March 16, 2012

Interactive Intelligence is pleased to announce that the following Yealink devices and device firmware versions have been formally validated utilizing ININ Testlab 3rd Party Validation Program:

- TP20P firmware 9.60.0.223 http://testlab.inin.com/FeatureListPage.aspx?ProductType=5&ProductIDs=504
- TP22P firmware 7.60.0.223 http://testlab.inin.com/FeatureListPage.aspx?ProductType=5&ProductIDs=505
- TP24P firmware 6.60.0.223 http://testlab.inin.com/FeatureListPage.aspx?ProductType=5&ProductIDs=506
- TP28P firmware 2.60.0.223 http://testlab.inin.com/FeatureListPage.aspx?ProductType=5&ProductIDs=507

The devices listed above have met an acceptable level of conformance with the CIC 3.0.

Yealink T28 SIP Phone 2.60.0.223,T26 SIP Phone 6.60.0.223, T22 SIP Phone 7.60.0.223, and T20 SIP Phone 9.60.0.223 has been compliance tested by Yealink and approved for compliance by ININ Testlab and has been officially accepted as compliant on July 28, 2011. The certification is now valid, based on the stated version of each party's solution.

With this successful compliance testing, Interactive Intelligence and Yealink provide customers the assurance of successful product interoperability. By continuing to pursue improvements in product integration, we offer a more cost-effective, integrated solution to our customers.

We look forward to continuing our joint success in the future. Again, Congratulations!

Sincerely,

Peter Nees

Product Manager

Interactive Intelligence