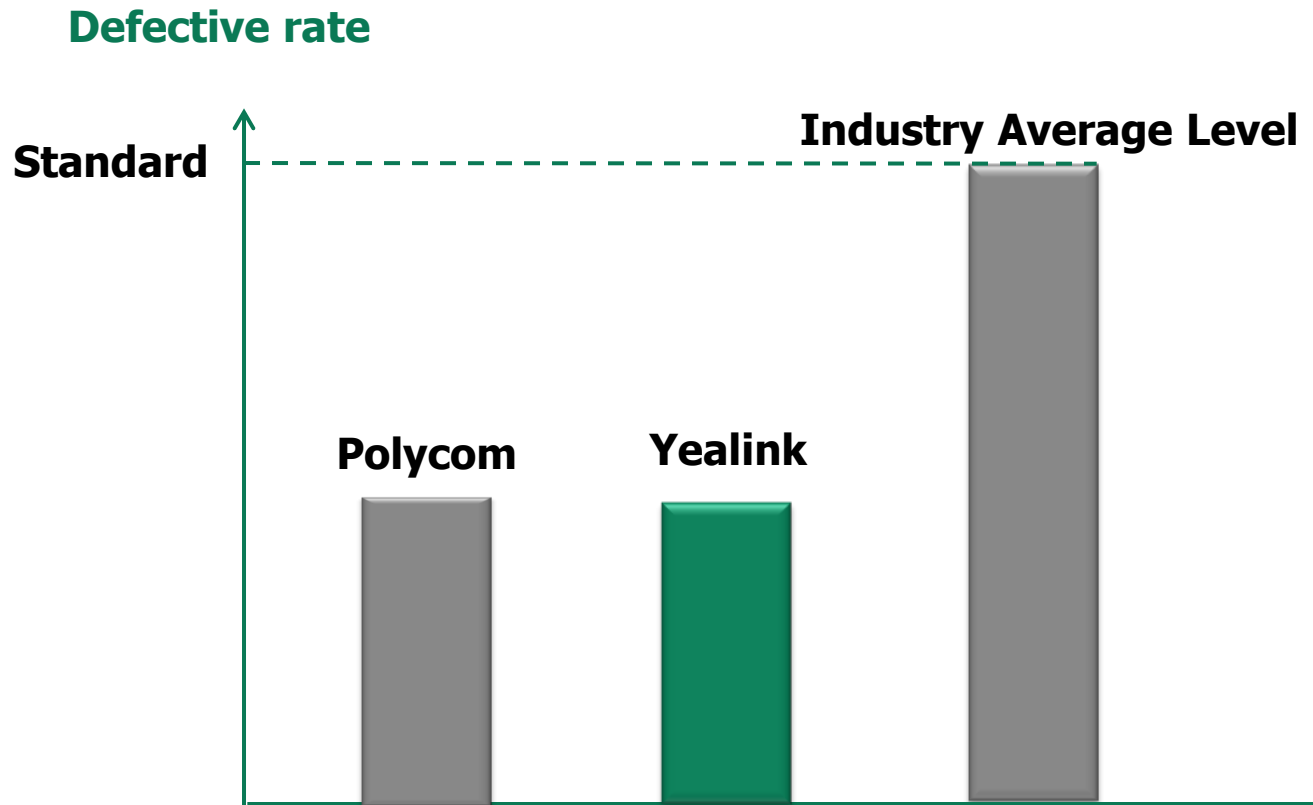
# **Why Yealink**

# High Standard



**Higher standard, Better Quality**

# High Quality



- Over Millions of units shipment worldwide
- Much lower than industry standard

# HD Voice



New designed HD Handset



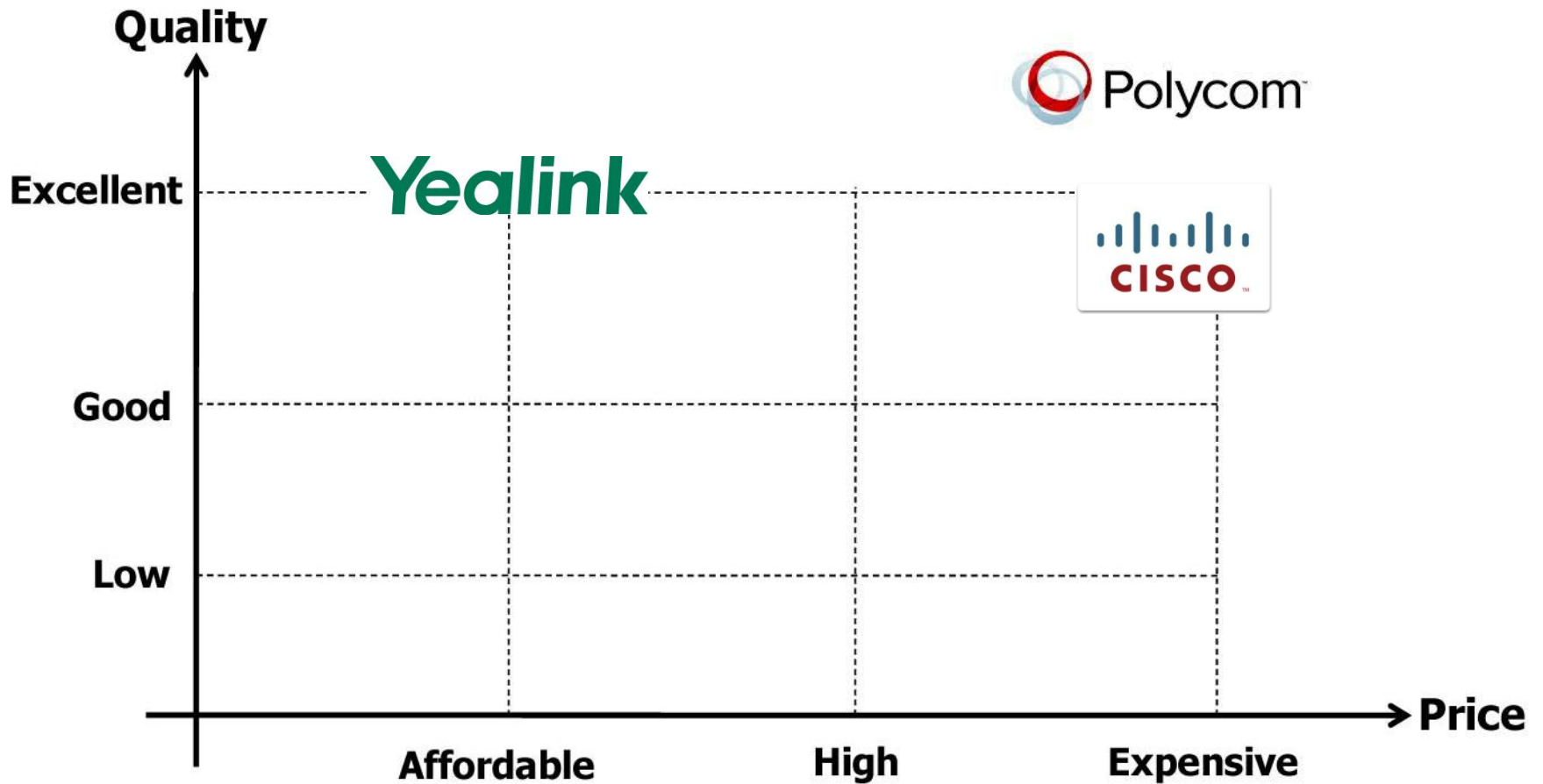
Improved sound box  
mechanical design



Yealink HD voice solution

- TIA-920 compliance
- HAC and HD supported

# Yealink Position



# Easy to Use and Deploy

## Easy to deploy and maintain

- BroadSoft device manager
- TR069 and SNMP
- FTP/TFTP/HTTP/HTTPS auto-provisioning

## Easy to use

- Localized language
- Menu-drive friendly UI

# Excellent Technical Support



- Proprietary solution, own Yealink SIP Stack
- Core team has 20+ years of communication experience
- 30+ engineers dedicated to technical support
- Proven strong technical ability ( KPN, Telefonica, PCCW...)



# Q&A

## **Contact Information**

[www.yealink.com](http://www.yealink.com)

[sales@yealink.com](mailto:sales@yealink.com)